

Passenger Ticket

✓ A 117901  
Indian Airlines



Corporation



# PASSENGER TICKET & BAGGAGE CHECK CONDITIONS OF CARRIAGE

As per Indian Airlines Corporation (Conditions of Carriage) Regulations, 1957

1. The passenger ticket is valid only for the service leaving on the specified date of departure and shall not be transferable. No claim for refund of the fare paid for the carriage shall be entertained by the Corporation when a passenger for whom reservation has been made for a particular service does not arrive or arrives late for the journey by that service.

2. In the case of children, under 12 years of age travelling unaccompanied, the written consent of the legal guardian shall be required.

3. Passengers must present themselves at the Corporation's office in accordance with the instructions contained on the ticket, or elsewhere if so required by the carrier. Passengers reporting after the time stipulated in that behalf may be refused accommodation and in such cases, their fares shall be forfeited in accordance with the cancellation rules for the time being in force.

4. The carrier reserves to itself the right, without assigning any reason, to cancel or to delay the commencement or continuation of the flight or to alter the stopping place or places or to deviate from the route of the journey without thereby incurring any liability in damages or otherwise to the passengers on any ground whatsoever. The carrier also reserves to itself the right to refuse to carry any person whom it considers unfit to travel.

5. If there is any question of the aircraft being overloaded, the person or persons authorised by the carrier to supervise the loading of aircraft shall decide which passengers or articles shall be off-loaded and such decision shall be binding.

6. Carriage of passengers and their property or baggage or both shall be governed as follows —

(a) "International carriage" as defined by the Convention of Warsaw of 12th October, 1929, for the unification of certain rules relating to International Carriage by Air, is subject to the rules relating to liability established by the said Convention. The expressions "High Contracting Parties" and "High Contracting Party" used in articles I and 28 of the said Convention shall mean states and territories, which are bound by the said Convention either through ratification or adherence.

(b) In all cases in which the carriage is NOT governed by the said Convention every passenger and his property or baggage or both shall be carried at the passenger's own risk and the carrier, not being common carrier, shall not accept the obligation or liability of a common carrier and shall be exempted from any liability under the law whether to the passenger or to his dependants, next of kin or other legal representatives in case of death, injury or delay to the passenger or non-completion of the flight or damage or loss or detention of the property or baggage of the passenger from any cause whatsoever including negligence or default of pilots, agents, flying, ground and other staff or employees of the carrier or breach of statutory or other regulations whether in the course of the journey, or prior or subsequent thereto and whether while the passenger his property or his baggage be on board the aircraft or otherwise

(c) Acceptance of a ticket shall mean that the passenger holds the carrier indemnified against all

claims, suits, actions, proceedings, damages, costs, charges or expenses in respect of or arising out of or in connection with such carriage or other ancillary services or operations of the carrier, whether caused or occasioned by any act, neglect or default of the carrier, its servants or agents or employees as aforesaid or otherwise howsoever and that the passenger renounces for himself, his heirs, dependants, next of kin or other legal representatives, all rights or claims against the carrier for compensation for damage, injury or death sustained on board the aircraft or in the course of any of the operations of flight, embarking or disembarking or in the course of any other ancillary operation or service of the carrier incidental to the carriage, caused directly or indirectly to the passenger or his belongings, or to persons who, except for this condition, might have been entitled to make a claim whether such damage, injury or death be caused or occasioned by any act, neglect or default of the carrier, its servants, agents or employees or otherwise howsoever.

(d) The obligation of the carrier is expressly limited to the journey between the airports of departure and destination and shall not in any event subsist previous or subsequent thereto, and in particular, no part of any journey undertaken by the passenger, whether such journey be by land or water-borne or air-borne, previous or subsequent to the carriage specified on the ticket, shall be deemed to form part of such carriage.

(e) The passenger shall comply with all Government rules, regulations, promulgations or notifications for the time being in force and as may be introduced from time to time and shall fulfil all requirements of law and present all exits or entry or other documents required by law and shall not be entitled to any refund of the fare paid in the event of non-performance of the journey arising out of any cause directly or indirectly attributable to his failure to comply with such rules, regulations etc. of the Govt. or law. The passenger shall also observe the instructions of the carrier, its agents, servants or employees concerning all matters connected with the carriage, but no agent, servant or employee of the carrier shall have authority to waive any provision of these regulations.

(f) The carrier shall not accept for carriage passengers' property or baggage or both with a special declaration of value at delivery but may, on demand, effect insurance of the property or baggage on behalf of and at the expense of passengers provided such facilities be readily available at the particular point of departure.


(g) The ticket issued by the Corporation shall be subject to the rules of cancellation made by the Corporation for the time being in force which may be seen at any office of the Corporation on request.

(h) Receipt, without complaint, of property or baggage on the termination of the journey shall be *prima facie* evidence that the property or baggage has been delivered correctly and in good condition.

(i) Any action against the carrier shall be brought only in the Court of the State or territory in which the principal place of business of the Corporation is situated.



R/F for 27-3-58

<b>Indian Airlines Corporation</b> <b>PASSENGER TICKET &amp; BAGGAGE CHECK</b> ( Issued subject to conditions of carriage on Cover Page )						Serial No. <b>A 117901</b>	
						<b>PASSENGER'S COUPON</b>	
Passenger's Name <b>MR. C. R. RAJA (M)</b>						<b>BAGGAGE DETAILS</b>	
Total Value : <b>Rs 75/-</b>		Not Good for Passage				Flight No. <b>1</b>	
Mode of payment :		From	To	Date	Service number	Value	Number of registered pieces
Agency & documents : <b>N. Samudra K</b>		<b>RAJ</b>	<b>BOM</b>	<b>27/3</b>	<b>146</b>	<b>75</b>	Un-registered pieces
Conjunction ticket :							Total weight
Place & date of issue & Signature : <b>BOM 17-3-58</b>		With agreed stopping places as per carrier's time-table. <b>17/3</b>				Free allowance	<b>44 lbs</b>
Number of Cameras. <b>1</b>		<b>NOT TRANSFERABLE</b>				Excess Baggage Ticket No.	
		<b>REMARKS</b> <b>Valid for 3 months</b>				Signature of Traffic Officer :	



PLEASE READ THE IMPORTANT NOTICE TO PASSENGERS ON THE NEXT PAGE

DEPARTURE INFORMATION

For Flight Number	The latest time of reporting at the Corporation's City Booking Office.		The latest time of report- ing at the Corporation's Airport Office.		The scheduled time of departure of the Flight.	
	Time	Date	Time	Date	Time	Date
					<u>Rajkot</u> <del>Dep. 1545</del>	<u>27/3/38</u>
146	<u>16.00</u>		<u>1650</u>	27/3	1720	27/3



## **CANCELLATION-REFUND RULES**

1. Cancellation will be acted upon only when the ticket is actually tendered at the booking office for cancellation except in the case of passengers residing outside the station of emplanement who may cancel their bookings by letter or telegram but not by telephone. In respect of bookings outside the station of emplanement confirmation to the requesting station, agent or airline by the station of emplanement shall be deemed to be confirmation of passage for purposes of calculating the cancellation charges.
2. Time for calculating cancellation charges shall be the time at which the ticket, letter or telegram is received by the airlines station of emplanement.
3. The value of the ticket less Rs. 4 Service Charge will be refunded on tickets cancelled 48 hours before scheduled time of departure.
4. The value of the ticket less 5 per cent of the single fare subject to a minimum of Rs 4 (four rupees) shall be refunded if the ticket is cancelled less than 48 hours but more than 24 hours before the scheduled time of departure.
5. The value of the ticket less 10 per cent of the single fare, subject to a minimum of Rs. 4 (four rupees) shall be refunded if the ticket is cancelled less than 24 hours but more than 12 hours before the scheduled time of departure.
6. The value of the ticket less 25 per cent of the single fare subject to a minimum of Rs. 4 (four rupees) shall be refunded if the ticket is cancelled less than 12 hours but more than 15 minutes in the case of internal and 45 minutes in the case of international services, before the scheduled time of departure.
7. No Service charge shall be levied on infant's ticket if the fare is Rs. 4 or less than Rs. 4.
8. "NO SHOW" passenger shall not be entitled to any refund. For purpose of this rule "NO SHOW" passenger is one who fails to report at the airport or does not cancel his/her reservation up to 15 minutes before scheduled time of departure in the case of internal and 45 minutes in the case of international services.
- 9 (a) Postponement of ordinary single journey ticket to a later date shall be deemed as cancellation and normal cancellation refund rules shall apply.  
(b) Postponement of definite dated ticket for return journey may be made on payment of a service charge of Rs. 4 (four rupees) only up to 15 minutes before the time of scheduled departure of the service on which the passenger was originally booked.  
(c) If a cancellation is made of a postponed definite dated ticket for return journey, the Corporation reserves the right to levy cancellation charges on the basis of the time at which the postponement of the journey on the original ticket was effected, if such charges are higher.
10. Transfer of reservations to an earlier date shall be done free of charge.
11. In case of missed-connections by air, no cancellation charges shall be levied.
12. A "GO SHOW" passenger is a passenger who purchases a ticket provisionally on the chance of obtaining, at the Airport, accommodation on a service, and if no accommodation is available full refund will be effected on the "GO SHOW" ticket.
13. A reservation will not be regarded as definite until the full fare is paid.
14. The Chairman/Chief Traffic Manager may waive/reduce the cancellation charges under special circumstances.



## **IMPORTANT NOTICE TO PASSENGERS**

1. Your attention is invited to the time(s) of departure of the service(s) for which this ticket is valid and also to the time(s) of reporting at the Indian Airlines Corporation's city booking office or at their airport office at the station of departure. It is essential that you adhere strictly to the time(s) shown. Flights cannot be delayed for late arrival of passengers and the Corporation cannot undertake any responsibility and will not entertain any claim for refund for missed flights except as may be permissible under the Corporation's cancellation rules.
2. In all cases of "open date" bookings and reservations on the basis of 'accommodation applied for but not guaranteed', it is essential that you kindly get in touch with the Corporation's office at the point of embarkation for validation of the flight coupon for a definite date. Until such validation takes place, accommodation cannot be guaranteed.
3. Your attention is also invited to the conditions of carriage contained on Cover Page of this ticket.