IN THIS ISSUE Accolades for A-I A-I and Austrian Airlines Code-Share Arrangement 35th Anniversary of Staff College

PAGE 8

Picturespeak

MAGIC CARPET

VOL. 41 NO. 5



OCT - NOV 1997

Revenue - Driven, Stable Schedule Introduced

he major features of Air-India's Winter schedule, which came into effect from October 26, 1997, are :

- An additional flight to Chicago in the United States. All flights to London, New York and Chicago are now being operated with Boeing 747-400 aircraft.
- More flights to destinations in the Gulf.
- An additional service to Jakarta in Indonesia - up from two to
- Delinking of Frankfurt and Paris. While two independent services are being operated to Frankfurt, Paris is being served with three independent flights.
- Flights to Amsterdam and Zurich, discontinued some months ago, have not been resumed. Both these destinations will now be servedthrough a code-share arrangement with Air France with whom Air-India has recently entered into a global alliance.
- Flights to Durban and

Johannesburg which too were discontinued almost a year ago, have not been resumed.

Described as a market and revenue oriented schedule, it is planned to be kept firm for three time-table cycles - Winter 1997, Summer 1998 and Winter 1998. Any changes to be effected will be in the form of additionalities only.

The schedule has been aimed at enhancing revenues and maximising profitability. Capacity has, therefore, been shifted from uneconomical routes to those making profits and meeting cash

The Winter schedule also provides for substantial increase in utilisation of A310 aircraft as these aircraft will be deployed effective January 1, 1998 to fly sectors on which wetleased aircraft are currently being flown. Air-India is not renewing the wetlease agreement for two A310s at the expiry of the current contract with Air Club on December 31, 1997.

The Enduring Image

President, Queen Inaugurate Cultural Extravaganza

n exhibition of some of the treasures of The British Museum was co-sponsored by Air-India on the occasion of the 50th

of India's anniversary Independence. Titled "The Enduring Image" the exhibition, comprising 327 objects was inaugurated on October 13,

1997 at the National Museum, New Delhi, jointly by Mr K.R. Narayanan, President of India, and Her Majesty Queen Elizabeth II of England.

Air-India

on

17,

of

and

Richard

ment of Oriental

Antiquites. The

British Museum,

hosted a private viewing of the exhibition October 1997 for its commercial contacts, senior officers various Ministries Government departments, representatives of the media, etc. during which Blurton, Curator, The Enduring Image and Asst.



Dr S. S. Biswas, Director General, National Museum, Delhi, describing a detail to Mr K. R. Narayanan, President of India, and Queen Elizabeth of England at the inauguration of The Enduring Image. Mr S. R. Bommai, Union Minister for Human Resources Development, is on the extreme left.

London, spoke about the rare historical exhibits.

Director Generals of Asia Pacific Region Meet

ndia is making heavy capital investments in providing the most modern navigation, communication, landing and air traffic control facilities at Indian airports, said Mr C. M. Ibrahim, Union Minister for Civil Aviation, in his inaugural address at the 33rd Conference of the Directors General of Civil Aviation: Asia and Pacific Regions held at Delhi during October 27-31, 1997.

Exhorting airlines to maximise utilisation of the existing

infrastructure in the country, Mr Ibrahim urged all carriers to consider scheduling of their flights during day time also so that congestion at major Indian airports during night is avoided.

Ms Jayanthi Natarajan, Minister of State for Civil Aviation, assured the delegates that the implementation and compliance of International Civil Aviation
Organisation standards and recommendations were receiving top priority in India with a view to achieving a high degree of safety and efficiency

Attaining highest standards of safety and security in the civil aviation sector in India, was also reiterated by Mr M. K. Kaw, Secretary, Ministry of Civil Secretary, Ministry of Civil Aviation, while outlining the various steps taken by the Ministry of Civil Aviation to improve the infrastructure in the country. Upgradation of several airports has been undertaken on the basis of projected air traffic, he

Dr Assad Kotaite, President, Council of ICAO, outlined the role of ICAO, particularly with regard to the introduction of Communications, Navigation and

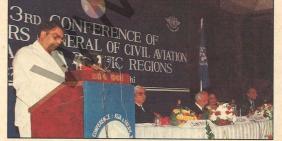
Surveillance and Air Traffic Management (CAN/ATM) Systems.

Earlier, Mr H. S. Khola, Director General-Civil Aviation, presided over Conference, welcomed the delegates. Mr Lalit Shah, Representative – Asia Pacific Region, proposed the vote of thanks. The conference was attended by 120 delegates from 39 countries, ICAO, the International Air Transport Association and the International Federation of Airline Pilots' Associations.

"The concept behind this grand exhibition, the largest ever assembled by The British Museum for travel abroad, is two-fold," he "Firstly, it takes an ancient Indian idea - the importance of the human image in conveying ideas and concepts - and applies it to cultures throughout the world and across time. Secondly, it presents for the first time here in India, a conspectus of the collections of The British Museum"

The exhibition, jointly organised by the Department of Culture, Government of India:

(Contd. on Pg. 3)



Mr C. M. Ibrahim, Union Minister for Civil Aviation, speaking at the Conference of the Directors General of Civil Aviation. Seated are (L to R): Mr M.K. Kaw, Secretary, Ministry of Civil Aviation; Dr Assad Kotaite, President, Council of ICAC; Ms Jayanthi Natarajan, Minister of State and Mr H.S Khola, Director General, Ministry of Civil Aviation.

Kelkar Committee to Recommend **Turnaround Strategies**

Committee of Experts has been constituted by the Government of India to undertake a comprehensive examination of the reasons for the losses incurred by Air-India and develop strategies for turning around the Company.

The Committee, with Dr Vijay Kelkar, Secretary, Ministry of Petroleum and Natural Gas, as Chairman comprises Mr Deepak Parekh, Chairman, Housing Development Finance Corpo-

ration; Mr P. G. Mankad, Secretary, Department of Public Enterprises, Ministry of Industry; Mr P. C. Sen, Chairman, Air-India and Chairman & Managing Director, Indian Airlines; Mr M. P. Mascarenhas, Managing Mascarenhas, Managing
Director, and Ms Aruna
Mascarenhas, Director—Planning
& International Relations, Air-India, who has been appointed Member-Secretary.

The Terms of Reference of this Committee are

To develop and prioritise

strategies, both short as well as long term, to turnaround Air-India and to develop a plan of action including financial restructuring for implementation of the turnaround strategy;
ii) To recommend organisational

restructuring including wage policies to meet emerging

policies to meet emerging challenges; iii) To identify areas in which assistance of Government is needed; and

iv) Any other matter relating to the above issues.

MAGIG GARPET OCT-NOV 1997

Lucky Draw for Indians who Travelled to France in 1947

Air France, our alliance partners, had in May 1997, as a tribute to fifty years of India's Independence, announced a special offer for Indian residents who had travelled to France in

Governor of Delhi, drew the lucky coupons at a grand function cohosted by Air France and Air-India at the New Delhi Hilton on October 20, 1997. The two winners were entitled to an all-expense paid



Mr Tejinder Khanna, Lt. Governor of Delhi, drawing the lucky coupon. Others are (L to R) MrVinay Mohindra, Public Relations Manager, Air France; MsTejinder Khanna; Mr V.K. Verma, Director-Delhi Region, Air-India; and Mr Marc Benedetti, General Manager, Air France.

1947. Sixty-eight people from various parts of the country qualified for a lucky draw.

Mr Tejinder Khanna, Lt.

holiday in France each with five of their family members. Air-India contributed six tickets on the Delhi-Paris-Delhi sector for the event.

Revenue Earned through Advertisements on A-I Tickets

Air-India has earned a revenue of approximately Rs.22 lakhs since January 1997 through advertisements of ANZ Grindlays Bank and PPLATTINI Gold Jewellery printed on the reverse of tickets and ticket

The reverse of boarding passes has also now been offered to Messrs Foresight Mercantile Co. Pvt.Ltd, which markets Suzi domestic appliances. Air-India expects to earn revenue of nearly Rs.18 lakes over a one-year period through these advertisements.

Laurels for Air-India

Once in a while flights do get delayed. Though nine out of ten Air-India flights continue to depart on schedule, a flight from Nairobi did get delayed recently. The delay showed our staff rising on the occasion as a team to deal with arranging hotel accommodation for the passengers' stay, their meals, the transfer of some passengers to other airlines, etc.

MrTim and Shirley Long of the American Embassy, New Delhi, who had arrived at Nairobi Airport from Harare, were dismayed to

learn that their flight had been delayed. They were, however, full of praise for the arrangements

In a letter of appreciation to In a letter of appreciation to Mr L. Kapur. Manager East Africa, they wrote "While we were disappointed that the flight was delayed, our disappointment was quickly dissipated by the outstanding service that Ms Catherine Ochieng, Secretary (Airport), Nairobi, provided. your staff were very helpful, but Ms Ochieng stands out from all the

BRIEFLY SPEAKING....

Kelkar Committee Visits Headquarters

Kelkar Committee, The appointed by the Government of India to examine all aspects of the functioning of Air-India, held meetings with representatives of the various Unions, Associations and Guilds as well as the Departmental Heads during their visits to Mumbai on November 10-11, and November 24-25, 1997.

Presentations were made on the occasion by Director-Engine Overhaul, Director of Engineering, Director-Planning & International Relations, Commercial Director, Director-Human Resources

Development and Director-

Air Fares Rising Fastest in Asia

Air fare levels in the Asia-Pacific region have been increasing at a faster rate than ticket prices in Europe and North America over the past year, according to research conducted on behalf of American Express, the credit card and travel giant.

The fares rose by an average of five per cent throughout the region on account of fleet expansion, high price of jet fuel, increased congestion at airports and the drive by airlines to achieve higher yields in all classes of travel.

Capt. Anil Gadgil Earns Accolades for A-I

interaction employees in their respective places of work can earn for Air-India rave reviews in the media. This was demonstrated by Capt. Anil Gadgil, Joint General Manager, Operations Department, while operating a flight from Delhi to Rome recently.

Mr Mushirul Hasan, a renowned political columnist, was on board the flight. When Mr Hasan wrote an article titled "Going beyond apologies" that was published in the Indian Express, Mumbai, of October 18, 1997, he devoted the first three paragraphs of the article to Air-India and to Capt. Gadgil although the main purpose of the article was to air his views on Indo-British relations. Some excerpts:

"We were thrilled to hear that our national carrier, with its reputation sullied over the years, was departing on time. There were more surprises after we were air-borne. Treated gently by an indulgent crew, we realised how a handful of conscientious people can infuse dynamism into many an institution.

"Our pilot, A. A. Gadgil, (on the outbound flight) was amiable and quite refreshing in detailing the route of his aircraft. ... I found my co-passengers paying serious attention to whatever he said to

us throughout the eight-hour journey. He spoke eloquently in English, Italian and Hindi. ... As our plane flew over Pakistan, he talked of the historic links between



Capt. Anil Gadgil in the cockpit of an Airbus 310 aircraft.

India and that country, the Partition of the subcontinent and its bloody aftermath. He informed us of the great cultural, religious and intellectual centres in Iran and the clash between the Perso-Hellinistic civilisations. He referred to the Bosphorus and the dividing ine, so to speak, between the Occident and the Orient. As we approached Rome, he told us about the Renaissance and the great artists of that period. Well

"So readers, do not always run down the national carrier. Fly Air-India when you travel to Rome

done. Mr Gadgil.

next. Pay attention to what Capt. Gadgil has to say and enjoy the warm hospitality of his colleagues."

In a letter of commendation to nt. Gadgil, Mr M. P.

Mascarenhas. Managing Director, wrote, "This may serve as striking example how individual employee action such as yours can assist promoting the image and prestige

of our airline. Please keep up the very good work."

This was, however, not the first occasion when Capt. Gadgil had endeared himself to passengers. Earlier, in 1996, when he flew Mr Manohar Joshi, Chief Minister of Maharashtra, and his ministerial colleagues to Tel Aviv to participate in the International Marathi Convention, they were pleasantly surprised to hear Capt. Gadgil welcoming them on board in Marathi. This was prominently publicised in the Sunday Sakal, a leading Marathi daily, and Chitralekha, a popular Marathi magazine.

Pilots' Training Programme

Airbus Industrie have placed three of their Training pilots at Air-India's disposal for training our Commanders and First Officers on the A310 simulator located in the Operations Training Division, Old Airport, Mumbai.

The training programme, being managed by Capt. Peter Sevensma, one of Airbus' most experienced Training pilots, is part

of Airbus' ongoing customer support activities.

Earlier, during Boeing September 1997, Boeing Commercial Company had sent their Instructors to train our Commanders and First Officers on the Boeing 747-400 simulator.

Pilot training at the Operations Training Division at the Old Airport, Mumbai, is an unending process.

New pilots are trained as First Officers, First Officers as Commanders and all of them return for their periodic proficiency checks and refresher courses every six months. With the help of these Instructors, the process of training pilots will be considerably accelerated thus enabling us to enhance the utilisation of our fleet.

ASD Employees Undertake Inhouse Modifications





Mr U.A. Pednekai







Five employees from the Airport Services Department - Mr H. Bose, Sr. Manager-Technical; Mr U.A. Pednekar and Mr James Martin, Sr. Master Technicians; Mr D.D. Jaifalkar, Sr. Foreman; and Mr V.A. Ambre, Master Technician - have modified various equipment used by ASD personnel during ground handling activities, and saved money for the Company.

The steering mechanism on Container Dollies Model CD-TT-1600 used to fail time and again, resulting in tyres having to be replaced very often. Mr Bose designed a turntable type steering mechanism and Mr Pednekar fabricated it. Two such dollies were modified. Both have been operating satisfactorily.

Several Auto Diesel Ground Power Units 140 KVA No.1333 were unserviceable for some time, because contactor assemblies, each costing around Rs.38,000/-, needed replacement. Since these were not readily available, Mr Martin, then working in Engine Overhaul, repaired one contactor and made the GPU serviceable. Similar repairs were thereafter carried out on other defective contactors as well, thus obviating the need to import them.

Air Marrel Lower Deck Loaders Model LAM 7000 DP B-8 were malfunctioning due to the elevator and the bridge moving automatically, resulting in damage to the airconditioning door. Mr Ambre installed a limit switch so that the elevator was prevented from overshooting the bridge. He

also undertook the task of rewiring indigenously the FMC CPT-4 Transporters which had lately been breaking down often, thereby affecting flight handling.

An Airconditioning Unit No.1121 used to breakdown quite often. Mr Jaifalkar suggested that rear engine transmission system be modified. Two small shafts between the overside clutch and right angled gear box were replaced by a single shaft. Similar modification was also carried out on Air Conditioning Unit No.1109. Both units are now operating satisfactorily.

In appreciation of their efforts, Mr R. Satish, Director-Airport Services, presented cash awards to each of them on behalf of the Management at a function held in ASD recently.

MAGIC CARPET!

Courtesy Call



Dr Hannes Goetz, Chairman of the Board, SAir Group (R), with Mr M.P. renhas, Managing Director

Dr Hannes Goetz, Chairman of the Board, SAir Group, which owns Swissair, called on Mr M.P. Mascarenhas, Managing Director, Air-India, at the airline's Headquarters in Mumbai and discussed matters of mutual interest with him during his recent visit to India.

Dr Goetz later also met Mr C. M. Ibrahim, Union Minister for Civil Aviation, and officials of the Civil Aviation Ministry to discuss the current traffic flow between India and Switzerland

Special Flights to Evacuate **Indian Nationals from** Saudi Arabia

8,461 stranded Indian nationals, who were compelled to leave the Kingdom of Saudi Arabia before the deadline of the amnesty period expired on October 16, 1997, were transported to India on 17 special flights – 13 to Riyadh, three to Jeddah and one to Dhahran – operated by Air-India during October 12-November 7, 1997 and our scheduled services. The national carrier also re-routed some of its flights and provided additional seats by deploying higher capacity aircraft to cater to the unexpected demand.

The situation was monitored closely by our offices in Saudi Arabia who maintained a close liaison with the Deportation Cell and Indian Embassy to ensure smooth evacuation of deportees.

It may be recalled that Air-India had earlier, during September-October 1996, operated 35 special flights and re-routed 24 to fly back 37,430 Indian nationals who had been forced to leave the Gulf as they did not have valid papers or permits to stay in the UAE

The Flying Returns – Frequence Plus Tie-up

The Air-India/Air France Globa Alliance, entered into recently, has opened up a whole new world for members of Flying Returns - the Frequent Flyer Programme being run with Indian Airlines.

Effective December 1, 1997, members of Flying Returns will have many more opportunities to earn miles and claim their free tickets faster, for each time they fly any sector of Air France from Paris, they can also redeem their miles for free tickets to any destination on the Air France network, besides earning mileage points when they fly Air-India and/or Indian Airlines. Similarly, members of Frequence the Frequent Flyer Programme of Air France, can earn miles each time they fly Air-India and Indian Airlines.

Special Introductory Bonus

Flying Returns members who travel between January 15 and March 31, 1998 will earn double the miles for their travel from India to/ from Paris on Air-India and their journey on any Air France flight to/ from Paris.

More Connections

Air-India and Air France together operate 10 flights from India to Paris every week. While Air-India operates three services on the Mumbai-Delhi-Paris sector. Air France operates four flights to Delhi and three to Mumbai. The combined network of the two airlines offers connections to a host of destinations around the world, including 64 in Europe and several in North America, South America, Africa and the Indian Ocean.

More Convenience

Since Air-India's Paris operations have now moved to Terminal II of the ultra-modern Charles de Gaulle Airport, the hub of Air France, transit is quicker and more convenient, as members get a seamless product. Another advantage is that both Air-India and Air France offer special pro-rates on their respective airlines.

Air-India and Austrian Airlines Enter into Blocked Space-cum-Code Share Arrangement

Air-India has entered into code-share arrangements with several Air-india has entered into code-snare arrangements with several airlines in the last two years, to enhance its presence in cities where it does operate with its own fleet. The latest airline to join the growing list of code-share partners is Austrian Airlines with which Code Share-cum-Blocked Space Arrangement has been implemented with effect from October 25, 1997.

Under this arrangement, the twice weekly A310 services operated by Austrian Airlines between Vienna and Delhi carry the flight numbers of both Air-India and Austrian Airlines and a block of 32 seats has been made available to Air-India for its use at an agreed cost.

Air-India has, through this Code Share-cum-Blocked Space Arrangement, been able to establish its presence in the market between Austria and India without physically operating to Austria with

President, Oueen **Inaugurate Cultural** Extravaganza

(Contd. from Pg. 1)

The British Council: National Museum, New Delhi; The British Museum, London and National Gallery of Modern Art, Mumbai, will continue in New Delhi until January 4, 1998 and will be exhibited at the National Gallery of Modern Art in Mumbai from February 11 to May 3, 1998.

Special arrangements were made by Air-India to transport 16,000 kilogrammes of showcases and 15,000 kilogrammes of exhibits between London and

Southern India News



Ms Jayanthi Natarajan, Minister of State for Civil Aviation, held discussions with senior officials of Air-India, Indian Airlines and Airports Authority of India during her first trip to Thiruvananthapuram after assuming charge. She is seen here with (L to R) Mr H.S. Bains, Director-Airports Authority of India, Thiruvananthapuram Airport; Mr L.J. Shetty, Commercial Manager-Southern India, and Mr H.A. Munaff, Airport Manager, Air-India, Thiruvananthapuram. She was also taken around the International terminal at Thiruvananthapuram Airport and apprised of the computerised check-in facility at the airport

Mr S.M. Mazharullah, Passenger Sales Passenger Sales Manager-Tamil Nadu, made a presentation on Air-India to Rotarians during the Presidents Elect Training Seminar held recently at The Trident Hotel, Chennai. He is seen receiving a memento on the occasion from Rtn Krishnan V. Chari, Governor District Dist.3230.



Basic Fares and Ticketing ▶ training programme was held recently for travel agents of Karnataka. Ms Malini of Pushpak Travels and Mr Lokesh of Meghapriya Travels, the top rankers, are seen proudly displaying their trophies. Others in the picture are Ms B.D'Silva, the then Customer Relations Manager, and Mr M.Saldanha, Passenger Sales Manager, Karnataka; and **Ms Neelam** Dhuri Instructor Air-India Staff College, who conducted the programme.

> Approximately 400 members of The Ace Club Group from M/s Smithkline Beecham, a leading pharmaceutical company. travelled recently on our services from Bangalore to Singapore. Seen at a cultural evening hosted for the group by Air-India at Hotel Pan Pacific, Singapore (from L to R) are Mr M. Mascarenhas, Sr. Vice President of the company; Mr L.J. Shetty, Commercial Manager-Southern India, and Mr M. Saldanha, Passenger Sales Manager (Karnataka).



Special Offers for Members of TMC and LEC

Exciting Cruise

Members of The Maharajah Club, who travelled on Air-India flights to and from London and/or New York during December 1997, were given the opportunity to avail of an exciting six-day holiday aboard Queen Elizebeth 2, the famous luxurious flagship of M/s Cunard Line Ltd., with the

tempting offer of taking a companion free of cost.

Cellular Phone Service

Air-India has tied up with Hutchison MaxTelecom to provide cellular phones in Mumbai to members of The Maharajah Club and Leading Edge Club at specially negotiated rental charges.

Indian Travel Agents Participate in SABRE WORLD 97

Nineteen travel agents from all over India visited Chicago where they participated in the "SABRE WORLD 97", one of the premier travel technology events in the industry. Air-India and Issues shaping the future of the travel industry were discussed at the conference which attracted more than 4,000 travel agents and professionals of the travel industry from 70 countries.



The travel agents who attended "SABRE WORLD 97" with the SITAR and SABRE teams.

Indian Airlines, who distribute SABRE, the world's leading global Computerised Reservations System, as SITAR, i.e. System Interface for Travel Agents Reservation, for travel agents in India, had sponsored their visit along with SABRE.

The travel agents also got an opportunity to witness product demonstrations at the "World of Travel Expo", an exhibition showcasing products and services from the world's top travel suppliers, held to coincide with the conference

Aviation Scenario

Aircraft Safety

IATA have embarked on a mission – and have developed a strategy – to reduce the aircraft hull loss rate by 50 per cent by the year 2005. That means removing nine or 10 hulls per annum altogether from the crash statistics, thus saving a lot of lives every year.

There were 11,711 westernbuilt jet aircraft in commercial service at the end of 1996. They were operated by 650 airlines, flew 18 million sectors, 30 million hours and experienced 19 operational total losses during the year. The loss rate was thus 1.06 per million sectors and 0.63 per million hours. Comparable figures for 1995 were: 17 operational total losses; 0.99 per million sectors and 0.65 per million hours.

Although 1996 was not significantly worse than 1995 in terms of hull losses, it was a very bad year for fatalities. There were 12 fatal accidents in 1996 involving 1,189 passenger and 97 crew deaths, compared to 383 passengers and 39 crew in 1995.

Two Staffers to Forego 50% PLI

The employees belonging to the Commercial Department, - Ms Y.R. Patel, Traffic Supervisor and Ms D.H. Bedekar, Sr. Traffic Assistant, Nagpur, - have voluntarily offered to take a 50 per cent cut in their Productivity Linked Incentive (PLI) from December 1997 onwards.

1997 onwards.

They have made this offer in response to an appeal made at a meeting held with the representatives of all the Unions, Associations and Guilds in Mumbai on September 2, 1997 in which the financial position and the steps being taken by the Management to boost revenues, reduce costs, etc. were presented. Their views on on ways and

means to reduce expenditure in various areas were also sought at the meeting.

While thanking Ms Patel and Ms Bedekar for their generous offer, Mr M.P. Mascarenhas, Managing Director, in a letter addressed to them, has expressed the hope that their gesture will "serve as a striking example for other employees to follow in the airline."

Earlier, 14 Pilots of the Operations Department in Mumbai had volunteered to accept a five per cent reduction in their basic salaries and Dearness Allowance from the month of October 1997 onwards.

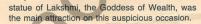
Diwali Celebrations

Enthusiastic Air-Indians decorated our offices all over the network on the occasion of Diwali, the popular Indian festival of lights.



Displayed on the occasion at the Inflight Service Department office in Mumbai was this artistic rangoli creation of Ms Chandni Tari, Typist/Clerk, depicting the Air-India Maharajah against the logo of the 50th anniversary of India's Independence surrounded by 'divas'.

Visitors to our Administration, Sales and Accounts Offices in Singapore were delighted to see these eyedecorations put up by the staff in the reception An area. exquisite





Kudos for this colourful handiwork at Sahar Airport, Mumbai, goes to Mr L.D'souza, Asst. Manager, Department of Information Technology, and Ms Kashmira Billimoria, Sr. Traffic Assistant, Mumbai Airport.



Air-India sponsored the Diwali Ball celebration of The Gujarat Samaj Ltd. in Hong Kong on November 3, 1997. MrY. D. Mathur, Manager-Hong Kong, is seen presenting an Air-India ticket to the lucky winner of a draw conducted on the occasion. Others in the photograph are Mr Hemesh Kapadia, President of the Samaj, Ms Kapadia, and Ms Usha Mathur.

Gulf News

50th Anniversary of India's Independence

The Indian Association, Dubai, presented mementoes to Companies who supported the Golden Jubilee Celebrations of Indian Independence. Mr K.N. Vijayan,



Area Sales Manager, Dubai, is seen receiving the memento on behalf of Air-India, from Mr Salim Sherwani, UAE Minister of State for External Affairs.

Award Function



Mr J.N. Khanna, Manager-Dhahran, and Mr Ali Kanoo, Director, Messrs Y.B.A. Kanoo, our General Sales Agent, receiving guests at the Agents Award function held recently at The Oberoi, Dammam.

Scholastic Awards



Scholastic Awards, whereby one free Air-India ticket is presented to students topping the annual I.C.S.E. examination at each Indian school in the Gulf and Middle East Region, were presented recently. The award winners of Carmel School, Kuwait, are seen with Mr A. Karupiah, Counsellor, Indian Embassy, Kuwait; Sr. M. Bernita, Principal of the school; and Mr P. R. Pewekar, Manager, Kuwait.

Painting Competition

Air-India, Doha, organised "Dream of Future India", a painting competition for children, jointly with *Gulf Times*, Qatar, as part of the 50th anniversary of India's



Independence celebrations. Master A. Bashir and Ms D. Anand, who won the competition in the age group 12 to 15 years, are seen being presented return tickets to India by **Ms Sanjeevani Jadhav**, Manager-Qatar. Others in the photograph are **Mr J. Sebastian**, Sales Officer (L), and Mr Paul Cawan, Vice Editorin-Chief, *Gulf Times*.

Osaka is 25

November 2, 1997, marked the 25th anniversary of the commencement of our operations to Osaka.

Passengers who travelled on this momentous day on our flight Al-319, were welcomed by **Major J.** J. Singh, Manager - West Japan, who presented them an exquisite specially made to commemorate the historic event. They were also treated to cakes baked specially for the occasion.

Regular patrons of Air-India, Cargo agents, Government officials, executives from airport authorities and the media were invited to a get-together, also held to celebrate the event, where a sumptuous Indian meal was served.

The inaugural flight, 25 years



Mr Ashok Kumar, Consul General of India for Osaka, addressing the gathering at the get together arranged to mark the 25th anniversary of our operations to Osaka, while Major J. J. Singh, Manager – West Japan (R), and MrY. Sekimoto. Dy District Cargo Manager, look on.

IAPAN IOTTINGS

ago, was operated with the 142seater Boeing 707 aircraft from Itami airport. While one of the two weekly services was operated on the Mumbai-Delhi-Hong Kong-Osaka-Hong Kong-Bangkok-Delhi-Mumbai route, the other flight was operated via Calcutta-Hong Kong.

The Boeing 707 was replaced with 392-seater Boeing 747-200 aircraft effective April 1, 1980. Osaka then was served by a weekly service jointly with Tokyo. Due to growth in passenger traffic, Bangkok was delinked from the route and twice weekly services were once again operated via Hong Kong with 203-seater Airbus A310 aircraft effective October 30.

1991. November 1994 to cope with the increasing traffic, the services were upgraded once again to Boeing 747-200s - this time from the modern Kansai airport.

Air-India today operates weekly services on the Mumbai-Delhi-Hong Kong-

Osaka route and vice versa with Combi aircraft which has a capacity of 283 seats besides 35 tonnes of cargo.

Record Cargo Uplift

The Cargo team in Osaka has set new all time records in October 1997 for uplift in terms of weight and revenue for Boeing 747-200 and Boeing 737-300 Combi

A record for 747-200 aircraft was set on October 15, 1997, when the station uplifted 30.2 tons

milestones in the history of the

Staff College from the time it was established as a Traffic Training School in the crew room at Bombay Airport (as Mumbai was

then known) to its metamorphosis

as a full-fledged training centre, was screened on the occasion.

Visitors spent interesting moments viewing an exhibition of

past activities, records, events and achievements of the Staff

College. The highlight of the exhibition was the trainees

registers that were started on the

day of the first programme conducted at the Staff College on

new training programme titled "PC

Skills" was launched for our

clerical and secretarial staff.

While, currently, a very basic

course is being conducted, plans

To commemorate the event a

November 6, 1962.

of cargo, earning a net revenue of Rs. 19.86 lakhs. A Combi record was set by transporting 53.7 tons



Major J. J. Singh, Manager - West Japan (third from L), is seen with the record setting Cargo team (L to R) Mr. Y. Sekimoto, Dy. District Cargo Manager; Mr K. Mihara, Dy Airport Manager; Mr S. Takeuchi, District Cargo Manager; and Mr I. Takahashi, Cargo Sales Officer.

of cargo on October 26, 1997. The net revenue earned was Bs 37 13 lakhs

High Profile Delegation Travels A-I

A very high profile delegation (below) comprising top level business executives from the Kansai Economic Federation (KANKEIREN) travelled from Osaka to India by our flight AI-319 of November 9, 1997.

They were seen off prior to departure by Major J. J. Singh, Manager – West Japan; Mr S. Fukui, Dy District Sales Manager, Mr H. Yokota, District Sales Superintendent and Mr K. Mihara, Dy Airport Manager, Osaka



35th Anniversary Celebrations of A-I Staff College

The Air-India Staff College located at the Old Airport, Mumbai, celebrated 35 years of its existence on October 15, 1997. To mark the momentous occasion. a function was held in ORBIT, the Work Experience Lab. of the

especially penned by them for the occasion. Earlier, Ms S.P. Andhare, the then Commercial Manager-Training, welcomed the gathering. The traditional lamp was lit by Mr R.M. Jadhav, the longest serving staff at the College



Mr R. Satish, Director - Airport Services Department, addressing oyees at the function held to commemorate the 35th anniversary of -I Staff College. Ms S. P. Andhare, the then Commercial Manager and Ms S. G. Gomes, Vice Principal, Staff College, are amongst those in the picture

College. Departmental Heads. Chiefs of all training units in Air-India and employees graced the

Mr R. Satish, Director-Airport Services, in his inaugural address spoke of the importance of training an organisation, commended Staff College for being in the forefront in this effort. Mr P.S. Ganapathy, Addl. General Manager-Operations and Mr Shariar Karim, Manager-Inflight Service, read out poems

who has been with the College since the day he joined, way back in 1963. Mr Jadhav also cut a cake amidst thunderous applause.

A short video film. highlighting the important

The exhibition, highlighting the important milestones in the history of the Staff College, evokes nostalgic memories.

are afoot to introduce advanced levels at a later date

Onam Celebrated on Board Flights from Thiruvananthapuram to the Gulf/Singapore

Passengers travelling on Air-India flights between Thiruvananthapuram and the Gulf/ Singapore during September 12-16, 1997 got an opportunity to celebrate Onam, the harvest festival of Kerala, and savour a wide variety of delectable delicacies traditionally prepared as part of the festival.

Tantalising dishes such as Avial, Beans Carrot Thoran, Pachadi, Adapradhaman and Pal Payasam were featured on the

Attractive menu cards. depicting the boat race, produced specially for the occasion, were presented to each passenger. A card greeting the passenger accompanied each meal trav.

Rajiv Gandhi - An Intimate Vision

Air-India co-sponsored "Rajiv Gandhi - An Intimate Vision", an exhibition of photographs, taken by Rajiv Gandhi, late Prime Minister of India. The 200 photographs on display were selected from a total 13,000 taken over a period of four decades by the late PM

The exhibition was inaugurated by Ms Sonia Gandhi, Chairperson of the Rajiv Gandhi Federation, and Mr Daisaku Ikeda, founder of the Tokyo Fuji Art Museum and held at the Lalit Kala Academy during October 20 - November 4, 1997.

Renovated ACEC Bank Inaugurated

renovated The newly premises of the Air Corporations Employees' Co-operative Bank Ltd., Nariman Point Branch, was inaugurated by Mr Anandrao Adsul, Member of Parliament and President of the Co-operative Bank Employees Union, on

October 23, 1997. The function was attended by a large number of Air-Indians and Indian Airlines personnel. Dr S. M. Gaikwad, General Manager. Medical ServicesSI, was the chief guest on the occasion.

While expressing their sincere gratitude, the officers of the Bank thanked the Air-India Management for their continuous cooperation and support towards the development of the Bank.



Mr Arvind G. Deshpande, Chief Executive Officer, ACEC Bank Ltd., addressing the guests present at the inauguration. Seated on the right are Mr A. V. Adsul, MP and President, Co-operative Bank Employees Union; Dr S. M. Gaikwad, General Manager, Medical Services-SI, Air-India; and Mr Rajiv Joshi, Chairman of the Bank.

FOR A POLIO-FREE INDIA

IMMUNISE CHILDREN (0-5 YRS.) WITH ADDITIONAL POLIO DOSES

> **Pulse Polio Immunisation** 7 Dec'1997 and 18 Jan'1998

MAGIG CARPET _____



Mr Hosi Writer, Group Leader Aircraft Technician, Engineering, London. Ser: 43 yrs.



Mr J. C. Nandgaonkar Engineering Facilities Division, Engineering, Mumbai. Engineerin Ser: 39 yrs



Mr P. S. Rodrigues, Dy Manager – DP, Department of Technology, Mumbai. Ser: 38 yrs 2 mths.



Mr R. Ananthasayanam, Dy. Manager, Finance & Accounts, Mumbai. Ser: 37 yrs 8 mths.



Family Pride

Samruddhi



conducted for the Middle School by the Government of Maharashtra.



Mr P. K. Raman, Sr Manager, Finance & Accounts, Mumbai. Ser: 37 yrs 5 mths.



Mr M. K. Kishan Lal, Engineering, Delhi. Ser: 37 yrs 5 mths.



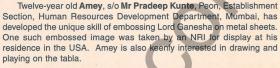
Mr R. N. Dhople,



Mr R. D. Satpute, Head Cleaner, Stores & Purchase, ımbai. r: 37 yrs 3 mths.



Mr V. M. Vaidya, Dy. Manager (Al-Press), Stores & Purchase, Mumbai. Ser: 36 yrs 11 mths.





Mr N. Radhakrishna Sales, cial, Chennai Commercial Ser: 36 yrs.



Mr M. J. Karakasia, Sr. Flight Despatcher Operations, Mumbai. Ser: 36 yrs.



Mr A. B. Thakur, Sr. Manager, Inflight Service, Mumbai. Ser: 36 vrs.





Mr K. N. Pradhan, Sr. Manager. Sr. Manager, Inflight Service, Mumbai



Mr S. R. Irani



Mr A. J. Singh, Asst. General Manager, Commercial, Mumbai Ser: 34 yrs.



Mr F. W. Samuel, Sr. Manager, Inflight Service,



Mr K. P. Patel, Sr. Manager, Inflight Service, Mumbai. Ser: 34 yrs.



Mr S. D. No



Divn., Engineering, Mumbai. 33 yrs 9 mths.



Mr A. L. Goregaoker, Manager-Scandinavia & Finland, Commercial,



Mr B. G. Acharekar, Head Cleaner, Stores & Purchase, Mumbai Mumbai. Ser: 32 yrs 11 mths.



Mr J. P. Christopher,



Ms S. P. Batliwala, Customer Relations Manager, Commerci Mumbai. Ser: 31 yrs 10 mths.



31 yrs 2 mths.



Mr Jaisingh Bhulla, Master Technician, Accessories Overhaul Division, Engineering, Mumbai.



Mr G. N. Kavi, Asst. Manager Ser: 29 yrs 11 mths.





rices, Mumbai



Mr A. R. Kulkarni, Asst. Manager, Stores & Purchase, Mumbai. Ser: 29 yrs.



Mr V. P. Prabhakaran, Traffic Supervisor, Mr P. B. Vadekar, Head Driver, Head Driver, Airport Services,





Mr C. V. Kamkar ial Manage (Art), Comm





Ms M. S. Savant, Sr. Office Assistant, Commercial, Mumbai Ser: 20 yrs.

Achievers

Mr Gautam Roychoudhary, Sr.MasterTechnician, Line Maintenance Division, Engineering Department, Mumbai, who is a talented singer, and his troupe had the honour of being chosen to visit Bhutan to perform in the presence of the King of Bhutan and his family in connection with



Mr Gautam Roychoudhary (2nd from L) and his troupe with His Highness the King of Bhutan and Ms Mehta, wife of the Indian Ambassador to Bhutan,

the 50th anniversary of India's Independence celebrations during August 11-24, 1997. Their visit was sponsored by the Indian Council of Cultural Relations, Ministry of External Affairs, Government of India, New Delhi.

A nephew of late Geeta Dutt, noted playback singer, Mr Roychoudhary received a lot of encouragement from her in his childhood. He has been professionally involved in music since over a decade. He has, on two occasions in the past, been sponsored by the ICCR to represent the country at functions held in South Africa, West Indies, Turkmenistan, Kazakastan and Uzbekistan. Some of his programmes have been telecast

Mr S. Ghosal, Senior Manager - Traffic Services, Commercial Department, Mumbai, has been appointed as the Regional Facilitation Co-ordinator for South East Asia, by the International Air Transport Association.

Mr A. K. Dharap, Chief Traffic Assistant, Space Management, Commercial Department, Mumbai, is the proud recipient of a Diploma in Transport for having successfully passed the examination conducted by The Chartered Institute of Transport, U. K.

Mr D. M. Anjarlekar, Asst Manager – Administration, Operations Department, Mumbai, has been appointed as Special Executive Officer by the Government of Maharashtra, for a period of two years.

Mr Ashok Merchant, Sr. Cashier, Western India, Finance & Accounts Department, Mumbai, has won a Bullet Machismo 350 cc motorbike in a slogan contest organised by Coca-

Cola India. Mr T. N. Parameswaran, Sr.



Assistant, Commercial Administration. Chennai, has brought glory to Air-India by winning two tournaments -All India Open



Mappillai Vinayagar Chess Tournament held in August at Madurai and the Mount Chess Academy FIDE rating Chess Tournament held in Chennai in September this year. Mr Parameswaran was honoured at Air-India's annual awards function on August 1, 1997, for his fine performance in the field of chess during 1996-97.



Mr Y. L. Maistry, Asst. Manager (Al-Press), Stores & Purchase, Mumbai Ser: 25 yrs 10 mths



Mr A. C. Satyanar Asst. Manager -Commns (Tel), Information Technology, Mumbai. Ser: 25 yrs 1 mth.



Mr M. K. Hire. Mr M. K. Hire, Manager-Customer, Airlines Facilitation Unit, Commercial, Mumbai Airport. Ser: 24 yrs 7 mths.



Capt. A. C. Kalele, Addl. General Manager, Operations, Mumbai. Ser: 20 yrs.



Distribution of Work

between Departments and hasten the process of decision making, work related to the various Departments has been distributed among the Deputy Managing Director and the two Co-ordinators

Mr N.C. Padhi, Dy. Managing Director: Vigilance and Internal Audit.

Mr P.B. Kumar, Co-ordinator Director-Engine Overhaul: Engine Overhaul; Operations Training; Human Resources Development: Airport Services: Operations; Medical Services; and

Information Technology,

Mr J. N. Gogoi, Co-ordinator Director-Engineering/Civil Works & Properties: Engineering; Civil Works & Properties: Inflight Service; Stores & Purchase; Finance & Accounts; Air Safety; and supervision over General Manager-Mumbai Airport.

Director-Security; Director-Planning & International Relations, Commercial Director; Director-Delhi Region, Director-Public Relations, and Secretary & General Manager-Admin. will continue to report directly to the Managing Director

Mr Jay Singh, Dy. Commercial Director-Traffic Services, has with effect from August 19, 1997, been appointed Dy.CD-Marketing & Sales.

On the Move

up new assignments

District Sales Manager,

Commercial Manager-

Manager-Reservations

& Ticketing, Northern

Cargo Sales Manager.

Manager, Director-Delhi

Manager-Cargo Claims

& Investigations, Mumba

Commercial Manager-Industry Affairs, Mumbai

District Sales Manager,

Sr. Manager-Mumbai

Sr. Manager-Cargo Sales, Mumbai.

Airport (Cargo).

Asst. Manager-W.I.,

Mumbai.

Surat

Cargo, Mumbai.

India, New Delhi,

Manager, Cochin.

Duty Manager,

Mumbai Airport.

Assistant General

Region's Office.

Admin., Mumbai

Sr. Manager-Traffic

New York.

Varanasi.

FROM

NAME AUGUST 1997

Mr O.A. Albuquerque

Mr M.A. D'abreo

Mr S.V. Iver

Mr C.R. Bakhshi

SEPTEMBER 1997

Mr K.C. Bhar Mr D.J. Chibber

OCTOBER 1997 Mr R.C. Chopra

MrT.P. Venkatanarayan

Mr H.D. Godha

Mr S. Chowdhuri

Mr K.S. Venugopal

Mr PK Roy

Mr S. P. Gaikwad

Mr P.M. Champaneri

Mr H. P. Merchant

Mr C. S. R. Bao

Mr J. N. Khanna

Ms J. Rego

Mr K. B. Malavia

Mr Ashok Kumar

Ms P. Vasudeva

Ms S. P. Andhare

Mr F. J. Vaz

Mr V. J. Casshvap

Ms A. Michigan, Commercial Manager-Administration, has effective September 24, 1997, been transferred to Headquarters on deputation. She has been designated as Dy.General Manager-Admin., Headquarters

The following officers of the Commercial Department, on transfer, have taken

Sr.Manager-Space Management, Mumbai. Sr.Manager.Mumbai

Cargo Manager (Operations), New York. Manager-France, Paris.

Mr P.M. Unnv

Mr B.S. Narula

NOVEMBER 1997

Mr A. B. Baipai

Manager Saudi Arabia.

Sr. Manager, Bangalore.

Dy. Commercial Director-Administration, Mumbai. Manager, Mumbai-Airport

(Cargo). Manager-Nigeria,

Lagos. Sr. Manager-Marketing,

Mumbai. Commercial Manager-

Training, Mumbai.

Dy. Commercial Manager, Space Control, Mumbai. Commercial Manager-Traffic Services, Mumbai.

Customer Relations Manager, Dubai. Airport Manager, Dubai Airport (Cargo).

Customer Relations Manager, Frankfurt. Manager-Northern India New Delhi.

TO

Manager-Nigeria. Lagos.
Dy Regional Director-India, Mumbai,

Customer Relations Manager, Dhahran.

Sales Officer, Dubai Manager, Moscow.

Commercial Manager Industry Affairs, Mumbai. Manager-Saudi Arabia,

Airport Manager, Hongkong. Manager, Riyadh.

Manager-Germany & Austria, Frankfurt. District Sales Manager, Surat.

Manager-Mini Booking Office, Mumbai Airport Customer Relations Manager, Abu Dhabi

Customer Relations Manager, Jeddah. Customer Relations/ Airport Manager, Riyadh. Manager, Seoul

Dy. Commercial Director-Training, Mumbai. Asst. Airport Manager, Dubai.

Customer Relations Manager-N. I., New Delhi Manager-Indonesia,

Commercial Manager Industry Affairs, Mumbai. Sales Manager-N. Italy, Milan. Regional Manager-FE

Appointments

Finance & Accounts

Pending selection of a new Director-Finance, changes have been effected in the Finance and Accounts Department to ensure smooth functioning. Mr J.N. Gogoi, Co-ordinator/Director of Engineering and Civil Works and Properties, who as Co-ordinator has been overseeing the Finance & Accounts Department, has assumed charge of Department effective November 1, 1997. Mr S. Ranganathan, General Manager-Finance, is in

charge of all Revenue Accounting functions. He is also responsible for dealings with third parties in connection with the present arbitration and cash flow management matters. Mr S. Punhani, General Manager-Finance, is in charge of all Expenditure Accounting, the Projects Section and the Administration and Establishment Divisions of the Department.

Operations and Air Safety

Capt. N.S. Mehta, General

Manager-Operations (Admin), has, effective November 1, 1997, been appointed as Director-Air Safety on an officiating basis; and

Capt. K. Mohan, Director-Operations, has been entrusted additional charge of the post of Director-Operations (Training).

Medical Services

Dr R. Chaudhry, General Manager-Medical Services (NI), has been transferred to Mumbai as Director-Medical Services on an officiating basis.

Goodbye and Good Luck



Dr S.K. Puri



Capt. S. Baksh



Mr T.G. Sundararajan



Capt. A.K. Verma

Four with Directors. cumulative experience of nearly 110 years in Air-India, were accorded farewells on their retiring from the Company on attaining superannuation during September and October 1997.

Dr S.K. Puri, Director-Medical Services, who retired on September 30, 1997 after 28 years service, was given a send-off prior to the Departmental Heads meeting held on October 8, 1997. A silver salver bearing signatures of all the Departmental Heads was presented to him on

the occasion. Capt. S. Baksh, Director

Operations (Training), Mr T.G.



Mr .I N and Civil

to the International Air Transport Association Operations Committee (OPC) at the 53rd Annual General Meeting of IATA held in Amman, Jordan, during November

Renominated

Gogoi, Coordinator/ Director of Engineering Works & Properties, has been renominated

2-5, 1997.

Obituaries

We deeply regret to announce the sad demise of the following staff:

Mr N.Y. Chavan, Head Loader, Commercial Department, Mumbai Airport (Cargo). Service: 20 years

Ms S. Britto, Chief Traffic Commercial Assistant. Department, Goa. Service : 17 years 3 months.

Sundararajan, Director-Finance, and Capt. A.K. Verma, Director-Air Safety, retired on October 31, 1997, after rendering 27 years of service. A farewell was accorded to them before the Departmental Heads meeting held on November 17, 1997. Capt. D.S. Datta and Capt. A.P.C. Kapoor, Directors of Operations, and Mr H.J. Padhye, Director of Finance, who had retired earlier, were invited on the occasion. Silver salvers with the signatures of all the Departmental Heads inscribed on them were presented to each of them as

Paying glowing tributes to each of the retired executives

Mr M.P. Mascarenhas, Managing Director, recalled their association with Air-India and the valuable contribution made by them to the Company in their respective fields over the years. In brief speeches. each of the erstwhile executives said they had enjoyed their tenure and were proud to have had the opportunity to work for the national carrier. All the Departmental Heads joined Mr Mascarenhas in wishing them a happy retired life and good luck in the years to come.

Mr P. S. Ganapathy, Addl. General Manager-Operations, read out poems he had penned as a tribute to Capt. Baksh, Mr Sundararaian and Capt Verma

Public Enterprises Survey 1995-96

Marked Improvement in the Performance of Central Public **Enterprises**

Central public sector enterprises have registered consistent improvement in performance since the implementation of the Industrial Policy introduced in 1991, an indication that public enterprises are gearing up to meet the challenges posed by the liberalisation of the Indian economy.

Public enterprises have succeeded in increasing their internal resources generation over the years.

They have been making substantial contribution to the exchequer through payment of dividends, corporate tax, excise duty, customs duty and other duties. Public enterprises have also played a pivotal role in the progress of the country by discharging their socio-economic obligations.

The overall performance of the central PSEs during the year 1995-96, as compared to the previous year, is reflected in the table below:

| | 1995-96 | 1994-95 | Growth |
|--|-----------------|----------|---------|
| | (Rs. in crores) | | (%) |
| Investment | 1,78,628 | 1,73,292 | 3.08 |
| Gross Sales | 2,26,777 | 1,87,355 | 21.04 |
| Net Profit | 9,878 | 7,187 | 37.44 |
| Gross internal resource generation | 24,371 | 19,992 | 21.90 |
| Export earnings | 15,211 | 13,216 | 15.10 |
| Contribution to exchequer | 32,096 | 27,472 | 16.83 |
| Expenditure on social overheads | 2,645 | 2,316 | 14.20 |
| Average annual emoluments of employees | 1.05.879 | 83.305 | 22.574* |

(*per employee per annum)

Picturespeak



Mr M. A.
Sreenivasan, a
Founder-Director of
Air-India, recently
celebrated his 100th
birthday, in Bangalore.
Officers of Air-India
Bangalore are seen
on the occasion
greeting Mr
Sreenivasan on behalf
of the Management
and staff of Air-India
at his residence in
Bangalore.



The Air-India/Air France Global Alliance entered into recently and the Flying Returns – Frequence Plus tie up was announced to the members of the travel trade during the Travel Agents of India Convention held at Colombo during September 26-28, 1997. They were also informed of the benefits that would accrue to passengers. Mr H.S. Uberoi, Commercial Director, A-I, and Mr A. Bullard, Managing Director, Asia Pacific, Air France, Hong Kong are seen displaying the logos of the two airlines on the occasion.



On the occasion of the first flight operating to Terminal 2 of Charles de Gaulle Airport, Paris, consequent to the alliance signed with Air France, Mr R.S. Hooda, Manager-France, Mr M. Magri, Passenger Sales Manager-France, and Mr Bir Mather, Airport Manager, and Mr Suneel Gupte, Customer Relations Manager, Paris, Air-India, are seen with Mr F. Caput, Senior Commercial Agreement Manager, Mr E. Massonet, Manager-Airport Contract, Mr Bianquis P., Vice President Alliance, and Mr D. Duval, Route Manager-India, Air France.



Seen during the 40th Convention of the Australian Federation of Travel Agents held recently at Ashok Hotel, Delhi, are Ms Moira Singh, Commercial Manager-Tourism & PR (second from left) and Mr M.K. Khanna, Dy. Director General-Tourism, Department of Tourism (extreme left).

On Raksha Bandhan day,
Ms Neela K. Patell, ManagerMauritius, Seychelles,
Madagascar & Reunion,
presented a rakhi to Professor
N.S. Bose, former Vice
Chancellor of Viswa Bharati,
Santiniketan, the first passenger
to check in at Mauritius Airport
for our joint flight MKAI-750 of
August 17, 1997.



Air-India, Rome, organised a seminar for 60 travel agents in Perugia and surrounding area in Umbria to promote Air-India and India. Exquisite Indian handicrafts and a complimentary ticket to India were presented to winners of a lucky draw held on the occasion. Mr Bruno Petrozziello, Sales Superintendent and Ms Rita Bertelli, Sales Secretary, Rome are seen conducting the draw.



Air-India Bangalore conducted a Basic Fares & Ticketing Programme for personnel of members of the Travel Agents Association of India in Karnataka. Ms Rama Chandrasekar of SITA World Travels, Bangalore, who stood first among the trainees, is being presented a certificate and plaque by Mr K. Bettaiah, Chairman, TAAI, Karnataka.

Ms H. Daureeawo, Chief Traffic Assistant, Space Management, Commercial Department, Mumbai, is seen receiving the 'Best Staff of the Quarter Award' for April-June 1997 from Mr S. Sen Gupta, Commercial Manager-Space Management, while Mr Bal Potdar, Asst. Manager, System Reservations Development Unit. looks on.



इस अंक में एएसडी कर्मचारियों द्वारा अंतर्गत संशोधन एअर-इंडिया तथा ऑस्टियन एअरलाइन्स समझौता पृष्ठ 4 अखिल भारतीय नागर विमानन राजभाषा समेलन



वर्ष 41 अंक 5



अक्तूबर-नवम्बर 1997

राजस्वाभिमुख स्थायी समय-सारिणी

3 क्तूबर 26, 1997, से अमल में आयी एअर-इंडिया की समय-सारिणी के प्रमुख आकर्षण इस प्रकार है:

- अमरीका में शिकागो के लिए अतिरिक्त उड़ान. लंदन, न्यूयार्क तथा शिकागो जानेवाली सभी उड़ानों के लिए अब बोइंग 747-400 हवाई जहाज इस्तेमाल किए जायेंगे.
- खाड़ी क्षेत्र के गंतव्य स्थानों के लिए ज्यादा उडानें.
- इंडोनेशिया मे जकार्ता के लिए एक अतिरिक्त उड़ान जिससे इस क्षेत्र की उड़ान संख्या दो से तीन हो गई है.
- फ्रैंकफर्ट तथा पेरिस के लिए अलग-अलग सेवाएँ. जबिक, फ्रैंकफर्ट के लिए दो स्वतंत्र उड़ानें जाएँगी,पेरिस के लिए तीन स्वतंत्र उडानें होंगी
- एमस्टरडम तथा ज्यूरिख की कुछ माह पूर्व बंद की गई उड़ानों को शुरू नहीं किया गया. ये दोंनो ही गंतव्य स्थान अब एअर फ्रांस के साथ हाल ही में हुए एअर-इंडिया के वैश्विक कोड शेअर समझौते के तहत जोड़े जाएंगे
- डरबन तथा जोहन्सबर्ग की बंद की गई

के उद्घाटन के दौरान की गई. यह

सम्मेलन दिल्ली में अक्तूबर 27-31, 1997

के बीच आयोजित किया गया था.

उड़ानों को भी फिर से शुरू नहीं किया जा रहा है.

• परिचलन बाधाओं की वजह से 1997 की शीतऋतु के लिए हफ्ते में दो बार जाने वाली टोरोंटो की उड़ानें अस्थायी रूप से स्थगित की गई हैं.

यह समय-सारिणी मार्केट तथा राजस्वाभिमुख होने के साथ-साथ तीन चक्रों – शीतऋतु 1997, ग्रीष्म 1998 तथा शीतऋतु 1998 - के लिए कायम रहेंगी. कोई भी बदलाव अतिरिक्त सेवा के रूप में ही होगा. इस समय-सारिणी का हेतु राजस्व तथा फायदे को बढ़ावा देना है. इसीलिए बेड़े का उपयोग नुकसानदेह मार्गी से हटाकर लाभकारी तथा उपयुक्त मार्गोपर किया जा

शीतकालीन समय-सारिणी में एअरबस 310 हवाई जहाज के पूर्ण उपयोग का व्यवधान भी शामिल है जिसे जनवरी 1,1998 से उन मार्गी पर लगाया जाएगा जहाँ अब लीज़ पर लिए हवाई जहाज जाते हैं. दिसंबर 31,1997 को खत्म होनेवाले दो एअरबस 310 के एअरक्लब के लीज़ को बढ़ाया नहीं जाएगा.

एशिया प्रशांत क्षेत्र के

महानिदेशक सम्मेलन

का उद्घाटन परंपरागत

दीप प्रज्विलत करते

हुए श्रीमती जयंती

विमानन राज्यमंत्री ने

किया (बायें से दायें) श्री

आसद कोटैट, अध्यक्ष, इकाओ परिषद, श्री सी.

एम. इब्राहिम, नागर विमानन केंद्रीय मंत्री.

तथा श्री एच. एस. खोला, नागर विमानन

महानिदेशक, देखते हुए.

नागर

नटराजन.

एक चिरस्थायी प्रतिमा

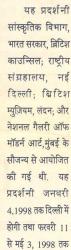
राष्ट्रपति तथा महारानी के हाथ सांस्कृतिक कार्यक्रम का उद्घाटन

रतीय स्वतंत्रता की सुवर्ण-जयंती के अवसर पर ब्रिटिश म्युज़ियम से कुछ बहुमूल्य संग्रह की प्रदर्शनी एअर-इंडिया के सहयोग से राजधानी में प्रायोजित की गई. इस प्रदर्शनी, "एक चिरस्थायी प्रतिमा"

एअर-इंडिया ने इस प्रदर्शनी को अपने वाणिज्य संपर्को, मंत्रालयों तथा सरकारी विभागों के वरिष्ठ अधिकारियों और मीडिया प्रतिनिधियों के लिए 17 अक्तूबर, 1997 को एक विशेष सत्र में खुला रखा था. इसी दौरान लंदन के ब्रिटिश म्युज़ियम के

"पहली बात तो यह है कि यह प्राचीन भारतीय विचारों तथा मानवीय प्रतिमाओं व संकल्पनाओं के महत्व को विश्व की सभी संस्कृतियों से मिलाती है तथा हमें वक्त से परे ले जाती है. दूसरे, यह ब्रिटिश म्युज़ियम के संग्रह की रूपरेखा भारत में पहली बार

प्रदर्शित करती है."



मुंबई में नेशनल गैलरी ऑफ मॉडर्न आर्ट में प्रदशित की जाएगी.

एअर-इंडिया दुवारा 16,000 कि. ग्रा. के शो केस तथा 15,000 कि. ग्रा. की प्रदर्शनीय वस्तुएँ लंदन से मुंबई लाने के लिए विशेष व्यवस्था की गई.



दिल्ली के नॅशनल म्युज़ियम के महानिदेशक डा. एस. एस. बिस्वास, भारत के राष्ट्रपति श्री के. आर. नारायणन तथा ब्रिटन की महारानी एलिजाबेथ को '' एक चिरस्थायी प्रतिमा '' के उद्घाटन समारोह पर जानकारी देते हुए. केन्द्रीय मानव संसाधन विकास मंत्री श्री एस. आर. बोम्मई बायीं ओर हैं.

में 327 कलाकृतियाँ प्रदर्शित की जा रही हैं. प्रदर्शनी का उद्घाटन 13 अक्तूबर 1997 को राष्ट्रीय संग्रहालय,नई दिल्ली में भारत के राष्ट्रपति श्री के. आर. नारायणन तथा इग्लैंड की महारानी एलिजाबेथ द्वितीय,इन दोनों के हाथों हआ.

ओरिएन्टल एंटीक्वीटीज़ विभाग के संग्रहाध्यक्ष तथा 'चिरस्थायी प्रतिमा' के उप अभिरक्षक श्री रिचर्ड बर्टन ने असाधारण ऐतिहासिक संग्रह के बारे में जानकारी दी. उन्होंने कहा, 'इस भव्य प्रदर्शनी के पीछे दो संकल्पनाएँ हैं."

एशिया प्रशांत क्षेत्र का महानिदेशक सम्मेलन



स्तीय हवाईअड्डों श्री इब्राहिम ने सभी हवाई कंपनियों अत्याधुनिक विमान संचालन, से उपलब्ध यातायात सेवाओं का पूरा लाभ संचार, अवतरण तथा हवाई यातायात उठाने का आग्रह करते हुए कहा कि वे नियंत्रण सुविधा के लिए भारी पूँजी अपनी उड़ानें दिन में भी रखें जिससे सभी निवेश की जा रही है, यह घोषणा नागर मुख्य भारतीय हवाईअड्डों पर रात को भारी विमानन मंत्री श्री सी. एम. इब्राहिम यातायात की भीड़ को कम किया जा सके. द्वारा एशिया प्रशांत क्षेत्र के नागर श्रीमती जयंती नटराजन, नागर विमानन महानिदेशकों के 33वें सम्मेलन

विमानन राज्यमंत्री ने सभी सदस्यों को इस बात से आश्वस्त किया कि अन्तरराष्ट्रीय नागर विमानन संस्था के मानदंड तथा (शेष पृष्ठ 2 पर)

एअर-इंडिया के बदलाव की योजना कार्यान्वित करने के लिए विशेषज्ञ समिति का गठन

रत सरकार द्वारा एअर-इंडिया के घाटे के कारणों की जाँच करके कम्पनी को एक लाभदायक कम्पनी में बदलने की योजना कार्यान्वित करने के लिए विशेषज्ञों की एक समिति का गठन किया गया है.

डॉ विजय केलकर, सचिव, पेट्रोलियम तथा प्राकृतिक गैस, की अध्यक्षता में गठित इस समिति के अन्य सदस्य हैं, श्री दीपक पारेख,अध्यक्ष, हाउसिंग डेवलपमेंट फायनैंस कॉपोरिशन, श्री पी. जी. मंकड, सचिव, सार्वजनिक उपक्रम विभाग, उद्योग मंत्रालय,

श्री पी. सी. सेन, अध्यक्ष - एअर-इंडिया तथा अध्यक्ष एव प्रबंध निदेशक इंडियन एअरलाइन्स, श्री एम. पी. मस्करेन्हस, प्रबंध निदेशक, श्रीमती अरूणा मस्करेन्हस, निदेशक - योजना एवं अन्तरराष्ट्रीय संपर्क, एअर-इंडिया, जो की सदस्य-सचिव के तौरपर नियुक्त की

इस समिति के विचारार्थ विषय इस प्रकार हैं: :-

1. ऐसी छोटी तथा लंबी अवधि की योजनाओं को कार्यान्वित करना, जिससे

एअर-इंडिया की स्थिति में आमूलाग्र बदलाव आये तथा ऐसी योजना का विकास करना जिसमें वित्तीय ढाँचे को भी बदलकर नई परिस्थिति के अनुरूप बनाया जा सके;

- 2. नई चुनौतियों का सामना करने के लिए कंपनी की पुनर्रचना करना जिसमें वेतन संबंधी नीति भी शामिल हो;
- 3. ऐसे क्षेत्रों की तलाश करना जहाँ सरकारी मदद की जरूरत हो ; तथा
- 4. कोई भी अन्य विषय जिसका संबंध उपर्युक्त विषयों से हो.

राजीव गांधी - एक आंतरिक संकल्पना

भारत के भूतपूर्व प्रधानमंत्री राजीव गांधी द्वारा लिए गये छायाचित्रों की एक प्रदर्शनी ''राजीव गांधी – एक आंतरिक संकल्पना" एअर-इंडिया के सहयोग से अक्तूबर 20 से नवम्बर 4,1997 तक ललित कला अकादमी में लगाई गई. इस प्रदर्शनी में राजीव गांधी द्वारा 4 दशकों में चित्रित किए 13,000 छायाचित्रों में से 200 छायाचित्रों को प्रदर्शित किया गया.

प्रदर्शनी का उद्घाटन श्रीमती सोनिया गांधी, अध्यक्ष, राजीव गांधी फेडरेशन तथा श्री दायसाक इकेडा; संस्थापक, टोक्यो फूजी कला संग्रहालय के हाथों हुआ.

एँअर-इंडिया के टिकटोंपर मुद्रित विज्ञापनों द्वारा राजस्व अर्जित

एअर-इंडिया ने जनवरी 1997 से करीब 22 लाख रुपयों का राजस्त,ए. एन. ज़ेड. ग्रिण्डलेज बैंक लथा प्लाट्टिनी सोने के जौहरी का विज्ञापन, टिकट तथा टिकट कवर के पिछले हिस्से में मुद्रित करके, अर्जित किए.

अब बोर्डिंग कार्ड के पिछले हिस्से पर भी मैं. फोरसाइट मर्कन्टाइल कं. प्रा. लि., जो सुझी गुहोपयोगी उपकरणों का विपणन करते हैं, द्वारा विज्ञापन छपवाने का प्रस्ताव है. इससे एअर-इंडिया 18 लाख रुपयों का राजस्व अर्जित कर सकेगी.

तिरुवनंतपुरम से खाड़ी/सिंगापुर जानेवाली उडानों पर ओणम संपन्न

तिरुवनंतपुरम तथा खाड़ी/सिंगापुर के बीच जानेवाली एअर-इंडिया की उड़ानों पर सितंबर 12 से 16, 1997 के बीच केरल का फसल महोत्सव "ओणम" मनाया गया. इस मौके पर हमारे यात्रियों को इस उत्सव के दौरान तैयार किए जानेवाले

परंपरागत व्यंजन जैसे अविअल, फली गाजर थोरन, पच्चड़ी, आड़प्रदमान, पाल पायसम आदि को चखने का अवसर प्राप्त हुआ.

नावस्पर्धा के चित्रों वाले, खासतौर पर छपवाये हुए, मोहक मेनूकार्ड यात्रियों

पोलिओ-मुक्त भारत के लिए बच्चों को (0-5 साल के) पोलिओ

की अतिरिक्त खुराक दीजिए

पल्स पोलिओ प्रतिरक्षीकरण

7 दिसंबर 1997 और 18 जनवरी 1998

नवीकरण के बाद एसीइसी बैंक का उद्घाटन

श्री आनंदराव अडसुल, एम पी तथा को-ऑपरेटिव बैंक कर्मचारी यूनियन के अध्यक्ष के हाथों, अक्तूबर 23, 1997, को एअर कॉर्पोरेशन एम्पलाइज को-ऑपरेटिव बैंक लिमिटेड, नरीमन पॉइंट स्थित शाखा का नृतनीकरण के बाद उद्घाटन हुआ.

अतिथि के रूप में डॉ. एस. एम. गायकवाड, महाप्रबंधक-मेडिकल सेवा-दक्षिण भारत, उपस्थित थे. बैंक प्रबंधकों ने निरंतर सहकार्य तथा बैंक के उत्कर्ष के लिए प्रोत्साहन के लिए एअर-इंडिया व्यवस्थापन के प्रति आभार प्रकट किए.



अतिथियोंको संबोधित करते हुए श्री अरविंद जी. देशपांडे, मुख्य प्रशासनिक अधिकारी, एसीईसी बैंक लि. (दायें से बैठे हुए): श्री ए.वी. अडसुल,एम पी तथा अध्यक्ष, सहकारी बैंक कर्मचारी यूनियन; डॉ. एस. एम. गायकवाड, महाप्रबंधक-मेडिकल सेवा; और श्री राजीव जोशी, बैंक के अध्यक्ष.

मैजिक कार्पेट के अगस्त - सितंबर 1997 के अंक में '' सिओल को प्रथम उड़ान " इस शीर्षक के तहत श्री जी. डी. सावंत के स्थान पर श्री सी. के. कांबले यह नाम गलती से छापा गया. गलती के लिए क्षमस्व!

जीवित तर्गति।

श्री गौतम रायचौधुरी, वरिष्ठ मास्टर तकनीशियन, लाइन मैंन्टेनन्स डिवीजन, इंजीनियरिंग विभाग, मुंबई, एक गायक हैं. उनके संगीत दल को भटान महाराजा के निमंत्रण पर उनकी उपस्थिति में कार्यक्रम प्रस्तुत करने का सौभाग्य प्राप्त हुआ यह कार्यक्रम अगस्त 11 से 24, 1997 को भारतीय स्वतंत्रता की सुवर्णजयंती की अवसर पर आयोजित किया गया था. यह यात्रा भारत सरकार द्वारा प्रायोजित की

सुप्रसिध्द पार्श्वगायिका स्वर्गीय गीता दत्त के भतींजे होने के नाते उन्हें श्रीमती दत्त से बचपन में काफी प्रोत्साहन मिला तथा वे पिछले एक दशक से संगीत से जुड़े हैं. उन्होंने भारत की ओर से कई देशों का दौरा किया तथा उनके कार्यक्रमों को सीधा प्रदर्शित भी किया जा चुका है.

नागर विमानन मंत्रालय के अंतर्गत विभिन्न संगठनों के कवि-कवयित्रियों को एक मंच पर प्रस्तुत करने का सफल आयोजन मंत्रालय के राजभाषा विभाग द्वारा किया गया. काव्य-सन्ध्या श्री एम. के. काव, सचिव, नागर विमानन मंत्रालय की अध्यक्षता में राजीव गांधी भवन में आयोजित की गई थी, कार्यक्रम का

उपलब्धि



श्री गौतम रायचौधुरी (बार्य से दूसरे) तथा उनका दल, भूटान के महाराजा समेत और श्रीमती मेहता, भूटान के भारतीय राजदूत की पत्नी.

काव्य-सन्ध्या

उद्घाटन अध्यक्ष श्री काव की कविता पाठ से हुआ. प्रथम सत्र में एअर-इंडिया, इंडियन एअरलाइन्स, भारतीय विमान पत्तन प्राधिकरण एवं मंत्रालय के कवि-वियित्रियोंने काव्य-पाठ किया.

श्री नरेन्द्र लाहड ने एअर-इंडिया की ओर से भाग लिया तथा कार्यक्रम का संचालन भी किया.

विशेष आमंत्रण पर पधारे वरिष्ठ कवि डॉ. केदारनाथ सिंह ने गोष्ठी पर समीक्षात्मक टिप्पणी की और सभी कवि कवयित्रियों को ''माँ सरस्वती" का स्मृति-चिट्टन भेंट किया. अंत में, कार्यक्रम के -संयोजक, निदेशक-राजभाषा श्री रघुनाथ सहाय ने धन्यवाद ज्ञापन किया.

एएसडी कर्मचारियों दवारा अंतर्गत संशोधन





श्री यु.ए. पेडणेकर



श्री जेम्स मार्टिन





ग्राकंड सेवा विभाग के पाँच कर्मचारी-श्री एच.बोस, वरिष्ठ प्रबंधक-तकनीकी; श्री यू. ए. पेडणेकर तथा श्री जेम्स मार्टिन, वरिष्ठ मास्टर तकनीशियन; श्री डी. डी. जायफलकर, वरिष्ठ फोरमैन और श्री वी. ए. आंबरे मास्टर तकनीशियन-इन्होंने ग्राऊँड सेवा कर्मचारियों द्वारा भूमि प्रबंध के दौरान उपयोग में लाये जाने वाले अनेक उपकरणों का सुधार कर कंपनी को लाभ पहुँचाया है.

कंटेनर डॉलिज मॉडेल सीडी-टीटी-1600 की वाहक तकनीक निरंतर खराब हो जाती थी, जिसकी वजह से उनके पहिये बार-बार बदलने पडते थे. श्री बोस ने एक टर्नटेबल वाहक तकनीक का आरेखन किया तथा श्री पेडणेकर ने उसकी रचना की. ऐसी दो डॉलिज को सुधारा जो समाधानकारक ढंग से काम कर रही हैं.

कई ऑटो डीज़ल ग्राऊंड पावर यूनिट

140 केवीए क्र. 1333 कुछ समय से बेकार हो गये थे क्योंकि उनकी कॉन्ट्रैक्टर असेंब्ली बदलने की आवश्यकता थी, जिनकी कीमत प्रत्येक 38,000/- रुपये थी. यह कॉन्ट्रैक्टर असेंली आसानी से उपलब्ध नही होने की वजह से श्री मार्टिन ने, जो तब इंजिन ओवरहॉल में कार्यरत थे, एक कॅान्टैक्टर की मरम्मत की और एक जीपीयू काम करने लायक बन गया. इसी तरह अन्य बिगड़े कॅान्ट्रॅक्टरों को भी सुधारा गया जिससे उनके आयात की जरूरत नहीं रही.

स्वचालित सीढीयों तथा पुल के स्वचालित होने की वजह से एअर मारल डेक लोडर्स मॉडल एलएएम 7000 डी पी बी - 8 बिगड़ गया था. इसके फलस्वरुप एअर-कंडिशनिंग दरवाजों को क्षति पहुंचती थी. श्री आंबरे ने एक बटन लगाया जिससे स्वचालित सीढ़ियों का पुल से ऊपर उठना रोका गया. उन्होंने एफएमसी सीपीटी-4

ट्रान्सपोर्टर्स का पुनः वायरिंग काम भी अंतर्गत रूपमें किया जो बार-बार बिगडते थे और जिससे उड़ान व्यवस्था पर बुरा असर पडता था.

एक एअर कंडीशनिंग युनिट क्र. 1121 अक्सर बिगड जाया करता था. श्री जायफलकर ने एक सुझाव दिया कि ऊर्जा प्रसारक प्रणाली का पिछला इंजिन संशोधित किया जाय. ओवरसाइड क्लच तथा राइट एंगल्ड गियर बॉक्स के बीच के दो छोटे स्तंभ बदलकर एक अकेला स्तंभ लगाया गया. इसी तरह का संशोधन एअर कंडीशनिंग युनिट 1109 में भी किया गया. अब दोनों ही युनिट सुचारु रुपसे काम

इन कर्मचारियों को उनके प्रयासों की प्रशंसास्वरूप, व्यवस्थापन की ओर से निदेशक-एअरपोर्ट सेवा, श्री आर.सतीश, दुवारा नक़द पुरस्कार, एक समारोह में दिए गये.

एशिया प्रशांत क्षेत्र का महानिदेशक सम्मेंलन

(पृष्ठ 1 से आगे)

सुझावों को कार्यान्वित करने व पूरा करने को उच्च प्राथमिकता दी जा रही है क्योंकि इनका सबंध सुरक्षा तथा कार्यक्षमता से है.

भारतीय नागर विमानन क्षेत्र में सुरक्षा के उच्च मानकों को हासिल करने का विचार नागर विमानन मंत्रालय के सचिव श्री एम. के. काव ने भी दोहराया. उन्होंने नागर विमानन मंत्रालय द्वारा देश की

यातायात सेवाओं को सुधारने के बारे में उठाए गए कदमों के बारे में जानकारी दी. उन्होंने कहा कि हवाई यातायात के भविष्य को देखते हुए कई हवाईअड्डों का ग्रेड बढ़ाया

इकाओ परिषद के अध्यक्ष डॉ आसद कोटैट ने संचार, विमान संचालन व निगरानी तथा हवाई यातायात प्रबंधन (कॅन / एटीएम) व्यवस्था में इकाओ की भूमिका के बारे में जानकारी दी.

इससे पूर्व सभी सदस्यों का स्वागत, श्री एच.एस. खोला, नागर विमानन महानिदेशक जो कि इस सम्मेलन के अध्यक्ष भी थे, ने किया.एशिया प्रशांत क्षेत्र के प्रतिनिधि श्री ललित शाह, ने उपस्थितों के प्रति आभार प्रकट किया. इस सम्मेलन नें इकाओ, आयटा, इंटरनेशनल फैडरेशन ऑफ पायल्टस एसोसिएशन तथा 39 देशों के कुल 120 प्रतिनिधियों ने हिस्सा लिया.

इंडियन

अक्तूबर-नवम्बर 1997

एअर-इंडिया स्टाफ कॉलेज का 35 वां वर्षगांठ समारोह

अक्तूबर 15, 1997,को एअर-इंडिया के पुराने हवाईअड्डे, मुम्बई, स्थित स्टाफ कॉलेज ने अपनी स्थापना की 35वीं वर्षगांठ मनायी. इस यादगार मौके पर कॉलेज की कार्यानुभव प्रयोगशाला, "ऑर्बिट" में एक शानदार समारोह का आयोजन किया गया

था. कई विभाग-प्रमुख, कई प्रशिक्षण इकाइयों के प्रमुख तथा एअर-इंडिया कर्मचारी इस समारोह में सम्मितीत हुए.

श्री आर. सतीश, निदेशक – एअरपोर्ट सेवा, ने अपने भाषण मे प्रशिक्षण के महत्त्व के बारे में अपने विचार प्रकट किए तथा स्टाफ कॉलेज के प्रयासों की

श्री पी. एस.गणपति, अतिरिक्त महाप्रबंधक – परिचालन तथा श्री शेरियार करीम, प्रबंधक –उडानगत सेवा,ने इसी मौके के लिए लिखी गयी कविताएँ प्रस्तुत

की. इससे पूर्व, श्रीमती एस. पी. अंधारे,

तत्कालीन वाणिज्य प्रबंधक – प्रशिक्षण, ने सभी का स्वागत किया. कार्यक्रम की शुरूआत कॉलेज के सबसे पुराने कर्मचारी, श्री आर. एम. जाधव द्वारा परंपरागत दीप प्रज्यलित करके की गई. 1963 से स्टाफ कॉलेज में कार्यरत श्री जाधव ने तालियों प्रदर्शनी ने सभी उपस्थितों का मनोरंजन किया. एक प्रशिक्षार्थी रजिस्टर जिसे नवम्बर 6, 1962,को जब स्टाफ कॉलेज के पहले कार्यक्रम के समय शुरू किया गया था,जो इस प्रदर्शन का विशेष आकर्षण था.

इस घटना की याद में लिपिक तथा



की. श्री आर. एम. जाधव, एअर-इंडिया स्टाफ कॉलेज के सबसे पुराने कर्मचारी, परंपरागत दीप प्रज्वित करते हुए. पी. एस गणपति अतिरिक्त की जबरदस्त गुँज में केक काटा. आशलिपिकों के लिए ''पी सी स्किल्

> इस अवसर पर स्टाफ कॉलेज के बारे फिल्म प्रदर्शित की गई.

स्टाफ कॉलेज की पूर्व गतिविधियाँ, रिकार्ड, घटनाओं तथा उपलब्धियों की आशुलिपिकों के लिए "पी सी स्किल्स" नामक एक नया प्रशिक्षण कार्यक्रम शुरू किया गया. हालांकि फिलहाल यह कार्यक्रम अभी प्राथमिक अवस्था में है, भविष्य में इसकी प्रगति की योजना भी सक्रिय है.

फ्लाइंग रिटर्नस - फ्रिक्वेन्स प्लस गठबंधन

एअर-इंडिया तथा एअर फ्रांस की हाल ही में की गई विश्वव्यापी संधि ने फ्लाइंग रिटर्नस्-जो कि एअर-इंडिया व इंडियन एअरलाइन्स द्वारा चलाया जाने वाला संयुक्त फ्रिक्वैंट फ्लायर कार्यक्रम है-के सदस्यों के लिए एक नई दुनिया के द्वार खोल टिये हैं

नवम्बर 23,1997 से फ्लाइंग रिटर्नस के सदस्यों को मील अर्जित करने व मुफ्त टिकट जल्दी पाने के कई ऐसे अवसर प्राप्त होंगे जब वे एअर फ्रांस की पेरिस से आगे जाने वाली उड़ानों पर यात्रा करेंगे, उन्हें एअर फ्रांस के नेटवर्क पर किसी भी गंतव्य स्थान के लिए मुक्त टिकट प्राप्त हो सकेंगे और साथ ही साथ एअर-इंडिया और/या इंडियन एयरलाइन्स के लिए मायलेज गुणांक भी अर्जित करने का लाभ मिल सकेगा. इसीप्रकार, एअर फ्रान्स के फ्रिक्वैंट फ्लायर कार्यक्रम,फ्रिक्वेन्स प्लस,के सदस्य जब एअर-इंडिया या इंडियन एअरलाइन्स द्वारा यात्रा करेंगे, तो मील अर्जित करने के हकदार होंगे.

विशेष प्रस्तावनात्मक लाभांश

फ्लाइंग रिटर्नस के सदस्य, जो जनवरी 15 तथा मार्च 31, 1998 के बीच एअर– इंडिया की उड़ानों से भारत से पेरीस तथा वहाँ से एअर फ्रांस की किसी भी उड़ान पर आगे यात्रा करेंगे तो अपने फ्रिक्वैंट फ्लायर सदस्यता में दुगुनी मील अर्जित करने के हकदार होंगे.

अधिक संयोजन

एअर-इंडिया तथा एअर फ्रांस मिलकर हर हफ्ते भारत से पेरिस के लिए 10 उड़ानें चलाते हैं. इन दोनों हवाई कंपनियों का मिला जुला नेटवर्क दुनिया भर के कई जगहों को जोड़ते हैं जैसे कि यूरोप के 64 गंतव्य स्थान, साथ ही, उत्तरी अमरीका, दक्षिणी अमरीका,अफ्रीका व भारतीय महासागर के गंतव्य स्थान.

अधिक सुलभता

इस संधि का एक और लाभ यह है कि एअर-इंडिया की उड़ानें अब एअर फ्रांस के चार्ल्स डी गॉल हवाईअइडे के अत्याधुनिक टर्मिनल ॥ को स्थानांतरित की गई हैं जिसके फलस्वरूप,पारगमन जल्दी तथा सुलभता से हो सकेगा और यात्रियों को अबाधित सुविधा का लाभ होगा. दूसरा लाभ यह होगा कि यात्री एअर-इंडिया तथा एअर फ्रांस द्वारा दिए जाने वाली विशेष दरों का लाभ उठा पारेंगे.

1947 में फ्रांस की यात्रा करने वाले भारतीयों के किए लकी ड्रॉ

भारतीय स्वतंत्रता की सुवर्ण जयंती के सुअवसर पर, हमारे गठबंधन सहयोगी, एअर फ्रांस से यात्रा करने वाले भारतीयों के लिए एक लकी ड्रॉ आयोजित किया में आयोजित एक शानदार समारोह में श्री तेजिंदर खन्ना, लेफ़िटनन्ट गवर्नर-दिल्ली, द्वारा लकी ड्रॉ कूपन निकाले गये. दो भाग्यशाली विजेता अपने पाँच कुटुंबियों

एअर-इंडिया तथा ऑस्ट्रियन एअरलाइन्स का जगह का आरक्षण-तथा कोड श्रेअर समझौता

एअर-इंडिया ने गत दो सालों में कई एअरलाइनों के साथ कोड शेअर समझौते किए जिसके फलस्वरूप एअर-इंडिया, अपने बेड़े को उपयोग में लाए बगैर, उन शहरों में, जहाँ वह उड़ान नहीं भरती,अपनी उपस्थिति रख संकेगी. हमारी कोड शेअर साझेदारों की बढ़ती हुई सूची में ऑस्ट्रियन एअरलाइन भी शामिल हुई है तथा यह कोड शेअर व जगह आरक्षण समझौता अक्तूबर 25, 1997 से लोगू हो गया है.

इस समझौते के अंतर्गत, ऑस्ट्रियन एअरलाइन्स, विएना तथा दिल्ली के बीच हफ्ते में दो बार एअरबस 310 उड़ान भरेगी. इस उड़ान पर एअर-इंडिया तथा ऑस्ट्रियन एअरलाइन्स दोनों के उड़ान क्रमांक शामिल होंगे तथा 32 सीटें एअर– इंडिया के यात्रियों के लिए आरक्षित की जाएंगी.

एअर-इंडिया,इस समझौते द्वारा, अपने जहाजों का इस्तेमाल किए बिना ही ऑस्ट्रिया तथा भारत के बीच अपना अस्तित्व बनाये रखेगी.

ग्रंती ग्रंती

ओसाका की रजत जयंती

नवम्बर 2, 1997 को ओसाका परिचालन का रजत जयंती दिवस मनाया गया.

इस अवसर पर एआई-319 से यात्रा करने वाले यात्रियों का मेजर जे.जे.सिंह, प्रबंधक-पश्चिमी जापान, ने स्वागत किया तथा उन्हें एक उपहार भी भेंट किया गया. इसी मौकें के लिए बनवाये गये केक भी यात्रियों को खिलाए गये.

एअर-इंडिया के नियमित यात्री; कार्गों एजेंट, सरकारी अधिकारी, विमानपत्तन प्राधिकरण के अधिकारी तथा मीडिया के प्रतिनिधियों के लिए एक कार्यक्रम का भी आयोजन किया जहाँ भारतीय भोजन परोसा गया.

एअर-इंडिया, आजकल हफ्ते में दो



ओसाका के रजत जयंती समारोह के मौके पर (बायें से दायें) श्री के. मीहारा, उप हवाईअड्डा प्रबंधक; श्री के. के. आसेरी, वित्त प्रबंधक; श्री एम. एच. बेग, उड़ानगत पर्यवेक्षक; कप्तान जी. एस. शर्मा, कमांडर, मेजर जे. जे. सिंह, प्रबंधक-पश्चिमी जापान; श्री एस. ताकुची, क्षेत्रीय कार्गो प्रबंधक; तथा श्री आय. तोमीयामा, क्षेत्रीय विक्रय प्रबंधक.

बार मुंबई—दिल्ली—हाँगकाँग—ओसाका तथा वापसी के वायुमार्ग पर कॉम्बी हवाई जहाज चलाती है, जिसकी 283 सीटों तथा 35 टन कार्गो वहन करने की क्षमता है.



श्री तेजींदर खत्रा, ले. गवर्नर – दिल्ली, लकी कूपन निकालते हुए. बावें से दायें, श्री विनय महिन्द्रा, जनसंपर्क प्रबंधक, एअर फ्रांस, श्रीमती खत्रा, श्री वी. के. वर्मा, निदेशक – दिल्ली विभाग, एअर–इंडिया, तथा श्री मार्क बेनेडेट्टी,महाप्रबंधक,एअर फ्रांस.

जिसमें देश के विभिन्न भागों से 68 लोगों ने हिस्सा लिया.

अक्तूबर 20, 1997 को एअर फ्रांस तथा एअर-इंडिया द्वारा होटल न्यू दिल्ली

के साथ फ्रांस में संपूर्ण मुफ्त छुट्टियाँ बिताने के हकदार बनें. एअर-इंडिया ने अपनी ओर से एक विजेता के लिए दिल्ली-भेरिस-दिल्ली सेक्टर के लिए छह टिकटों का योगदान दिया.

- ♦ पत्रों को समय पर भेनें, ताकि उनके लिए और पत्राचार और टेलीफोन न करके खर्च को बचाया ना सके.
 - बेहतर तक़द प्रबंधत याती अधिक लाभ.

केन्द्रीय सार्वजनिक उद्यमों के कार्य निष्पादन में उल्लेखनीय सुधार

1971 में शुरू की गई औद्योगिक नीति के कार्यान्वयन के बाद से केन्द्रीय सार्वजनिक उद्यमों ने अपने कार्य निष्पादन में लगातार सुधार दर्शाया है, जिससे यह पता चलता है कि सार्वजनिक उद्यम भारतीय अर्थव्यवस्था के उदारीकरण के फलस्वरूप प्रस्तुत चुनौतियों का सामना करने के लिए तैयार हो रहे हैं.

विगत वर्षों में सार्वजनिक उद्यमों ने अपने आंतरिक संसाधनों के सृजन में वृद्धि प्राप्त करनेमें सफलता प्राप्त की है. लाभांश, कंपनी कर, उत्पाद शुक्क, सीमा-शुक्क और अन्य शुक्कों की अदायगी करके वे राजकोष में भारी अंशदान करते आ रहे हैं. सार्वजनिक उद्यमों ने अपने सामाजिक आर्थिक दायित्वों का निर्वाह करके देश की प्रगति में भी महत्वपूर्ण भूमिका अदा की है.

पिछले वर्ष की तुलना में वर्ष 1995-96 के दौरान केन्द्रीय सार्वजनिक क्षेत्र के उद्यमों का समग्र कार्य निष्पादन नीचे दी गई सारणी में दर्शाया गया है :

| | 1995-96 | 1994-95 | वृद्धि |
|-------------------------------|------------------|----------|---------|
| | करोड़ रुपयों में | प्रतिशत | |
| निवेश | 1,78,628 | 1,73,292 | 3.08 |
| सकल विक्री | 2,26,777 | 1,87,355 | 21.04 |
| शुद्ध लाभ | 9,878 | 7,187 | 37.44 |
| सकल आंतरिक संसाधन मृजन | 24,371 | 19,992 | 21.90 |
| निर्यात आयं | 15,211 | 13,216 | 15.10 |
| राजकोश में अंशदान | 32,096 | 27,472 | 16.83 |
| सामाजिक ऊपरी लागत संबंधी व्यय | 2,645 | 2,316 | 14.20 |
| कर्मचारियों की औसत वार्षिक | 1,05,879 | 83,305 | 22,574* |
| परिलब्धियां | | | |

(*प्रति कर्मचारी प्रति वर्ष)

एअर-इंडिया के लिए सम्मान

उड़ानें कभी-कभार विलंबित हा ही जाती हैं. एअर-इंडिया की दस में से नौ उड़ानें समय पर छूटती है, परंन्तु हाल ही में नैरोबी से आनेवाली एक उड़ान विलंबीत हो गई थी. इस देरी के दौरान हमारे एक कर्मचारी की एक टीम के रूपमें उभर कर, यात्रियों के होटल में ठहरने की व्यवस्था, उनका खान-पान तथा उनके दूसरे एअरलाइन में भिजवाने की व्यवस्था वगैरहः करने की क्षमता का अहसास हुआ.

अमरीकन दूतावास, दिल्ली से,श्री टीम तथा शर्ली लॉंग, जो हरारे से नैरोबी आये थे, जानकर हताश हुए कि उनकी उड़ान विलंबित है. परन्तु वे सारी व्यवस्था के बाद बहुत खुश हुए.

श्री एल.कपूर, मैनेजर-पूर्व अफ्रीका, को लिखे अपने प्रशंसा-पत्र में उन्होंने कहा, "हमारी उड़ान की देरी की वजह से हम परेशान थे,परन्तु हमारी परेशानी श्रीमती कैथरीन ओदींग सचिव (हवाईअइड़ा), नैरोबी द्वारा किए गए इंतजाम से दूर हुई. आपके सभी कर्मचारी काफी मददगार थे, परन्तु श्रीमती ओदींग सबसे ऊँचे स्थान पर हैं."

अखिल भारतीय नागर विमानन राजभाषा सम्मेलन का आयोजन

अखिल भारतीय स्तर पर पहली बार आयोजित इस ऐतिहासिक संम्मेलन में नागर विमानन सेकटर में राजभाषा हिन्दी के प्रयोग की प्रगति की समीक्षा की गई

समाक्षी का गइ और इस बात अखिल भारतीय नागर विमानन राजभाषा सम्मेलन के अवसर पर माननीय का जायजा नागर विमानन मंत्री श्री सी.एम. इब्राहिम से राजभाषा पुरस्कार ले रहे है. लिया गया कि

किन-किन क्षेत्रों में हिन्दी का प्रयोग बढ़ाया जा सकता है.

नागर विमानन मंत्री ने अपने आशीर्वचन में सरल एवं सुग्राह्य शब्दों का प्रयोग करने पर बल दिया. उन्होंने इस अवसर पर विभिन्न संगठनों द्वारा "राजभाषा के प्रयोग" से संबंधित आकर्षक प्रदर्शनी का भी उद्घाटन किया, जो मंत्रालय के नियंत्रणाधीन सभी संगठनों द्वारा अपने— अपने राजभाषा हिन्दी के प्रयोग को दशित हुए लगाई गई थी. इस प्रदर्शनी में एअर— इंडिया को भी पुरस्कार प्राप्त हुआ.

ज्यां का विक्र

अक्तबर-नवम्बर 1997

कप्तान अनिल गाडगील द्वारा एअर-इंडिया के लिए प्रशंसा अर्जित

कर्मचारियों द्वारा अपने कार्यक्षेत्रों में किए गये अच्छे कार्यों की वजह से एअर-इंडिया के लिए प्रेस से प्रशंसोद्गार अर्जित किए जा सकते हैं.

दिल्ली से रोम जानेवाली उड़ान पर, कप्तान अनिल गाडगील, संयुक्त महाप्रबंधक, परिचालन विभाग, द्वारा इसी बात को प्रदर्शित किया गया.

इसी उड़ान पर एक जाने—माने राजनीति स्तंभलेखक श्री मुशीरुल हासन भी शामिल थे. श्री हासन ने 18 अवतूबर 1997 के इंडियन एक्सप्रेस में "गोईंग बियोंड एपॉलॉजिज" नामक लेख लिखा तथा इस लेख के पहले तीन अनुच्छेदों में एअर–इंडिया तथा कप्तान गाडगील के बारे में लिखा, जबिक इस लेख का उद्देश्य भारत – ब्रिटेन संबंधों को उजागर करना था. लेख का उध्दृत अंश इस प्रकार है.

"हवाई जहाज के मार्ग के बारे में बताते हुए हमारे कप्तान श्री गाडगील काफी सौजन्यपूर्ण तथा उत्साहजनक थे.....मैने देखा कि मेरे सारे सहप्रवासी कप्तान की सारी बातों को बड़े ध्यान से सुन रहे थे. कप्तान अंग्रेजी, इटालियन तथा हिन्दी में बड़ी कुशलता से बोल रहे थे.... जैसे ही हमारा जहाज पाकिस्तान के ऊपर से उड़ने लगा, उन्होंने भारत – पाक के ऐतिहासिक संबंधों के बारे में जानकारी दी. उन्होंनें ईरान की उच्च सांस्कृतिक, धार्मिक तथा प्रतिभासंपन्न केन्द्रों के बारे में तथा पर्सो –



कप्तान अनिल गांडगील एअरबस 310 हवाई जहाज के कांकपिट में.

हेलिनिस्टिक संघणों के विषय में जानकारी दी.उन्होंने पश्चिमी तथा पूरब की संस्कृति के संबंध में जानकारी दी, जब हम रोम के करीब पहुँचे तो उन्होंने हमें पुनरुज्जीवन युग तथा उस बक्त के कुछ महान कलाकारों की बातें बताई. शाबाश! गाडगील जी.

"तो पाठकों, अपने राष्ट्रीय वाहक को कम ने समझे. जब आप अगली बार रोम जायेंगे तब एअर–इंडिया से यात्रा करें कप्तान गाडगील की बातें ध्यान से सुनें तथा उनके साथियों की मेहमाननवाजी का आनंद लें." समाचार पत्र में यह लेख छपने के तुरन्त बात, श्री एम. पी. मस्करेन्हस, प्रबंध निदेशक ने कप्तान गाडगील को एक बधाई संदेश भेजा, जिसमें उन्होंने कहा,

''एक अवे न्ले कर्मचारी के व्यवहार से एक एअरलाइन की प्रतिष्ठा को कैसे उजागर किया जा सकता है, यह इसका उत्तम उदाहरण है. आप यह अच्छा कार्य भविष्य में भी करते रहिए."

यात्रियों को संबोधित करने का कप्तान गाडगील का यह प्रथम अवसर नही था. इससे पहले भी, 1996 में, उन्होंने तेल अवीव के अन्तरराष्ट्रीय मराठी सम्मेलन में भाग लेने के लिए जा रहे महाराष्ट्र के मुख्यमंत्री श्री मनोहर जोशी तथा अन्य मंत्री— गणों के साथ यात्रा की थी, तब सभी आश्चर्य से दंग रह गये जब कप्तान गाडगील ने सब का स्वागत मराठी में किया.

यह बात मराठी दैनिक ''रविवार सकाल''तथा मराठी पत्रिका ''चित्रलेखा'' में प्रकाशित की गई थी.

इपलब्ध समय का सही और समुचित उपयोग भी एक कला है, एक गुण है.

एअर-इंडिया स्थानीय लोकाधिकार समिति ने अपनी 13 वीं वर्षगांठ मनाई

एअर-इंडिया स्थानीय लोकाधिकार समिति की 13वी वर्षगांठ मुंबई के दीनानाथ मंगेशकर नाट्यगृह में 21 सितंबर 1997 को मनाई गई.

इस मौकेपर, महाराष्ट्र के शिक्षामंत्री, श्री सुधीर जोशी, ने कार्यक्रम की अध्यक्षता की तथा समिति के कार्य को सराहा. उन्होंने समिति से अच्छे काम करने के लिए आवाहन किया जिससे कर्मचारियों को प्रोत्साहन मिल सके.

इस दौरान मराठी नाटक ''वन रूम किचन " का मंचन किया गया. इस नाटक के प्रमुख अदाकार श्री प्रदिप वेलणकर, सहायक प्रबंधक, भंडार एवं क्रय विभाग, का सत्कार भी किया गया.

समिति के महासचिव श्री राजीव जोशी ने सभी उपस्थित मेहमानों के प्रति आभार प्रकट किया



(बायें से दायें) श्री एन.बी पाटील; डॉ. एस. एम. गायकवाड,महाप्रबंधक –मेडिकल सेवा; डॉ.बी.बी. गजरे,महाप्रबंधक–मेडिकल सेवा; श्री एन.एस राजन, निदेशक–मानव संसाधन विकास; श्री सुरेश प्रभू, लोकसभा सदस्य; डॉ. रमेश प्रभू, लोकसभा सदस्य;श्री सुधीर जोशो,शिक्षामंत्री; श्री गजानन कितींकर, गृह राज्यमंत्री तथा महासचिव,स्थानीय लोकाधिकार समिती;श्री सुभाष सावंत,नगरसेवक; श्री आनंदराव अडसुल, लोकसभा सदस्य; श्री ए. एन. के. कैमाल, महाप्रबंधक– सिविल निर्माण तथा संपत्ति श्री बाबू पिटर, महाप्रबंधक– इंजीनियरिंग ; श्री प्रदीप भंडारी, वाणिज्य प्रबंधक– कार्गो, इस मौके पर उपस्थित थे.