

Magic Carpet

Dreamliner A Dream Come True



MoS K C Venugopal visits Airlines House, Delhi



Mr K C Venugopal visited the registered office of Air India at Airlines House, New Delhi on November 9 after taking over as the Minister of State for Civil Aviation on October 28. He evinced keen interest in the airline and was given a presentation on Air India

by various departments.

A three-time legislator from Alappuzha, Kerala, Mr Venugopal was the Minister of State for Power before this new responsibility.

Born in 1963, Mr Venugopal did his masters in mathematics from Calicut University. He belongs to the Indian National Congress and held charge as a Cabinet Minister in the Kerala Government between 2004 and 2006. In 2009, he became a member of the Estimates Committee on Transport, Tourism and Culture, Railway Convention Committee, Consultative Committee, Ministry of Agriculture, etc.

In 2010, Mr Venugopal was appointed Member, India Bangladesh Parliamentary Friendship Group and in 2011, he was made a Union Minister. He has a daughter and a son.

Dr Prabhat Kumar joins Air India Board



Dr Prabhat Kumar, a 1985-batch IAS officer from the Uttar Pradesh cadre and a Joint Secretary in the Ministry of Civil Aviation, has been appointed as a board member on Air India. He is also the President of the Delhi Amateur Wushu Association.

CMD's Message

Dear Colleagues,

I wish you and your family members a Happy and Prosperous New Year! May 2013 usher in peace, progress and prosperity for all Air Indians! As we welcome the New Year, we can look back at the year gone by and introspect on our successes and challenges. We need to strive for further improving on our performance.

The New Year is dawning on us on a rather positive note. Since May, our concerted efforts to win back passengers have resulted in our market share heading north. Despite stiff competition and high ATF charges, we have shown a lot of character and determination to soar towards a brighter horizon.

It is indeed heartening that we are well on our way to turnaround. Our on-time performance in the first half improved to over 85 per cent from below 80 per cent last year. In the domestic sector, it was 89 per cent while in the international sector, it was 81 per cent. Our passenger load factor has also improved significantly. Our average fleet utilisation has also improved appreciably. The number of passengers in November and December showed a substantial increase, with an average of over 46,000 passengers flying daily – resulting in enhanced yield as well. Route rationalisation continues to be a significant part of our strategy to return to profitability. We have been able to bring down our cost substantially in the first half of this financial year and this cost-conscious approach will have to continue. We have also focused on monetisation of our idle and surplus assets to shore up our bottomline.

Our hard work has been recognised, with Air India figuring amongst the top 50 service brands in India in the latest edition of 'Most Trusted Brands' survey by the *Economic Times Brand Equity*. We are the only airline to have made its mark in the list. This is the seventh year that Air India has been honoured with this award. Besides, the *IQS International Quality Summit Award* and the *Reader's Digest Trusted Brand Gold Award* stand testimony to the growing passenger confidence in us.

We all know that on September 8 the first factory-fresh Boeing 787 Dreamliner flew into Delhi from the US fulfilling the dreams of an emerging nation. The state-of-the-art aircraft is the first of 27 that we will induct into our fleet. The Dreamliners are expected to achieve great performance levels at lower fuel costs maintenance and operating costs. The Dreamliner has the optimal size and range not only to operate Air India's current routes more profitably, but also to open up new markets in Australia, Europe, the Gulf and the Southeast Asia. The Dreamliners have started their long haul operations from October 15, connecting Delhi to Frankfurt. We have to utilise these strengths to surge ahead. And, in this endeavour – both machines and men – will have to complement each other.

Let me conclude by wishing you and your family members once again a Happy Festive Season!.

Rohit Nandan
Chairman & Managing Director

Air India launches Agra flight

The city of the Taj was abuzz with excitement on December 26. That day the local travel and tourism fraternity gathered to welcome Air India's flight at the Agra civil airport at Kheria. The airport itself was bedecked with a *pandal* to host the ceremonial launch of the event while the airport counters were decorated with flowers and standees of the Maharajah mascot. The Minister for Civil Aviation, Ajit Singh, along with local MPs, CMD, Rohit Nandan, Executive Director (Northern Region), Vineeta Bhandari, GM Commercial, Anil Mehta, and other senior officials were there to mark the momentous occasion.

The introduction of this much-needed flight will link the three cities of the golden triangle for most international tourists – Agra, Khajuraho and Varanasi – and facilitate their movement to these destinations.

The flight AI 406, commandeered by Capt. Rajneesh Dhawan, landed at Kheria Airport as a step-ladder with floral decorations was rolled into the airport bay for the passengers to disembark. The first five arriving passengers had a surprise in store as they were offered accommodation at a hotel of their choice by the Hotel Association of Agra.

The departing flight AI 405 to Khajuraho and onward to Varanasi was seen off by the Minister for Civil Aviation. Mr Ajit Singh flagged off the departure from Agra by cutting a ribbon before the passengers boarded the flight. All passengers boarding the flight from Agra were presented rose buds and a small memento. On board, the passengers were served meals with specially packed chocolates. Earlier, passengers boarding from Varanasi were also presented with rose buds and served sweets.

At the function organised to mark the occasion, Mr Ajit Singh laid emphasis on Air India's efforts to enhance air connectivity within the country into tier two cities which will not only boost the hotel industry but encourage local traders too by promoting tourism. He also pointed out the need to strengthen airport infrastructure within the country.

Air India CMD, Rohit Nandan, in his welcome address spoke about Air India's initiatives in providing convenient connections to various cities of tourism interest to promote travel and tourism.

The launch was followed with the Minister's interactive session with mediapersons at the airport.





Air India launches Dhaka-Delhi flight

The Bangladesh Minister for Civil Aviation and Tourism cuts the ribbon to launch the inaugural flight.

Air India has linked Dhaka, the capital of Bangladesh, with New Delhi with a direct daily flight from December 3, fulfilling a long-standing aspiration of the people of the two neighbouring countries.

The flight AI 0231, operated by an Airbus A320 aircraft, leaves Delhi at 0545 hours to reach Dhaka at 0845 hours. On the return leg, the flight AI 0232 leaves Dhaka at 0945 hours to land Delhi at 1145 hours (all times local).

The inaugural flight coincided with the launch of the India Show – a conference organised by the trade and industrial bodies in Bangladesh – to explore and strengthen commercial relations between the two countries. The meet is expected to lend a fillip to the socio-cultural, commercial and diplomatic ties between the two countries.

Air India has launched an all-out initiative to ensure success of this new sector. To prepare the groundwork, create awareness and generate goodwill, Executive Director (Eastern Region) R Dayal along with the then GM (S&M) D Kishore and Country Manager (Bangladesh) D Sanyal held a series of meetings with the Indian High Commissioner at Dhaka, top officials from the trade body FICCI, Bangladesh civil aviation authorities as well as with local travel and cargo agents.

A media conference was organised at Dhaka a week before the launch, which resulted in extensive coverage and led to increased awareness about Air India's activities. Customised advertisements, backdrop and other publicity material on the flight were created to gener-

ate interest. Attractive brochures, highlighting the onward connectivity of this flight to the UK, Europe and the US were widely distributed.

Air India also put up an attractive pavilion at the India Show exhibition and conference, which led to a lot of enthusiasm and interest among the travel and tourism fraternity.

On December 3, a simple function was held to mark the inauguration of the Dhaka-Delhi flight at the VIP lounge of Dhaka's Hazrat Shahjalal International Airport. As the flight from Delhi landed at Dhaka, a cake was cut by Bangladesh Civil Aviation & Tourism Minister Muhammad Faruk Khan in the presence of Indian High Commissioner Pankaj Saran and R Dayal. Later, the Minister cut a ribbon at the departure gate to ceremonially inaugurate the flight. Subsequently, the dignitaries were taken inside the aircraft to give them a feel of the interiors of the Airbus 320 and Air India's services. The launch of the aircraft was also extensively covered by the local media.

The convenient flight schedule offers direct onward connections from Delhi to London, Paris and Frankfurt besides direct flights to the US and the Gulf countries benefiting passengers intending to travel abroad from Bangladesh.

The high levels of trust and confidence that the Bangladesh Aviation & Tourism Minister and other industry officials of Bangladesh have in Air India was clearly evident from the spontaneous support that the airline received from every quarter.

A DREAM COMES TRUE

The B787 now flies in India

September 8, 2012, 5 PM: The sky over India changed forever as the world's most advanced aircraft – the Boeing 787 Dreamliner VT-ANH – touched down at Delhi from Charleston, US, fulfilling the dreams of an emerging India and a resurgent Air India.

The factory-fresh 256-seater B787 Dreamliner, in vibrant red and orange Air India livery, flew into Delhi's IGI Airport, lending a fillip to the burgeoning domestic aviation sector. This is the first of the 27 Dreamliners – which was earlier handed over to us on September 6 – to be inducted into our fleet. Since then, three more Dreamliners have arrived out of the six scheduled to be delivered this year.

Our long wait for the Dreamliner was finally over when the majestic flying machine touched down at Delhi Airport amidst spontaneous celebration. Piloted by Capt A S So-man and Capt Amitabh Singh, the Dreamliner was given a traditional water-canon salute at the taxi track before being received by Air India CMD Rohit Nandan at the park-

ing bay. The operating crew of the flight was greeted by CMD, Jt MD Syed Nasir Ali, Director Engineering Vipin Sharma, Director MRO K Unni; Commercial Director Deepak Brara, Director Personnel S K Jain, ED NR Vineeta Bhandari, along with other senior officials of Air India and other agencies associated with aviation.

The mellowed rays of the setting sun created a vibrant yet soothing backdrop for the august occasion which was captured live by national and international media and saved in the template of everyone's mind. A traditional pooja was performed near the aircraft where CMD garlanded the aircraft and broke a coconut. All crew members were given a warm reception and were seen sharing their experience of the inaugural flight.

Subsequently, the Dreamliner was officially unveiled at a launch event held on September 12 at T3, IGI airport by the Minister for Civil Aviation, Ajit Singh, by cutting a ribbon in the presence of former Civil Aviation Ministers, Shahnawaz

Hussain and Rajiv Pratap Rudy, our CMD, Secretary Civil Aviation KN Shrivastava and senior officials from DGCA, AAI and allied agencies. The dignitaries along with a large team of mediapersons went inside the aircraft and were apprised of its salient features by the cabin crew.

This was followed by a media conference, where Mr Ajit Singh reiterated the Government's commitment to turnaround Air India in sync with our fulfilling the performance milestones as laid out in the Turnaround Policy. He highlighted the improvement shown by Air India in recent times and effused confidence that the airline should soon fly back to its golden days.

Dreamliner's maiden flight to Mumbai

After the Dreamliner was launched by the Minister for Civil Aviation in Delhi on September 12, it was Mumbai's turn to welcome VT-ANH, when it made its maiden flight into Mumbai's Chhatrapati Shivaji International Airport from





The Dreamliner was officially unveiled at a launch event held on September 12, 2012 at T3, IGI airport by Union Minister for Civil Aviation, Ch Ajit Singh. Present on the occasion were former Civil Aviation Ministers, Shahnawaz Hussain and Rajiv Pratap Rudy, our CMD, Rohit Nandan, the Secretary Civil Aviation, K N Shrivastava and other senior officials from DGCA and AAI.

Delhi on September 13. A hearty welcome was extended to this sophisticated aircraft and a special function was organised to receive it with the customary water-cannon salute and a *puja*. Our CMD, Rohit Nandan and senior Air India executives, who came to Mumbai on the new aircraft, were given a warm welcome at the old airport premises by MRO SBU Head K M Unni, ED Western Region R Harihar and other senior officials. The aircraft was also showcased to the media who were present to cover this historic event.

The B787 Dreamliner's first commercial flight to Chennai

Air India operated the first commercial flight of its B787 Dreamliner on September 19 between Delhi and Chennai. The flight from Delhi took off on schedule at 0710 hours amid cheers from the 116 passengers on board amongst whom was our Deputy Manager Corporate Communication P Bhatnagar, who shared his experience with *Magic Carpet*. The flight was commanded by Capt Soman with Capt Andrews as second-in-command. The journey was made memorable for passengers right from the check-in counters, where they were warmly greeted by smiling employ-

ees from behind dedicated counters decked up with fresh flowers. The passengers were presented with bookmarks – designed by three of our airport employees – along with their boarding cards. The first commercial flight of the Dreamliner to Chennai was given a warm flag off at Delhi airport when all the employees made a human chain and gave a grand salute at its departure. The passengers were welcomed by the cabin crew with a rose bud complementing the traditional *namaskar*.

The lofty, aesthetically designed archways and ceiling inside the aircraft – the ambience of which was heightened by soft LED mood lighting made the flight more enjoyable. The large windows ensured an air of openness with more natural light and visibility – the tint of which can be entirely controlled by the passenger with the push of a button from bright to dark in 60 seconds. The passengers were given a brochure highlighting the features of the Dreamliner and mementoes on board. The cockpit and cabin crew announced the highlights of the Dreamliner to passengers throughout the flight's duration which was well appreciated. Passengers were served special meals on board, including fresh fruit, and

south Indian delicacies – spinach *upma*, *molagaipodi idli* and *pesarattu* – while chocolates along with a breadbasket made the tea and coffee that much more lip-smacking.

On landing at Chennai, the aircraft was greeted with a water-cannon salute and later a coconut was broken by Capt Soman and ED SR (Actg) A N Parthasarathy in the presence of senior officials. The media at Chennai was thrilled to see the aircraft and gave extensive coverage to the event. Passengers at both boarding points were given chocolates and a small memento each to mark the occasion. The return flight landed at Delhi at approximately 1330 hours. Incidentally, the evening also saw Air India receive its second B787 aircraft (VT-AND) at Delhi from Charleston.

...To Bangalore...

Bangalore received the Dreamliner on the auspicious Ganesh Chaturthi day, as the 'Queen of the Skies' flew into Bangalore International Airport as AI 403 from Delhi at 2105 hours with 170 passengers on board. The aircraft was welcomed into the garden city with a water-cannon salute. To mark the occasion,



ED (SR) A N Parthasarathy is seen breaking a coconut to mark the arrival of the first Dreamliner to Chennai.

Air India's Capt Arulmani, who commanded the flight, broke the coconut on the tarmac in the presence of Station Manager D Murali and CEO, BIAL Hari Marar, besides senior officials from Air India, BIAL, and other airport agencies. The 112 passengers to Delhi on the returning flight AI 404 who checked in through the decorated check-in counters at BIA were presented rosebuds before boarding and special mementos and dinner on board the brand new aircraft. AI 404 left Bangalore at 2205 hours.

... And to Kolkata...

Air India ushered in the festive spirit to Kolkata on the eve of Durga Puja by operating the Boeing 787 Dreamliner from Delhi to Kolkata on September 23. Flight AI022 landed at Kolkata at 1625 hours amidst spontaneous cheer from the team of senior management, our employees, top officials of AAI, BCAS, Customs *et al* along with a large contingent of mediapersons. The flight back to Delhi took off from Kolkata as AI701 with 242 enthusiastic passengers. The Commander of the flight was Capt W L Ridenour while Capt J M Joseph was second in command.

A dream run: Wherever it flew to, the Dreamliner cast a spell on our passengers with most flights operated by this aircraft going chock-a-block. The aircraft seems to have rekindled passenger enthusiasm during the initial phase itself when it will fly on domestic routes before spreading its wings on the long-haul international routes.

The creative trio of T3

An unparalleled enthusiasm was shown by employees and in particular by Diwakar Mani, Assistant Manager (Commercial), Ms Neerja Sodhi, Assistant Manager (Commercial) and A Srinivasan, Senior Traffic Superintendent, who on their own designed, printed and distributed bookmarks showing the



A full view of the 256-seater, B787 Dreamliner.



Passengers boarding the Dreamliner from Kolkata on its maiden flight to New Delhi.

Dreamliner with a congratulatory message. In his note of appreciation the CMD, thanked the initiative taken by these individuals, saying it speaks volumes of the calibre and attitude they have for the company.

What makes it a real dream? The inside story of B787

Dreamliner – the next generation flying machine – is the ultimate in terms of passenger comfort, offering an unparalleled feeling of spaciousness with roomier cabins and higher head clearance. This state-of-the-art aircraft is configured to accommodate 256 seats – 18 full flat Business Class seats, with flat-bed recline and 238 economy class seats. The windows are 60 per cent larger (18-inch – *largest in any commercial airplane flying today*) providing openness and natural light and better view for every passenger. They are electronically dimmable where passengers can select the perfect level of light at the push of a button, from lightest to darkest

shade taking only 60 seconds. The cabin has less noise and the air is cleaner as the Boeing 787 system includes a High Efficiency Particulate Air (HEPA) filter.

The state-of-the-art in-flight entertainment system (Top Series i8000), capable of AVOD (audio video on demand) in all classes has been supplied by Thales – USA. The system, with large LCD display screens, is designed to provide advanced features and enhancements to the passengers. It is built upon the latest generation industry standards for network architecture and technology to provide passengers with audio, video, games, entertainment and communication features better than the latest in-home capabilities.

The Dreamliner is powered by GE's next generation advanced commercial turbofan aircraft engine – the GEnx engine for medium and large-capacity, long-range aircraft that deliver up to 15 per cent better specific fuel consumption



Diwakar Mani, Assistant Manager (Commercial), Neerja Sodhi, Assistant Manager (Commercial), and A Srinivasan, Sr. Traffic Superintendent, who designed, printed and distributed bookmarks showing the Dreamliner.

and a maximum thrust of 75,000 pounds. Its innovative twin-annular pre-swirl (TAPS) combustor will dramatically reduce NOx gases by as much as 56 per cent below today's regulatory limits. The combustion section of the engine is state-of-the-art geometry which ensures very low emissions and clean compliance.

The GEnx engines used in these aircraft are the quietest, most environment-friendly commercial engines ever produced. From the operations perspective, the Dreamliner has the optimal size and range to allow airlines to not only operate their current routes more profitably, but also to open up new markets giving the B787 operator a true 'first mover' advantage. It will offer superior economic performance with 20 per cent lower fuel consumption than any current aircraft, 10 per cent lower operating costs and 30 per cent lower maintenance costs.

The first 'fair' commander of the Dreamliner is an Air Indian
The second Dreamliner to land in India at the T3 in New Delhi on September 19 was piloted by Capt Nivedita Bhasin, who happens to be the only woman pilot for the B787 commercial aircraft in the world, a first for Air India. Capt Bhasin joined the then Indian Airlines in July 1984, the only woman in her batch and the third woman pilot to

join IA after (late) Capt Durba Bannerjee and (now retired) Capt Saudamini Deshmukh.

After aeromodelling and gliding in Delhi, she started learning flying at the Delhi Flying Club in 1980 and got her solo on Pushpak aircraft in April 1981. Thereafter, she became eligible for the Commercial Pilot's Licence from Patna in 1983. The following year, she underwent instructor training at the Patiala Flying Club and became an Assistant Flight Instructor.

The first commercial flight operated by her was on May 22, 1985, as a co-pilot when she flew a Fokker Friendship F-27 aircraft. On January 1, 1990, she operated her first flight as Captain on B737 on the Bombay-Aurangabad-Udaipur sector.

Reminiscing about her expe-

rience of training and flying the Dreamliner in the US, she says: *"Travelling to the US to Charleston, South Carolina, has indeed been a great honour and a matter of pride for me, as it is very rare that one gets a chance to fly in the aircraft from the delivery centre itself. We got the unique opportunity of seeing the delivery centre and also the assembly line where our Dreamliners are being assembled. After years of waiting, Air India was to finally get its second Dreamliner."*

Finally on the 18th, we took off from CHS after performing a traditional Indian puja. What was so heart-warming was the fact that Boeing officials had a framed picture of Goddess Lakshmi, flowers, coconut, roli and all other Puja stuff for us.....to pray for a safe journey on the brand new aircraft.

"After 18 hours (via Frankfurt), we landed in Delhi on 19th September at 6 pm. It was the most beautiful setting at IGI Airport, with the sun low on the horizon and light winds welcoming the new Dreamliner. It was a dream come true for me, and indeed an emotional homecoming as I landed the aircraft at Delhi. The dream had finally taken shape!"

Capt Nivedita Bhasin is the only woman pilot for the B787 commercial aircraft in the world at present, a first for Air India.



MoS Venugopal visits AI Express HQ

Minister of State K C Venugopal made his maiden visit to the Air India Express headquarters at Kochi on December 14. Addressing the media, he mentioned that the performance of AIE had improved in the last two months. Mr Venugopal said that the on-time performance had gone up from 80 per cent to 90 per cent and passenger load had gone up to 75 per cent, and he would like it to be above 80 per cent.

The operations of Air India Express would be shifted to Kochi by January, the Minister affirmed. A centralised customer feedback cell would also function there, he said. Senior customer relations officers would be stationed in Thiruvananthapuram, Kochi, Kozhikode and Mangalore airports, he said. These actions would help solve the issues and problems facing Malayalees, especially those living in the Gulf countries, Mr Venugopal said.

Mr Venugopal said that plans were afoot to offer a special discounted package by Air India for Indians returning to the country on the amnesty scheme initiated by the UAE government. The details of the package, to be in force from January, were being worked out, he said. The Minister said a complaint redressal cell for



MOS K C Venugopal addressing mediapersons at the AIE headquarters in Kochi.

Gulf passengers would function from his office in New Delhi. The complaints can also be mailed to ixmailstominister@nic.in. Officials concerned would respond to the complaints in a week of its receipt, he assured.

A day before the Minister's visit, CMD Rohit Nandan, also visited the Air India office at Kochi.

Buddha's relics transported

The relics of Lord Buddha in two pieces containing stupa and dome which were accorded the status of the head of the state by Govt. of Sri Lanka were carried by Air India from Delhi to Colombo (via Chennai). The shipment was uplifted on AI 439 on August 2 from Delhi to Chennai and on the same day to Colombo by AI 273 from Chennai.



Air India faced a stiff competition from Airlanka due to the direct flights operated by them. But the deal was clinched in Air India's favor keeping the importance/sensitivity of the cargo and service assurance to DG National Museum New Delhi by CSM-NR Mr Saket Saran and his sales team coordinator Mr Sanjay Talwar

This holy consignment was received by M R Ranaweera of the Sri Lanka Buddhist Association and also Minister of Religion in the Government of Sri Lanka. Later, the exposition was inaugurated by the President of Sri Lanka

New facility at Begumpet

Air India has added a feather to its cap by setting up an indigenous facility at Begumpet for servicing of portable oxygen bottles installed on its Airbus aircraft, resulting in foreign exchange savings of up to Rs 80 lakh. This facility has been set up at a cost of Rs 22 lakh while importing the test bench would have costed at least Rs 1 crore. The feat has been achieved by tapping internal talent and utilising the facilities at the AI's Hyderabad engineering base. The facility is now operational with necessary approval from the DGCA.

V K Sharma, SBU Head, MRO (Engine and Components) inaugurated the facility and released the first serviced unit in the presence of S Satyanarayana, Station Head, Hyderabad.

The Hyderabad station of Air-India can now take up servicing / hydro static testing of all the crew oxygen bottles and portable oxygen bottles installed on the airline's narrow body aircraft fleet, including its Airbus A330 fleet.



Well Done

Mr Pradeep Worlikar, Senior Master Technician from the Engineering Department has been given an appreciation letter from the Mumbai Police for his assistance as a volunteer near Kirti College area to maintain peace and order during the Ganesh festival.



Excelling in school



Ms Sanya Faiyaz Shaikh, daughter of Faiyaz A Shaikh, who is on deputation to Air India Express in the Technical Services Division, has topped the RBK School, Mira Road, in ICSE Class X examinations, securing 95.86 per cent.

Alert security guards

Security guards Ajay Tiwari and R P Maurya exhibited alertness and dedication to duty and took immediate action to quell a fire at Airlines House, New Delhi. The fire had broken out in the generator room. Director Security congratulated both of them for their dedication to duty and also gave them appreciation letters.



Ajay Tiwari



R P Maurya

Ms Sneha Kale, daughter of U D Kale, Senior Chief Office Assistant, working in the CMD's Office in Mumbai, has successfully completed Master of Science in Health Administration from the Edinburgh Napier University.



Our Star Performers



ED WR R Harihar, GM Sales & Marketing WR, Ms Rita Motilal, GM GH Mumbai Apt, Mukesh Bhatia and SM Goa Manjiri Shirodkar and GM Personnel WR S M Rao at the function to confer the Star awards.

The first Star Performer and Star Station awards function for the Western Region was held at the office of Executive Director, Western Region, Mumbai on November 2. The function was attended by all department heads in the region. The Deputy GM (Personnel) gave a brief background on how the awards were instituted while Nanda Kumar, GM (Engineering), highlighted the role played by the star performer in their departments towards team spirit and efficient performance. R Harihar, Executive Director (WR), gave away the **Star Performer** award for September 2012 to a beaming **Senthil Kumar, Chief Manager Engineering**, from Mumbai. The **Goa** station was adjudged the **Star Station** of the month

for September 2012. Rita Motilal, GM (Sales & Marketing) spoke about how the Goa station had achieved a good performance and earned excellent revenue in charters besides consistent follow-up to provide good services. The award for Goa station was collected by **Manjiri Shirodkar, Station Manager Goa**. On

her part, Shirodkar acknowledged the contribution and active participation by her team at Goa and said that it was coordination, dedication and team-work that enabled them to do well. In his address, Harihar hoped that in the days to come, employees at all levels would continue with their zeal and enthusiasm to provide best services to all customers, earn recognition and take the airline to greater heights.



GM (Engineering) Nanda Kumar, ED (WR) and GM (Personnel) S M Rao along with Senthil Kumar, the Star Performer for Western Region at the award presentation ceremony in Mumbai

Left to right
ED (WR) R Harihar,
GM (GHT) Mukesh
Bhatia, Star
Performer Sohil
Mahida and
GM (Personnel)
S M Rao.



Sekhar Mandal,
Manager, Plant
Engineering,
receiving the Star
Performer medal from
ED (ER), R Dayal



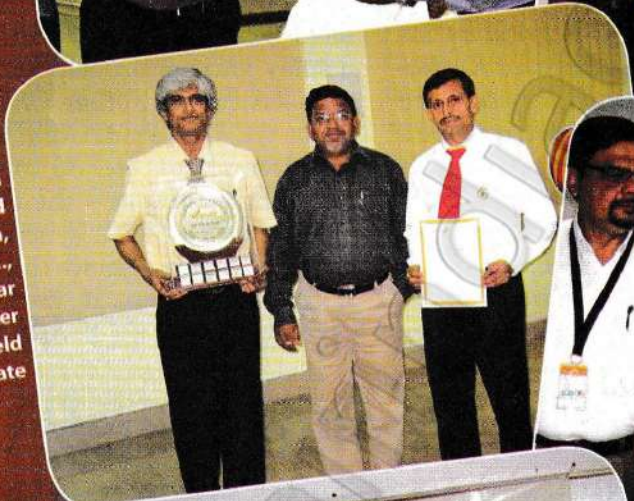
Dimapur Station
Manager R N Das
receiving the
Star Performer
Station shield and
a certificate of
appreciation from
ED (ER), R Dayal



Tezpur SM S
Murmu, with the
Star Performer
shield and Raji
Ramakrishnan,
TS (S/G), with ED
(ER) R Dayal



Imphal Station
Manager and
Amaresh Ghosh,
Catg. Asst.,
receiving the Star
Performer
Station shield and certificate



Star Performer
Station for June
was won by the
Allahabad Station.
Vijay Paul, the then
ED (NR), handed
over the award to
Station Manager
Naveen Lal

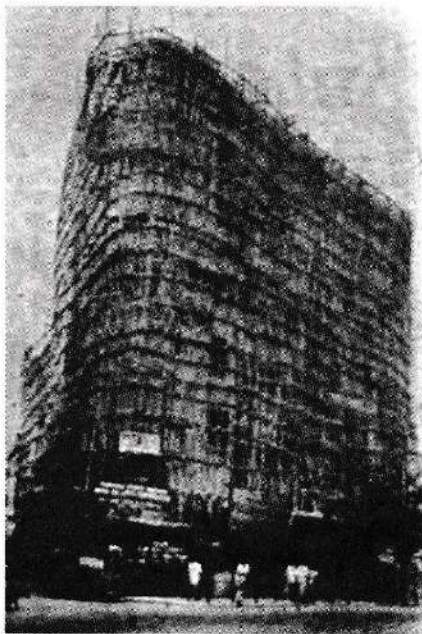


Lucknow Station
Manager Sujit
Kumar being
felicitated by
the then ED, NR,
GM (GH) and
GM (Engg) after
the station was
declared the
Star Performer
station of
Northern Region
for May



Khajuraho Station
Manager D S
Malhotra receiving
the Star Performer
Station shield and
a certificate of
appreciation from
Vijay Paul, the then
ED (NR), on August 21





THEN & NOW: Airlines House, Kolkata is 50 yrs old

Our City office at 39 CR Avenue is a prominent landmark – located at the heart of the city. Popular as Airlines House, the building was constructed exactly 50 years ago, in June 1962. An extract from the then house-journal of erstwhile Indian Airlines, *The Trim-sheet*, details the work in progress at the site just three months prior

to its completion: *“Designed by the firm of Master, Sathe and Kothari of Bombay, the eight-storeyed IAC building in Calcutta is well on its way of being completed by June this year.... Work had commenced in March 1959 and the total cost of the project has been estimated to be in the neighbourhood of Rs 36 lakh. In addition,*

a few offices from Dum Dum are likely to be accommodated. The total floor area will be 98,325 sqft, including that of the mezzanine and the basement.”

In a fitting tribute to this architectural heritage, the Airlines House has received a facelift in the year of its golden anniversary.

Resplendent with a fresh coat of red and yellow – the building has reinvented itself, reasserting the national carrier's prominent presence in one of the busiest locations of Kolkata. In sync with the corporate identity of Air India, the red and yellow external façade of the building now sports a LED backlit signage at the main reservations entrance while a giant backlit Maharajah – our popular mascot – greets passersby.

The highlight of the makeover is a series of windows aligned towards the main entrance. The windows have been effectively utilised to display various promotional offers, connectivity and other USP of Air India viz. Our *Jaldi Jaldi* scheme, the Dreamliner, etc. So, over a period of five decades – the evolution of Airlines House in sync with the changing times – shows the dynamic quality inherent in the national carrier's soul.

AI nurtures budding young talent in sports

Air India has been awarded the *Rashtriya Khel Pratishthan Puruskar-2012* for its outstanding contribution in the category of 'Community Sports Identification and Nurturing of Budding Young Talent'. The award was given by the President, Pranab Mukherjee, and was received by the CMD Rohit Nandan on August 29.

Air India has been a patron to sportspersons since its inception. It has provided jobs to sportspersons who have gone ahead to bring glory for the country in different nation-

al and international competitions. In the recently concluded Summer Olympics 2012 held in London, Gagan Narang, an Air Indian, made

the nation proud by bagging the bronze medal in the 10-metre air rifle event.

The honour for Air Indians continues with Yuvraj Singh and Annu Raj Singh being chosen for the Arjuna Award this year for their excellence in cricket and shooting, respectively. Harendra Singh has been chosen for the Dronacharya Award for his excellent coaching skills in hockey. In his message to the sportspersons, CMD Rohit Nandan said that Air India's support to sports and sportspersons will continue, as a commitment.



CTE Hyderabad generates revenue by training external candidates

Air India's Central Training Establishment (CTE) at Hyderabad commenced its second batch of Airbus A-320 Type Rating Training Course for external candidates on July 30.

Capt R.S. Dhillon, the GM and in-charge of Training, CTE, inaugurated the course by lighting the lamp in the presence of Deputy General Manager (Operations Training), DGM (OTT), Sr Manager (Flight Operations) and other senior executives of the airline. Capt Dhillon interacted with the candidates and introduced the faculty and course coordinators for the Batch. He encouraged the candidates to perform well and get the best out of the Training set-up at CTE, which is considered as the best in Country.

The duration of the course is between 22-36 weeks depending on the performance of the trainee. The course comprises of ground classes, simulator training and aircraft familiarisation training.



By undertaking two batches of A320 Type Rating training for external candidates CTE is generating a revenue of Rs 10 crore to Air India fulfilling the targets of Turn around Plan (TAP).

Established in the year 1958, CTE of Air India is an Aviation training

Institute of repute in South East Asia and is known for the quality of training imparted. Spread over 20 acres, CTE accommodates nine training schools and twelve support sections. The two highly sophisticated A 320 simulators positioned at CTE help in training the Pilots.

Crew of AI940 felicitated by CMD



Air India flight AI940 flying from Abu Dhabi to Delhi on July 9 made an unscheduled landing at Nawabshah Airport, Sindh, Pakistan as the crew in the cockpit received an indication of a technical snag requiring the aircraft to land immediately. The flight had 122 passengers and six crew on board comprising Capt Sunil Vasisth (Commander), Capt Manoj Kumar Panda (Co-pilot) and cabin crew — Rajeet Khalsa, Divya Kaundanya, Jyoti Dhankar, Paulaomi Mukherjee, Himani Yadav and Inkit Ruthnasamy. A relief aircraft with men and material was sent from Delhi to bring back the stranded passengers and aircraft.

CMD Rohit Nandan felicitated the crew of the flight for keeping passengers safe and comfortable while the aircraft was on ground in Pakistan. Though the passengers were not allowed to de-board, they were well looked after by the cabin crew. In fact, most of the passengers appreciated the manner in which the crew handled the situation. Each crew member was given an appreciation letter by the CMD.

DELHI DELIBERATIONS

Cardiac and dental health camp

Healthy employees keep an organisation growing. This is the mantra followed by our Regional Medical Department, Delhi. In this context, a cardiac and dental health check-up camp in collaboration with Fortis Healthcare was organised on August 22. Doctors from Fortis performed medical tests for blood sugar, blood pressure and ECG. The employees showed avid interest in discussing their eating habits, lifestyle and the ways to keep their heart and teeth healthy. Vijay Paul, the then Executive Director, Northern Region, visited the camp and appreciated the efforts of the Fortis team in organising such purposeful camps.



Air India employees and Fortis doctors at a health camp organised in New Delhi.

AI Delhi betters other airlines

Yet another milestone in on-time flight operations was achieved at Delhi. The centre is handling approximately 90 daily departures and Air India achieved an overall on-time performance of 82 per cent, with a seat factor of 70.4 per cent in July 2012. With constant monitoring and better coordination between the operating departments, on-time performance in August increased to 93 per cent, with a seat factor of 71 per cent. In September, Delhi saw an on-time performance of 92 per cent, with a seat factor of 70.4 per cent, despite it being lean season. AI achieved the highest on-time performance among all airlines operating from Delhi.

Help appreciated

Rajesh Kumar, Senior Traffic Superintendent, posted at T3, Delhi Airport, was given a letter of appreciation by ED (NR) Vineeta Bhandari for his untiring efforts in tracing a pouch belonging to Pramod Mohan Johri, CGM (Personnel and Administration) of Goa Shipyard Limited containing significant research work, literatures and data. Johri was flying from Mumbai to Delhi by AI 660 on September 9, when he lost his pouch at the baggage belt at Delhi Airport. In

his congratulatory letter to our CMD, Johri said that words are not enough to appreciate the gesture and efforts of Kumar in recovering the pouch.

Kudos to engineering department

The Engineering Department's ATEC shop added yet another feather to its cap when 29 of its computers belonging to the enhanced A-320 aircraft family were accorded FAA approval. The 24-hour shop can now extend engineering facilities to outside parties and earn handsome revenue for the company. To achieve the FAA certification, the test rig for testing components was fabricated in-house and all regularity criteria were met. On achieving this feat, the region announced a cash incentive to all its team members. Meanwhile, access to Airbus World and Airnav has now been made available at all stations in the Northern Region. The updated and current maintenance data will be available to all station maintenance engineers. Also, the IT-MRO project, which is currently being implemented and which aims at improving the efficiency of Line Maintenance Division, will effectively bring about a positive impact in optimising the working methods, improve turnaround time, technical despatch reliability, on-time performance and the quality of maintenance. The training programme for all AMEs, as part of this project has already been completed.

IATA foundation day

The Indian Aircraft Technicians Association (IATA) celebrated the 47th anniversary of its foundation on September 4 at FEOC Complex, New Delhi, by organising a Blood Donation camp and free health checkup in collaboration with the Indian Red Cross Society and National Heart Institute. Speaking on the occasion, R C Khuntia, MP, thanked the organisers for this noble cause and extended his best wishes. About 120 employees donated blood and over 200 attended the health camp organised on that day.

Increase in revenue

The Air India ticketing extension counter located at terminal 1D of Indira Gandhi Airport at New Delhi has shown an excellent growth in enhancement of revenue through ticket sales in the year 2012 as against the previous year. This extension counter mainly caters to passengers arriving by low-cost domestic carriers, besides issuing tickets to SOD /SOL and interline passages to its employees. The revenue earned by this counter in July 2012 was Rs 97,07,056 as compared to Rs 50,48,172 in July 2011. In the lean season of August, it earned Rs 93,05,267 as compared to Rs 39,43,266 in August 2011. In September, the revenue earned was Rs 1,06,30,625 as against Rs 41,29,077 in September 2011. Keep it up !!!

Ramco M&E application goes live on Airbus fleet & Alliance Air

Vipin Kumar Sharma, SBU Head MRO (E & C) created the first Aircraft Maintenance Package on VT-PPA in Ramco M&E Application at the IT MRO Project office, Avionics Complex, Delhi on November 26, 2012. With this, the Airbus fleet and Alliance Air have gone live and end-users have started transacting in the Ramco application. This project has been completed in just two years and is a global benchmark for an implementation of this magnitude.

Vigilance awareness week

Vigilance Awareness Week was observed during the week starting October 29 and ending November 3. The theme of this year's Vigilance Awareness Week was 'Transparency in Public Procurement'. A one-day workshop comprising of a module on Tender Procedures was delivered by Vigilance Department and was followed by a module on Transparency in Procurement – through implementation of SAP in Air India.

First Dreamliner flight to Europe

The first medium range flight of Air India's Dreamliner commenced its regular operations from Delhi to Frankfurt on October 15. The passengers on the first flight were greeted by Regional Director (Northern Region) Vineeta Bhandari and Pankaj Kumar, GM (GH).

Increase in passenger seat factor

The Domestic and International seat factor in the months of October and November ex-Delhi improved significantly. In the month of October 2012, Domestic Carriage from Delhi was 78.60 per cent, with 216482 passengers on board against 275783 seats offered. On Time Performance was 92.94 per cent. The international seat factor increased to 61.30 per cent, with a passenger load of 110545, against seat capacity of 180332. The On Time Performance of international flights improved to its best of 87.35 per cent. In the month of November 2012, the domestic seat factor ex-Delhi further increased to 82 per cent, with 224951 passengers, against capacity of 273611 and international seat factor increased to 70.66 per cent with 131305 passengers against a capacity of 185816 seats.

Mahaparinirwan diwas

The 56th Mahaparinirwan Diwas to commemorate the death anniversary of Bharat Ratna Baba Sahib Dr Bhimrao Ambedkar was celebrated in Northern Region at the Regional Training Centre, IGI Airport, New Delhi on December 6. Chief Guest Pankaj Kumar GM (GH), along with other departmental heads, lighted the ceremonial lamp and offered flowers in his memory.

Remembering Dr Ambedkar on the occasion, Pankaj Kumar stressed that no society can be prosperous unless every section of the society attains equality in terms of dignity and knowledge.

MUMBAI MUSINGS

Change of guard

On August 31, R Harihar took over as Executive Director Western Region, consequent to the retirement of the earlier ED, Capt A K Sharma. Harihar, besides heading the Western Region, also holds additional charge of SAP-ERP (Projects).

WR improves its performance

The Western Region has been working hard to improve its on-time performance and the efforts have yielded results. Mumbai recorded a 100 per cent OTP for both domestic and international flights on September 21, 27 and 30. The on-time performance for September was an impressive 87 per cent. The average seat factor for domestic flights from Mumbai during July to September was 67 per cent while for the region during the same period, it was 65 per cent. The average number of passengers carried daily from July to September from Mumbai was 4,479 per day while for the region it was 6,600 per day.

Sales and marketing Initiatives

Rita Motilal, GM, Sales and Marketing, has been leading from the front by meeting corporate houses and agents for promoting travel on Air India along with her team. The sales team in Mumbai has recently signed a corporate deal with the Aditya Birla Group. This group is one of the top five corporate Houses in Mumbai and as an Indian multinational, it has shown strong preference for promoting the national carrier. The deal was signed with Subroto Sarkar, Senior Vice President, Aditya Birla Group.



Subroto Sarkar from Aditya Birla Group and Rita Motilal, GM (Sales and Marketing), Western Region, after signing the deal.



IATA Day being celebrated in Mumbai.

IATA celebrates 47th anniversary

Indian Aircraft Technicians Association celebrated their 47th anniversary at Mumbai at the New Engineering Complex on September 4, in Mumbai. The flag hoisting was done by Chairman S R Mhatre and Regional Secretary K B Chitrav.

Engineering achievement

In-house initiatives can make a difference to the image and revenue of the airline. Recently, our aircraft VT-SCV was involved in an incident at Mumbai. The section 19 repair and Fr77 replacement for this aircraft was carried out by our base maintenance unit at Mumbai with assistance from Airbus Industrie. As against the three weeks projected by Airbus, the repair work was completed in two weeks, resulting in substantial savings. Besides, the tail cone, vertical stabiliser and horizontal stabiliser were removed and reinstalled for the first time at the Mumbai workshop. This work was carried out by a team led by N R Nair, Chief Manager. Well done team engineering!

Air India participates in MRO India

Air India participated in 'MRO India 2012' held at the Mumbai Exhibition Centre from September 25-27. Arun Mishra, IAS, Director General of Civil Aviation, delivered the inaugural address while the keynote address was read out by Harpreet A De Singh, Head Quality Audit, on behalf of K M Unni, Head MRO SBU. Air India put up a beautiful stall at the venue showcasing its various MRO services. Sanjeev Rotkar, Executive Director, MRO Sales and Business Development, also briefed the media on the various services being offered by Air India and how the airline had the winning edge to understand the requirements of customers and provide state-of-the-art facilities to increase revenues.

Increased charter earnings

Charter operations in Goa have shown great improvement. Enthused by good earnings for the year 2010-11, T K Gupta, Senior Manager from GSD, prepared a business plan for the year 2011-12. Consistency in follow up, and proper planning by team Goa with dedicated efforts and teamwork by the Goa station under Manjiri Shirodkar has ensured that it has been successful. Over 800 charter flights were operated from October 2011 to May 2012. While the net profit earned from charter operations in the year 2010-11 was around Rs 5.15 crore, the net earnings were Rs 16 crore for the year 2011-12. Kudos to the team!

Golden jubilee celebrations at Air India Staff College

Air India Staff College, Mumbai, completed 50 years on October 15, 2012. A special function was organised at the college premises to commemorate the event. Anju Sahani, Principal of the college welcomed the gathering, which included R Harihar Executive Director Western Region, founder members of the college and senior officials from various departments. The traditional lamp was lit by founder member, Gil Pinto and the special invitees. Speaking on the occasion, retired instructors recalled their days at the college and how it had helped them shape themselves, to become better equipped to perform well. We must continue to be 'agents of change' was the general sentiment echoed by them. Gil Pinto and T K Pillai, founder members were presented with mementoes in recognition of their services to the college. "Train with the best and adopt new methods such as e-learning portals where services of retired members could also be utilised" is what Seema Andhare, one of the speakers suggested.

Dassera celebrations

Dassera was celebrated with great enthusiasm in the western region. The nine days saw the women in Mumbai attired in colourful sarees. The region wore a festive look and religious fervour was visible at all levels. A small puja function was held at the Regional Training Centre Mumbai on October 18, 2012, which was organised by Corporate Communication department. ED (Western Region) R Harihar and department heads along with employees attended the same. The Ground Services department at domestic and international terminals also had a special function on Navami on October 23, 2012, in Mumbai, organised by employees. They invoked Goddess Durga's blessings for the well being of the airline, their families and loved ones. This too received an enthusiastic response and the creativity and decoration at the venue, was appreciated by everyone who attended the program.

All departments also organised *pujas* in their offices to celebrate this festival showcasing triumph of good over evil.

Rangoli competition

A rangoli competition for employees at Mumbai was held on 12 November 2012 by the cultural wing of the Air India Sports Division. The competition received an enthusiastic response. Participants from various departments showcased their talent in designs, colours and theme selection in their *rangolis* on the occasion of the **Deepavali**, the festival of lights. The competition was open to all departments and individual employees. In the department category, Vrushali Dandekar, Deputy Manager, and Rajani Nair, Officer –Administration from the Finance Department, Property Control Old Airport and Deepali Sawant, Sarita Varkar, Pooja More, Security Agents from the Security Department AIATSL, bagged the first and second prizes each for their theme titled **Sanskar Bharti** while Assistant Managers, Anushree Apte Chitra Benare, and Priya Pai, from MMD, Systems Manage-

ment Old Airport, won the third prize for their theme **Air India Maharaja with lotus flower**. The fourth position was bagged by Sheetal Jadhav, AIATSL and Meena Dudwadkar from Security department at Air India Building for their theme **Dreamliner in the sky with Maharaja**. In the individual category, Vaishali Deshmukh, Senior TS from Cargo section Mumbai, walked away with the first prize for her **floral rangoli design with lamps**, while D R Chapte, Head Peon from Corporate Communications Department, won the second prize for his **traditional rangoli design done in bright colors with a neat finish**. Neha Hazare, Deputy Manager from the Finance Department, and Anil Mane, Assistant Manager from DIT, were the judges for this competition.



Staff firm on checking corruption

Vigilance Awareness Week was celebrated in the region from October 29 to November 3, 2012. Banners highlighting the need to be alert and vigilant were displayed at prominent locations in the region. Employees also took a pledge to work towards eradication of corruption and be truthful at all times. Meanwhile, the 108th Birth Anniversary of JRD Tata was celebrated on December 1 at Mumbai with dignitaries participating at the event.

Sales and marketing Initiatives

The sales team in Mumbai has been very active in promoting corporate sales. Leading corporate clients signed deals to promote travel with the airline. They included SBI, LIFE Insurance, Tata group and others.

On-time performance

The seat factor for domestic flights ex Mumbai during October and November, 2012 was 73 per cent and 83 per cent while for the region during the same period it was 71.5 per cent and 82.5 per cent respectively. The number of passengers carried on domestic flights daily from Mumbai for the months of October and November was 4779 and 5867 per day while for the region it was 6649 and 8193 per day. The on time performance for Mumbai for October was 87.8 per cent while for November it was 70.5 per cent

Parliamentary committee for implementation of official language

The parliamentary committee for implementation of the official language visited Mumbai on November 7 and 8. The Executive Director, WR, highlighted the performance of the region in promotion of the language and official work done. A special display was also held at the venue to showcase Hindi work done in the region.

Diwali celebrations

Air India Sports division organised a display of antique lanterns and lights from prehistoric times at old airport from 7-9 November. The exhibits on display were by S Karandikar an employee with Air India. Karandikar who has earlier held exhibitions to display his collection organised the same for our employees on the occasion of Diwali, the festival of lights. A Satyanarayan maha pooja was also held by employees, at new engineering complex on 8 November 2012.

AI supports Goa film fest

Air India played a key role in the 43rd International Film Festival, Goa 2012, which was inaugurated on November 20 by film star Akshay Kumar. The city was decorated with IFFI posters, with Air India occupying a

visible place. Air India was given the Support Sponsor tag this year. The airline carried many film delegates as passengers on its flights to and from Goa. Manjiri Shirodkar SM Goa and her team were instrumental in working jointly with the organisers to ensure smooth operations and efficient handling at the airport.

AI staff repair Go Air aircraft

The engineering department at Mumbai, headed by Nand kumar, GM Engineering, needs to be commended for carrying out repairs for an aircraft of Go Air that had encountered structural damage. The job was a difficult one and according to Airbus Industries, Go Air was informed that such a repair was being carried out for the first time in the history of narrow body aircraft. Reposing faith in the Air India engineering team, Go Air awarded the job to us. The base maintenance team rose to the challenge and completed the job successfully and handed over the aircraft to Go Air on target. This job has enabled the airline to earn around Rs 1.3 crore of revenue in the Western Region. Well done!

CHENNAI CHITCHAT

Customer focus workshop

A two-day workshop on 'Customer Focus' for front-line personnel was held at Chennai on October 31 and November 1. Eleven participants from IFS and 13 from the commercial department attended the workshop. In his inaugural address, ED-Southern Region, Parthasarathy, stressed on the need to enhance our revenue by wooing passengers by focusing on customers and making them prefer Air India as their airline of choice. He said that the training had been organised for frontline staff who were in direct contact with the passengers. Acting GM-Personnel Baleshwar Raman said employees of all departments had a role to play in attracting customers to the airline fold. Objectives about TAP/ERP/HR issues, knowledge, skills, attitudes and behaviour, brand value, excellent customer services/customer delight, communication skills and role play, stress management, anger management, positive thinking, branding and bench marking, grooming, safety and quality were the topics covered in the workshop.

Safety management system

A half-day lecture on Safety Management System was conducted for departmental heads by Harpreet A De Singh, GM (CS and Head of Corporate Quality, Safety and Environment Management System) on October 31. In her presentation, she explained the need for Safety Management, what constituted unsafe acts, management and dilemma in relation to production cost vs. protective cost, the results of higher priority of



Christmas decorations at the booking office in Kochi

one over the other, hazard identification, voluntary reporting, etc. She also emphasised the importance of a safety management system.

ED meets employees

ED-South A N Parthasarathy held an Open House Session with the employees on November 2 at Airlines House, Chennai. All employees have been earlier advised to present their problems during the meeting and interested employees availed this opportunity and met the ED-South.

Quami Ekta week

The National Integration Week (Quami Ekta Week) is celebrated from November 18-25 to foster the spirit of patriotism, communal harmony and National Integration. As a part of the celebration, an integration pledge was taken by employees in all departments/sections at Chennai on November 19.

AI Southern Region improves market share

The performance of the region was impressive for the month of November. As against 2,49,569 seats offered, Air India carried 2,10,568 passengers registering a seat factor of 72.6 per cent which is higher than Jet Airways and Spice Jet. Only Indigo Airlines had a higher seat factor of 75.3 per cent. Despite Chennai City facing the monsoon fury during November 2012, the airline registered a good on time performance of 90 per cent or more on November 2 and 13. Besides, the Region has also registered on time performance of 80 per cent or more on 11 days.

VVIPs visit CTE Hyderabad

Our Central Training Establishment at Hyderabad had important visitors in September / October. S Machendranath, IAS, AS & FA, Ministry of Civil Avia-

tion visited our CTE complex on September 29. Again on October 9, K B Krishnamurthy, former MP and Member, National Commission for Safai Karmacharis to the states of Andhra Pradesh and Karnataka, visited our simulator training complex. These VVIPs were familiarised with the facilities at the centre by Capt R S Dhillon Operations in-charge Training, CTE, along with senior officials of CCTS and MTC. These important visitors very appreciative of the infrastructure and training facilities provided by Air India.

World Tourism Day celebrated

The Air India Tourism Quiz for Corporates was held on September 26 at Mamallapuram, in association with Asia Pacific Tours. Goa Tourism was the associate partner, Jaya Plus, the Media Partner and Chennai104.8 FM, the Radio Partner. The team 'Citi Citi Bang Bang' from Citibank, comprising G Swaminathan and Ashwin Prabhu, won the quiz conducted on the occasion of the World Tourism Day. With 76 teams in fray, the event saw several quizzers from the corporate world take questions from quizmaster Priamvada. The Citibank team led from the beginning and settled for a comfortable victory. While Aban Offshore Ltd bagged the second prize, KPMG came third. Madhu C Mathen, DGM, Air India, handed over the prizes to the winners.



Madhu C Mathen presenting the award to first prize winners G Swaminathan and Ashwin Prabhu during the World Tourism Quiz for Corporates held at Mamallapuram.

KOLKATA CALLING

Green drive, blood donation camp

The human face of Air India came to the fore with the launch of a twin Corporate Social Responsibility (CSR) initiative of a plantation drive and a blood donation camp. The event was inaugurated by Air India's Executive Director Eastern Region R Dayal at the airline's residential complex at Dum Dum with spontaneous participation by employees and volunteers of the Air India Sports Club on July 22. Dayal and some departmental heads planted a sapling each in the com-

plex premises to mark the beginning of a 'Green' drive – which will be sustained in different establishments of the airline in Kolkata. The blood donation camp was organised simultaneously for the first time in the Air India Housing complex with over 30 employees donating blood. Air India's Green Enhancement drive forms a major part of the national carrier's initiative to link corporate success with social welfare.

Congenial workplace

ER Executive Director R Dayal addressed participants of the programme "Congenial Workplace" highlighting the organisation's commitment to ensure a safe, secure and amiable work environment where employees can deliver their best without any inhibition, threat or fear of discrimination or sexual harassment. The objective of the one-day training programme conducted on July 5 at the APU Conference Hall, NTA, was to eliminate gender bias of individuals by making the participants more gender sensitive and providing information on the guidelines regarding Sexual Harassment as laid down by the Supreme Court. Topics discussed included types of conduct prohibited, complaint procedure, redressal mechanism and issues of gender sensitivity. The objective was to evolve a work culture where male and female employees can work in a friendly and congenial atmosphere. The sessions were conducted by Ms Navneet Sidhu, Senior Manager (Personnel) and Gopi Nath Mitra, Deputy Manager (Flight Safety).

On-time performance

The Eastern Region has been leaving no stone unturned to sustain its impressive on-time performance over the last six months, recording an impressive performance in the entire network. The region clocked 94 per cent in September (16-22). One hundred per cent OTP was achieved on eight days in August (1, 9, 11, 14, 15, 16, 18 and 31) and on five days in September (1, 6, 11, 19, and 25) for flights originating from Kolkata. The OTP for first flight out in September for Kolkata was an impressive 94 per cent. In October the region had clocked an impressive OTP of 88 per cent while in November it was around 78 per cent. All out efforts are being made to further improve the OTP from the region.

Sales and marketing ups the ante

The Sales & Marketing team has taken some initiatives to boost international sales. A briefing on International product knowledge was conducted in Airlines House, Kolkata on November 2 and 23, 2012, for Station Managers/Sales Officers of the region for enhancing International Sales. The Regional Sales Team also attended the briefing programme. Meanwhile, a

meet with the top 60 agents of Kolkata was organised at Hotel Hindustan on November 26, 2012, where our international service, product and connectivity was exhibited through audio-visual presentations and other display materials. The importance of T3 as the Air India Hub was also highlighted. ED ER R Dayal highlighted the recent achievements and improved performance of Air India while the then GM (S&M) D Kishore exhorted the agents to work as a team in making AI the natural preference for passengers. Upping the ante, the S&M team has so far signed nine international deals this year to encourage international travel from the region whereas last year there was no International deal last year. Focussed efforts to improve our service has resulted in an improved seat utilisation factor in Kolkata with November clocking almost 80 per cent SUF. A total of 65,243 passengers were carried in Nov from Kolkata alone with a 100 per cent SUF on November 30, 2012. Earlier in October, our SUF was over 85 per cent with close to 100 per cent SUF clocked on October 18, 20 and 21. A total of 18 corporate deals including two international agreements have been signed in Kolkata resulting in an additional revenue of Rs 4.83 crore. AI is the market leader on the CCU-IXZ sector and enjoys a positive MPI on several key sectors like Mumbai, Bangalore, Chennai, Guwahati, Agartala.

Andaman marathon

The Andaman Marathon was held at Port Blair on November 18, 2012, organised by the Andaman Chamber of Commerce & Industry. Air India was one of the sponsors for the event like last year. Renowned actor Rahul Bose was the Brand Ambassador for the event. The event received overwhelming response from participants from all over India and abroad like Ethiopia. Air India received extensive positive mileage through various media coverage of the event. Air India posters, standees, banners etc displayed at prominent

locations besides our logo featured prominently on participants' jersey and officials' dress. The then Station Manager Air India Mr Tapas Ranjan Ray was present at the event.

Training programme

ED ER Mr R. Dayal attended a special Training Programme on "Detection of forged Travel Documents" at the time of Check-in for flights operating to foreign destinations from Kolkata. The Programme was held at NTA on November 6 and 7 and the training was conducted by Mr Bill Carmichael, Immigration Manager and Mrs Diana Clark, Immigration Officer of the British High Commission, New Delhi.

Workshop on vigilance awareness

As per CVC guidelines, Vigilance Awareness Week was observed in the region from October 29 to November 3. The week started with a pledge-taking ceremony at Airlines House- Kolkata, NSCBI Airport, Dum Dum and at all outstations. Banners and posters were also placed at prominent places. As part of the Awareness Programme, a workshop was organised at the APU Conference Room NTA, on November 2, with R J Bhatia, AGM-Vigilance (O) taking a session on the Tender Procedure followed by an interactive session with all the participants. Achitya Biswas AM-MMD, Eastern Region, later spoke on Implementation of SAP in Air India. The workshop was attended by 23 participants from different departments.

Kudos to major maintenance dept

The major maintenance division, Kolkata Engineering, took the responsibility of replacing all the three main landing gears of two Airbus 319 aircraft recently. Replacement of landing gears is a key factor to ensure the aircraft remains in flying fit condition. The aircraft VT-SCD and VT-SCE are amongst the oldest in the A 319 fleet. The original landing gears were removed and fresh landing gears were put on the aircraft so that the planes can keep flying. While VT-SCD was grounded at Kolkata, the major maintenance department was set a target of six days to remove and dispatch the 'loaned' gears to avoid heavy financial penalty. The team not only replaced and dispatched the whole set in six working days but the aircraft was made ready to fly as well. This was the first such work undertaken by the team. Subsequently, major checks and gear replacements for VT-SCE was also undertaken successfully. Team-spirit and determination to succeed drove the team to achieve this feat. In fact, the morale was so high that an employee who injured himself during the work wanted to rejoin despite being advised bed rest by doctors. Kudos to the Kolkata team!



Blood donation camp on IATA Day

A Blood Donation Camp was organised on IATA Day at the NTA, Dum Dum, Kolkata with the participation of departmental heads. Minister for Civil Aviation sent a message to IATA congratulating them on the occasion. Joydeep Karmakar, shooter who excelled in the recent London Olympics and Anjan Mitra, Mohun Bagan Athletic Club President were the Guests on the occasion. Karmakar lit the ceremonial lamp to launch the event. Mitra gave monetary assistance to a young thalassemia patient. The National Anthem was rendered by our employees. The blood donation camp received enthusiastic response from all employees. The IATA office bearers and departmental heads spoke on the occasion.



A glimpse of the IATA Day function.

Independence-Day celebrations



Vijay Paul, former ED (NR), addressing the staff on the occasion of the 66th Independence Day.

Delhi: Our Independence Day was celebrated by Northern Region at GSD Complex IGI Airport, New Delhi, on August 15, with zeal and zest. The then Executive Director, Northern Region, Vijay Paul, unfurled the National Flag amidst rendering of the National Anthem and was given a guard of honour by Air India Security Staff. The function was attended by departmental heads, their deputies and employees from other departments. On the occasion, ED extended his greetings to everyone and paid tribute to all freedom fighters. Some employees also rendered patriotic songs.

Kolkata: Independence Day was observed at Airlines House, the NTA premises and the housing colony with enthusiastic participation by employees and their family members. The ED ER along with de-

partmental heads and their spouses visited all the locations where I-Day was celebrated. The ED unfurled the Tricolour at these locations which was followed by the rendition of the National Anthem by employees. ED also addressed the employees, highlighting the significance of the day and urged them to serve the nation and the national carrier as a team. At the NTA, ED received an impressive guard of honour from our Security Department representatives. Our employees also sang patriotic songs on the occasion. Later, the ED and senior officials went to the housing colony where cultural events were organised. A drawing competition was also arranged for the housing colony children. The ED with departmental heads took part in an improvised football match generating a lot of enthusiasm amongst the gathering. The ED compliment-

ed the colony residents for having arranged such a programme to commemorate I-Day and urged them to keep up this spirit.

Mumbai: Independence Day was celebrated with great enthusiasm in the Western Region. The tricolour was hoisted by station managers at their respective stations while in Mumbai, it was done by K M Unni, Head, MRO SBU, at old airport. Department heads and senior officials attended the function where Unni stressed upon the fact that we need to work as a team and highlighted the various initiatives taken by the airline. Employees also took an active part by expressing their thoughts in various languages. The theme titled 'Unity in diversity through languages' saw the employees express their feelings for the nation in Hindi, Gujarati, Marathi, Bengali, Tamil, Telugu, Urdu, Malayalam, Sindhi and Punjabi.



A view of the Independence Day celebrations at NTA, Kolkata

Chennai: Independence Day was celebrated with gaiety at Airlines House, Meenambakkam, Chennai. The National Tricolour was hosted on the terrace of Airlines House, Chennai, by acting ED and GM (S&M). Departmental heads, senior officials and staff attended the function.

Employees Felicitated for Long Service

Long service mementoes were presented to 1007 employees across the network, on August 26, 2012. A wrist watch and a scroll were presented to each employee on completion of 25 years of service in the airline. Western India had 372 recipients, followed by Northern India (342), Eastern India (130), Southern India (104) and Registered Office (57) including Foreign Stations (2).

NORTHERN REGION

AUDIT

Rajeev Mehra	DEL
Sandeep Sahai	DEL
Durga Dass Khetarpal	DEL
Santanu Sen	DEL
Kartikay Pandey	DEL
Mahesh Kr. Sharma	DEL
Anju Sachdev	DEL
Rashma Pathania	DEL
Mukeshwar Harit	DEL
Kewal Krishan	ATQ
Khem Ram	DEL
Ramesh Singh	DEL
Balbir Singh	DEL
Kesar Devi	DEL



COMMERCIAL

Mohd Iqbal Dar	SXR
Rakesh Khanduja	DEL
R K Minhas	DEL
Ashok Gupta	DEL
Awdhesh Kr. Tiwari	LKO
Viresh Mehta	DEL
Dinesh Kr. Mehtani	DEL
Shilpi Paul	DEL
Kshitij Raj	DEL
Laxman Singh Karki	DEL
Sangeeta Bawa	DEL
Vikram Singh Bisht	DED
Harbans Takhi	DEL
Kiran Bhandari	DEL
Praveen Lal	DEL
Hawa Singh	DEL
Sandeep Puri	DEL
Manjula Kaushal	DEL
S P S Chauhan	DEL
Prakash Toppo	DEL
Vivek Gaur	DEL
Nita Bajaj	DEL
Shiela George	DEL
Syed Khaalid Husain	DEL
Sameena Ahmed	DEL
Suresh Kumar	DEL
Deepika Mathur	DEL
Rajesh Chopra	DEL
Rani Bajaj	DEL
Sanjay Mann	DEL
Sunil Kr. Sharma	DEL
Vineet Bhalla	DEL
Atul Sangar	RPR
Surinder Singh	DEL

Ashok Kumar	IXC
Ajay Kumar	ATQ
Avtar Kaur	IXC
Yash Pal	IXJ
Rajeev Singh	DEL
Parvinder K. Singh	DEL
Virender Kr. Bhan	IXJ
Dr Ravi Prakash Verma	VNS
C H Indira	DEL
Anubha Kapania	DEL
Vinay Prakash Pandey	LKO
Athan Srinivasan	DEL
Amrith Kumar	ATQ
Alka Wadhawan	DEL
Rajesh Puri	DEL
Vinod Mukha	DEL
Pankaj Srivastava	JAI
Sanju Dhawan	DEL
Vinay Mehra	DEL
Pawan Kr Sharma	JAI
Pankaj Vald	DEL
Devender Kumar	DEL
Guru Dutt Sharma	DEL
Ravi Bhardwaj	DEL
S K Prabhakar	DEL
Ashok Kr Sharma	DEL
Babban Yadav	DEL
Rajender Singh Rawat	LKO
Vijay Kumar	DEL
A Rajagopal	DEL
Mehtab Singh	DEL
Raman Kumar	ATQ
Surender Sharma	DEL
Desh Raj Singh	DEL

Raghbir Singh Yadav	DEL
Ved Prakash	DEL
Prem Singh	DEL
Surbir Singh Bartwal	DEL
Dial Singh	ATQ
Mohd Sultan Sheikh	SXR
Dhanvir Singh	DEL
Mohan Kr Mushahary	DEL
Subhash Dillor	DEL
Subhash Chander	DEL
Atam Prakash	DEL
Mahraj Krishan	IXJ
Thaman Bahadur	IXC
Narain Lal	JAI
Rakesh Chand	DEL
Phool Chand	DEL
Ram Sahai	DEL
Kishan Ram Agri	DEL
Narender Oberoi	DEL
Shyambir Singh	JAI
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Satya Narayan Hota	DEL
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Sharad Gupta	DEL

Vinod Kr Mehta	DEL
Anil Kr Dutta	DEL
GV Mathew	DEL
Vipin Bhasin	DEL
Sohan Lal	DEL
Asha Kumar	DEL
Vinni Sehgal	DEL
Rakesh Sharma	DEL
Ram Bhagat Guglani	DEL
Sanjay Kr Verma	DEL
Rajesh Pandey	LKO
Dharam Pal	DEL
Sunil Sharma	DEL
Dinesh Kumar	ATQ
Thakur Dass Paul	DEL
Sanjeev Dhawan	DED
Mohanpreet Singh	DEL
Dr Syed Safdar Imam	DEL
E B Reddy	DEL
Rajeev Kumar Gujral	DEL
K Kandaswamy	DEL
Ram Singh	DEL
Poras Lal	DEL
Om Pal	DEL
Ram Rattan	DEL
Rich Pal	DEL
Prem Sagar Awasthi	DEL
Devender Singh Anand	DEL
Ravinder Kr Kukreti	DEL
Rambir Singh	DEL
Naresh Kr Sharma	DEL
Lalit Prasad Kumar	DEL
Rajender Kr Sharma	DEL
Satyavinder Singh	DEL
V S Bhalvi	DEL
Anil Kumar	DEL
V D Gupta	DEL
Anil Kr Singh	DEL
Narinder Kr Chopra	DEL
Sanjeev Vasudev	DEL
Mukesh Khetarpal	DEL
Anurag Kumar	DEL
Inderjeet Singh	DEL
Amit J Sharma	DEL
Shanker Ram	DEL
Mange Ram	DEL
Ajad Singh	DEL
Ramesh Kumar	DEL
Hukum Singh	DEL



Mohinder Singh	DEL	Umar Bacha	RPR	Anju Kapoor	DEL	Goverdhan Singh	DEL
Raj Kishore	DEL	Bijender Pratap Singh	LKO	Deepa Singh Virk	DEL	Raj Kumar	DEL
Rakesh Kumar	DEL	Sharad Aggarwal	DEL	Sadhna Baxla	DEL	Chhotey Lal	DEL
Ashok Kumar	DEL			Sadhna Vaid	DEL	Narender Kumar	DEL
Vinod Kr. Sharma	DEL	GROUND SUPPORT		Anjali Kapoor	DEL	Tapas Das Gupta	DEL
Jai Prakash	DEL	Ravinder Kr Kohli	DEL	Alka Chhabra	DEL	Ram Niwas Tyagi	DEL
B M P Tiwari	DEL	Rajinder Mohan	DEL	Ritu Chawla	DEL	Madan Gopal	DEL
Sanjay Kr Singh	DEL	Harbhajan Singh	DEL	A R Fray	DEL		
Sanjeev Kr Nanda	DEL	S S Grover	DEL	Poonam Bhatia	DEL	OPERATIONS	
Manoj Kumar	DEL	Anand Singh Bisht	DEL	F R Raj	DEL	Capt Satbir Singh	DEL
Ram Prakash	DEL	Vasudev	DEL	M V B Singh	DEL	Capt Nishank Roy	DEL
S Ganesh	DEL	Satvinder Singh Banga	DEL	Ramni Sharma	DEL	Capt Tej Prakash Singh	DEL
Soraj Singh	DEL	Ranvir Singh	DEL	Chetna Vohra	DEL	Capt Sanjiv Bhushan	DEL
Amarjeet	DEL	Brahm Singh	DEL	Anita Dabas	DEL	Capt Anup Singh	DEL
Rajiv Kr Sharma	DEL	S C Nagar	DEL	Rekha Rani Roberts	DEL	Capt Rahul Bhandari	DEL
Puran Prakash	DEL	Rambir Singh	DEL	Sunita Sethi	DEL	Capt Amitabh Malik	DEL
Shaji Jacob	DEL	U P S Rana	DEL	Seema Kaushan	DEL	Capt Meena Bedi	DEL
P K Pardasani	DEL	Suva Lal	DEL	Sapna Karsolia	DEL	Capt Anup Singh	DEL
Jai Bhagwar Sharma	DEL	Rohit Kumar	DEL	Chayanika Saha	DEL	Capt C B Saini	DEL
Gopal Arora	DEL	Gobind Singh	DEL	Sushmila Chakravorty	DEL	Neeru Thakur	DEL
Sanjeev Kr Dar	DEL	Balbir Singh Yadav	DEL	V Mamtha	DEL	Rajkumar Saran	DEL
Girish Chander	DEL	Dalal Singh	DEL	Rita Bajaj	DEL	S K Sharma	DEL
Suresh Kr Pandey	DEL	Kanwar Pal	DEL	Ranjit Choudhary	DEL	Suresh Kr Sharma	DEL
S K Kapoor	DEL	Babu Ram Chandel	DEL	Bipin Kr Kanthwal	DEL	Birender Prasad	DEL
S M S Haque	DEL	Mahabir Singh	ATQ	Tej Ram Nath	DEL		
Praveen Kumar	DEL	Shrawan Kumar	DEL	Harminder Singh Jhas	DEL	PERSONNEL	
Ram Tej Dubey	DEL	Krishan Chand	DEL	Jagbir Singh	DEL	Talha Hashmi	DEL
Virender Kr Maurya	DEL	Padam Bahadur	DEL	Bhoop Singh	DEL	Renuka Ahlawat	DEL
Nabogopal Kha	DEL					Ram Charan Sharma	DEL
Naresh Kumar	DEL	INFLIGHT SERVICES		INFORMATION TECH.		Narender Singh	DEL
G K Khantwal	DEL	Sangeeta Gupta	DEL	Naval Kishore Prasad	DEL	Azaz Ul Karim	DEL
Prince T	DEL	Pratibha Joshi	DEL	Sandeep Sethi	DEL	Jai Kishan	DEL
Surinder Kumar	DEL	Sayshree Chadha	DEL	Bal Kishan	DEL	Prem Singh	DEL
Robinson George	DEL	Neera Thakur	DEL			Ved Prakash	DEL
Tulsi Dass	DEL	Annju Kumaarr	DEL	MATERIALS MANAGEMENT		Harish Chander	DEL
Sunil Bahadur	DEL	Mamta Seth	DEL	Leela Garg	DEL	Bal Bahadur	DEL
Hans Raj Sharma	DEL	Shamla Misal	DEL	Gyaneshwar Dayal	DEL	Anita Mehra	DEL
S P Sharma	DEL	Indira Devi Gupta	DEL	Sunil Kumar	DEL		
Mohinder Kr. Sachdev	DEL	Sonia Parti	DEL	S K Sahni	DEL	VIGILANCE	
Janak Raj	DEL	Tanuja Joshi	DEL	S S Chandel	DEL	P K Malhotra	DEL
Ishwardutt Sharma	DEL	Kiran Tara	DEL	Harish Duggal	DEL	Musai Ram	DEL
Prem Prakash Kushwaha	DEL	S N Aftab	DEL	Shahzad Raja Zaidi	DEL	Rajender Nath Gupta	DEL
Harkesh Meena	DEL	Kiran Narang	DEL	Deven Mehrotra	DEL	Harish Chander Dhayni	DEL
Jai Ram Sanwal	DEL	Neera Grover	DEL	Satbir Singh	DEL	Sanjeev Sharma	DEL
Ram Prakash	DEL	Rosy Sabharwal	DEL	Ashok Kr Tanwar	DEL	Tika Bahadur	DEL

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M A D'Silva	IXE	Ramani V S	HYD
Koshy John	CCJ	Sujitha Mathur	HYD
G Rajashekariah	TIR	Rajendra Kumar Singh	HYD
C Sudhakaran Pillai	TRV	Raja Kishan G	HYD
Shobana Philip	TRV		
Lakshmi Shekar	MAA	ENGINEERING	
Padmavathy Krishnan	MAA	P K Sathya Sai	COK
H Xavier	MAA	Rajeevan Puthan veetil	CCJ
A Ravichandran	MAA	K Sankaralingam	MAA
C S Subbiah	MAA	S Mohan	MAA
George Johnson	MAA	N Subhash Kumar	COK
Girija Ravindran	MAA	S K Pillai	COK
D Ramesh	MAA	P Nithyananda Aseer	MAA
P Antony Sabastian	BLR	R Rajeev	COK
Anil Singh	HYD	S Prabhakaran	CJB
		M Hendry Daniel	MAA

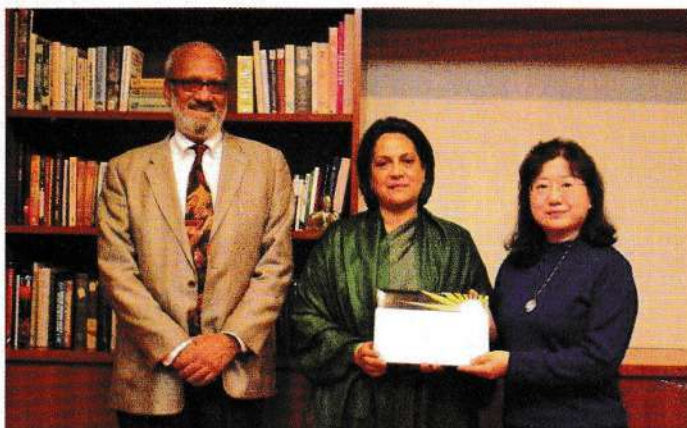


S Rajan	MAA	Satyanarayana G	HYD
K Ashok	MAA	Suresh D V	HYD
K Sekar	MAA	Chandrashekar G	HYD
N S Murthy	MAA		
K Raja Gopi	MAA	FINANCE	
A V Lalachan	TRV	Parvatha Vardhini	MAA
Suresh John Koshi	MAA	T L Krishnan	BLR
Sathish Simon	MAA	A Lenin Manuel	MAA
Sabu Vargheese	BLR	Uma Mahadevan	MAA
Deepak Vijayan	BLR	Elizabeth George	MAA
N N Dinesh	BLR	D Rajendran	MAA
A K Dass	BLR	P S Venkatram	MAA
Amrut Ram Rao Joshi	BLR	Revathy Kishore	HYD



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S A Sasane	BOM	INFLIGHT SERVICES		Lily Menezes	BOM	R Y Gangurde	BOM
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N N Kuche	BOM	S R Sinha	BOM	Binti Masand	BOM		
R V Tandel	BOM	Anita Coelho	BOM	Shubhangi Mishra	BOM	PERSONNEL	
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N L Sarkaniya	BOM	P B Dandekar	BOM	N D Sethna	BOM	A A Bambardekar	BOM
N R Chougule	BOM	P D Waskar	BOM	A K Joshi	BOM	S M Joshi	BOM
M T Koli	BOM	F Makhija	BOM	S A Kadri	BOM	R R Nikhumbhe	BOM
A M Musale	BOM	Rekha Menon	BOM	A S Patel	BOM	S U Shukla	BOM
S V Mashere	BOM	N G Thorve	BOM			Fiona Fernandes	BOM
S S Khare	BOM	N B Ullal	BOM	INFORMATION TECH.		A S Nagpure	BOM
H R Gupta	BOM	J Suvarna	BOM	S P Bane	BOM	S D Pawar	BOM
S U Thore	BOM	Meenu Mohan	BOM	D Munshi	BOM	N S Thanke	BOM
B M Ahire	BOM	S Shukla	BOM	T T Pal	BOM	A D Dhavle	BOM
H B Pandey	BOM	Lobsang Doma	BOM	P S Patil	BOM	S R Nikam	BOM
R S Thandi	BOM	V J Shaikh	BOM	G R Meralidhar	BOM	D P Bharati	BOM
V M Shinde	BOM	D J Dholkia	BOM			K K Jangle	BOM
S P Bhenwal	BOM	M J Nirgun	BOM	MATERIALS MANAGEMENT		S Varma	BOM
R K Pandey	BOM	A S Sandim	BOM	C S Benare	BOM	N H Girap	BOM
R S Pawar	BOM	P G Thomas	BOM	C R Chikhalikar	BOM	L Y Belgaonkar	BOM
M N Andhale	BOM	M C Parmar	BOM	Prem Chand Rai	BOM	D V Chorghe	BOM
M R Jagdale	BOM	Shahida Z Shariff	BOM	S J Koli	BOM	D S Chavan	BOM
S B Chavan	BOM	Preeti Mankekar	BOM	G D Mankane	BOM	E B Deshmane	BOM
S D Mane	BOM	Vinita Walia	BOM	C Sukumaran	BOM	B R Pillai	BOM
R S Pandey	BOM	Heena B Pathak	BOM			R B Jagtap	BOM
A S Jagtap	BOM	Kalpna Devadhia	BOM	MEDICAL		B S Rane	BOM
V S Jamsandekar	BOM	Neeta Kulkarni	BOM	V K Kadvatar	BOM		
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D G Mukherjee	BOM	Rohini Nerurkar	BOM	P G Pandurangi	BOM	A D Ayatti	BOM
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S J D'Souza	GOI	Jyoti Kapoor	BOM	S V Khosla	BOM	A K Pande	BOM
N B Joshi	PNQ	Seema Iyer	BOM	R R Paranjape	BOM	K H Karanjia	BOM
						V D Pandit	BOM
						P S Dongre	BOM
						A R Ghadge	BOM
						Rajkumar	BOM
						V G Kulsange	BOM
						C S Mahar	BOM
						S R Bugde	BOM
						R N Wadhwane	BOM
						D D Thumar	RAJ
						VIGILANCE	
						R J Bhatia	BOM
						S R Bhatkal	BOM





Ms Y Kinoshita, Passenger Sales Manager-East Japan, Tokyo, handing over a Maharaja Club Card to Mrs D G Wadhwa, the first Indian lady Ambassador to Japan in the presence of Manager- East Japan, U Ghosh



Air India officials receiving the Best Performing Airline Award from Travelport Singapore. Air India was conferred the award on various performance parameters and on the basis of an internal survey



Mr Harpreet A De Singh, Head of Corporate Quality, Safety & Environment Management System, receiving the Global Awards for excellence in quality management and leadership from the World Quality Congress



Mr Sachin G Patil, Service Engineer, Components Overhaul Division, being felicitated by the Maharashtra Labour Welfare Board with the trophy of 'Gunawant Kamgar Kalyan Puraskar' for the year 2011

Vigilance Awareness Week

The Vigilance Awareness Week was observed at Chennai from October 29 to November 3. As part of it, a one day workshop on tender procedure and transparency in procurement of materials was conducted, in which nearly 30 officers from various departments participated.

In his presentation, B R Kannan, Senior Manager (Vigilance), explained in detail the various terminologies in tender procedures like limited tender and open tender, two bid system, pre-bid conference and how these helped make the whole process transparent.

In his address, Thanigai Arul, Officiating Chief Manager (MMD), outlined the features of Project Sangam, the ERP process, which is being implemented by Air India. On his part, A N Parthasarathy, Acting ED-Southern Region, highlighted the role of vigilance in the emerging scenario.

IT abuzz with activities

A software developed by the department of Information Technology of Air India for Haj operations was upgraded to a centralised Haj software for printing Boarding Pass as well as Haj pilgrims' check-in and post flight activities- including report generation. IT support was also extended round-the-clock from the Data Centre, Mumbai. The system was made operational since September 17, 2012, and around 55,000 passengers have been handled in the system.

Meanwhile, as per the request of the Board of Air India Modern School, DIT has designed and developed a website for the school, the URL for which is www.aimodernschool.in. The domain is registered for 10 years. The website is hosted with adequate server space to support the site for the next two years. The site will also help to communicate with staff, parents and alumni of the school. Information of various activities, procedures, staff profile, achievements etc are made available on the site for the public.

AI shuttlers on top

The Air India team performed excellently at the 67th Interstate and 77th Senior National Badminton Championships held at Srinagar. It bagged the Silver Medal in the Rahimatullah Cup (Men) for the second consecutive year and Bronze Medal in the women's category.

In the single's matches in the finals against PSPB, Anand Pawar of AI defeated Ajay Jayram of PSPB, while Pratul Joshi, lost to P Kashyap of PSPB and Gopi Raju lost to Sai Praneet. In the doubles matches, AI's Anand Pawar and Akshay Dewalkar lost to Tarun Kona and Arun Vishnu.

Earlier, in the semi-finals, the AI team defeated Assam by 3-1, with AI's Pratul Joshi losing to Hi-

rok Jyot Neog while Gopi Raju defeated Anjan B and Jishnu Sanyal defeated Nikhilesh Sharma. In the doubles contest, Anand Pawar and Akshay Dewalkar defeated Dibyajyoti B. and Hirok Jyoti Neog of Assam.

In the quarter-finals, the Air India team de-



feated a tough Karnataka team in a close contest by 3-0. The Karnataka team comprised of stars like Arvind Bhat and Anoop Sridhar. In the singles contest, Pratul Joshi of AI defeated Arvind Bhat 21 while Anand Pawar defeated Anoop Sridhar. AI's doubles pair of Anand Pawar and Akshay Dewalkar defeated Adarsh Kumar and Vineet Manuel.

In the Women's category in the semi-finals AI lost to AAI. The AI team had defeated Maharashtra 2-0 in the quarter finals.

In the open events, the AI team gave an outstanding performance, with Sayali Gokhale becoming the Champion. In the finals, Gokhale defeated P V Sindhu of PSPB. Earlier in the semi-finals, she defeated Tanvi Lad, who won the Bronze Medal. AI got the Silver Medal after losing to Manu Attri and Sumeeth Reddy of AAI in Men's Doubles category.

The AI team was well managed by Utsav Mishra, OCS, Comml Bengaluru, Coach and Manager of the AI team.

The Air India table tennis team recently took part in the All India Public Sector Tournament-2012 which was organised by the Life Insurance Corporation in Kolkata from October 1 to 4.

Air India participated in both the Men's and Women's events in which teams like ONGC, Air-

Good show by TT team

ports Authority of India, LIC, Indian Oil Corporation, CWC, Reserve Bank of India, Oil India, Coal India, FCI, etc., took part.

AI's Women's team was in Group A with teams like ONGC, LIC and CWC. In the Group stage, AI won

against LIC (3-2), CWC (3-0) while it lost to the ONGC team (0-3).

In the semi-finals AI lost to AAI (1-3) while in the other semi-finals ONGC lost to Indian Oil. The tournament was won by the Indian Oil team while the Airports Authority of India team came in second. The third place was jointly shared by the ONGC and AI teams.

Air India also performed well in the Women's Team event and were tied in the third place with ONGC.

The AI women's team consisted of Mal-

lika Bhandarkar, Vedika Garg, Sanika Divekar, Rutuja Khopkar and Devika Bhide.

The team was well managed by Ms Fiona Fernandes, Asst Manager, Sports & Manager AI Table Tennis team.

In the 4th Maharashtra State ranking Table Tennis 4th state ranking Tournament held at Khar Gymkhana in Mumbai, Nishaad Shah, Scholarship player with Air India, won the Gold in the Junior Boys (U/17) and Silver in the Youth Boys (U/21)

According to latest TTFI ranking, Nishaad Shah has been ranked 8th in the Youth Boys category.



AI Hockey Team Shines



Air India team was runners up in Hockey India Sr. National Championship held in Bengaluru from September 23 to October 2. The tournament was played on a league cum knock-out basis.

The AI team consisted of Gurpreet Singh, Adrian D'souza, Ajmer Singh, Prabodh Tirkey, V S Vinaya, A.B.Cheeyanna, Sandeep Singh, Vikram Pillay, Sanjeev Ajmani, Vikas Pillay, Vinod Pillay, S Pradhan, Shivendra Singh, Arjun Halappa, Sameer Dad, Birender Lakra, Naveen Sangwan, and Joga Singh.

In the league phase, out of the three matches, AI was able to win two of them with huge margins. In the semi-finals with Karnataka, the AI team was able to overcome a two-goal deficit to win.

The finals between AI and Punjab saw both the teams show some excellent combinations, coordina-

tion, speed and skill-based hockey. With the match ending at 1-1 draw, the golden goal rule was applied and here an unfortunate self goal gave Punjab the win.

Arjun Halappa was declared the Best Forward of the tournament and received a Nano Car.

In the MCC Murugappa Hockey Gold Cup held in Chennai from September 6-16, the Air India Hockey team were Joint Winners.

Even though the AI team lost its last pool match against IOC, because of good scores in the earlier matches, the team qualified for the semi finals. In the semi-finals against ONGC, the AI team won by a single goal.

The finals against IOC saw the Air India team overcome a two-goal deficit to draw level. In the extra-time, due to some misunderstanding between the two umpires and the IOC team, both the teams were declared joint winners. Three AI players – Gurpreet Singh, Best Goal Keeper; Vikas Pillay, Best Mid Fielder ; and Joga Singh, Best Forward – were selected as outstanding players of the tournament.

The team was well managed by Dhanraj Pillay - Chief Coach, and Vineet Kumar, Manager.



Gagan Narang makes AI proud

Air India's Gagan Narang became the winner of the first medal for India in the 2012 Olympics held at London when he clinched the Bronze in the 10 metre air rifle event.

This was India's 10th individual medal in all Olympics. Gagan Narang, an employee of Air India from Hyderabad a two-time world record setter, had earlier won four gold medals in the 2010 Commonwealth Games and two silver medals in the Guangzhou Asian Games. He was the first Indian to qualify for the 2012 Olympics.

AIOA award function

The Air India Officers' Association held its 13th Merit Award function at Mumbai on December 10, 2011, to honour children for their meritorious performance at the school and college level. R Harihar, Executive Director - SAP Project & Management, was the chief guest and S Maheshwar Rao, Deputy General Manager - HRD (Operations) and former President of Air India Officers' Association, the guest of honour.

Nearly 273 children were honoured with merit certificates and cash awards. During the function, a magic show and a mimicry programme was also arranged. Besides Harihar and Rao, P V Lad, President-AIOA, D K Gramopadhye, General Secretary-AIOA, N P Gaikwad,



Vice President-AIOA, M B Rasal, Vice President-AIOA, P S Venkat, Assistant. General Secretary-AIOA, Rohini Shelly, Assistant General Secretary-AIOA, P S Lohbandc, Treasurer-AIOA, and S V Dhadake, Assistant. Treasurer-AIOA, also gave away awards to the meritorious children.

Air India excels in sports

The year 2012 has seen Air India win accolades for excellence in sports. While Gagan Narang did the nation proud with his Olympic triumph, others have not been far behind in other sports.

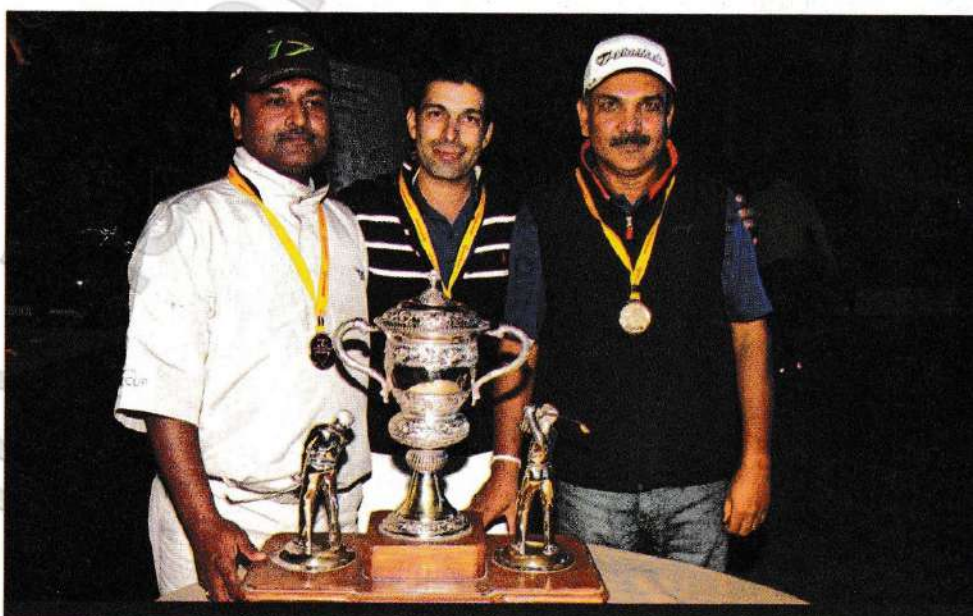
The Air India team emerged champions in the prestigious KSCA 2nd Division League Cricket tournament held in Bangalore from October to December 2012. Besides, the Air India Junior Team performed well in 37th Junior National Badminton championship held in Imphal from 10 to 18 November.

While the Air India Boys team was declared best team to lift the Narang Cup (for team events under 19) the girls team won the bronze medal in the team events. Apart from individual events, Air India team won 3 gold medals, 5 silver and 3 bronze medals.

Air India also won the Taylor-made Rocket Bladez Cup Golf tournament held at Delhi. Mr Yogendra Singh, Manager-Vigilance from Delhi participated in the Godrej Eon Tour de India, 2012 the biggest cycling event in the country organised under the aegis of Cycling Federation Of India. The cyclothon kicked off from Mumbai on December 2 went on to Srinagar and then finally concluded at the Buddh Circuit at Greater Noida on December 9. Hundreds of enthusiastic cyclists participated in this event in which Air India was a sponsor.



L-R Standing: Sadiq Kirmani, Shivam Mishra, Mohd Waseem, Daivik Vishwanath, Sandeep Sawal, Harshwardhan Chettri, Dinesh Kumar, Rahul Rathee; **L-R Sitting:** Tariq-ur-Rehman, Sandesh Kawle, Jacob Faroz, Piyush Soneji (Manager), Murali (Station Manager AI), Rahmathullah Khan (Captain), Diwakar Shetty and Rajesh Sanil (Coach).



Left to right: Mr RK Athwal, Catering Supervisor, Mr Monish Bindra, Assistant Manager-Commercial and Mr Sangam Lal Singh, Senior Traffic Supervisor from the Commercial Department



A good sportsman

Priyam R Haldankar, the 12-year-old son of Ms Nishita R Haldankar, Officer Administration, Ground Handling SBU, has bagged the silver medal in the pommel horse event in the under-14 age group at the District Championship of Artistic Gymnastic Competition held at Goregaon Sports Complex on September 24. Priyam, a student of the Lilavati Poddar High School, Santacruz (West) also won the bronze medal in the vaulting horse competition.



मैजिक कार्पेट

अध्यक्ष एवं प्रबंध निदेशक का संदेश



प्रिय साथियों,

आप एवं आपके परिवार के सदस्यों को क्रिसमस तथा नववर्ष की शुभकामनाएं! नववर्ष 2013 एअर इंडिया के लिए शांति, प्रगति एवं समृद्धि से परिपूर्ण हो! नववर्ष के स्वागत के साथ-साथ हमें गत वर्ष में अपनी कामयाबी तथा चुनौतियों पर विचार मंथन भी करना है। आज आवश्यकता इस बात की है कि हम बाधाओं को दूर करते हुए आगामी वर्ष में अपने कार्य-निष्पादन में और सुधार लाएं।

नववर्ष हमारे लिए और अच्छा साबित होगा। यात्रियों का दिल जीतने के लिए किए गए हमारे सतत् प्रयासों के फलस्वरूप हमारे मार्केट शेयर में बढ़ोतरी हुई है। कड़ी प्रतिस्पर्धा तथा उच्च एटीएफ कीमतों के बावजूद विपरीत परिस्थितियों का हमने डटकर मुकाबला किया है और आगे रहने में कामयाब हुए हैं।

यह वाकई खुशी की बात है कि टर्न अराउण्ड की दिशा में हम सही तरीके से आगे बढ़ रहे हैं। हमारा समय पर उड़ान प्रचालन जो गत वर्ष 80 प्रतिशत से नीचे था, इस वर्ष की प्रथम छमाही में बढ़कर 85 प्रतिशत से ऊपर रहा है। घरेलू सेक्टर पर यह 89 प्रतिशत था, जबकि अंतरराष्ट्रीय सेक्टर पर यह 81 प्रतिशत था। हमारे यात्री भार घटक में भी उल्लेखनीय वृद्धि हुई है। घरेलू तथा अंतरराष्ट्रीय सेक्टरों पर हमारे औसत विमान बेड़ा उपयोग में भी प्रशंसनीय वृद्धि हुई है। नवम्बर तथा दिसम्बर माह में यात्रियों की संख्या में भी पर्याप्त बढ़ोतरी हुई है तथा प्रतिदिन औसतन 46000 यात्री वहन किए गए हैं जिससे राजस्व में भी वृद्धि हुई है। हवाई मार्गों को युक्तिसंगत बनाने के लिए हम निरंतर प्रयास कर रहे हैं ताकि एयरलाइन को लाभ की स्थिति में लाया जा सके। लागत कम करने के उपायों को अपनाने से वित्तीय वर्ष की प्रथम छमाही में लागत में पर्याप्त कमी आई है। हमें लागत कम करने के उपाय जारी रखने होंगे। उपयोग में नहीं लाई जा रही तथा अतिरिक्त परिसंपत्तियों को लीज, किराए पर देकर तथा इनकी बिक्री से आमदनी अर्जित करने की दिशा में भी ध्यान केन्द्रित किया गया है।

मीडिया में भी हमारे सामूहिक प्रयासों को सराहा गया है तथा मोस्ट ट्रस्टिड ब्रांड्स के नवीनतम संस्करण में भारत के टॉप 50 सर्विस ब्रांड्स में एअर इंडिया को शामिल किया गया है। यह सर्वे इकोनॉमिक्स टाइम्स ब्रांड इक्विटी द्वारा कराया गया है। केवल हमारी एयरलाइन को ही इस सूची में स्थान दिया गया है। एअर इंडिया को सातवीं बार यह सम्मान प्रदान किया गया है। इसके अतिरिक्त, द आईक्यूएस इंटरनेशनल क्वालिटी सम्मिट अवार्ड तथा द रीडर्स डाइजेस्ट ट्रस्टिड ब्रांड गोल्ड अवार्ड इस बात की तसदीक करते हैं कि यात्रियों का हमारे प्रति भरोसा निरंतर बढ़ रहा है।

हम सभी जानते हैं कि दिनांक 8 सितम्बर, 2012 को एकदम नए बोइंग 787 ड्रीमलाइनर ने यू.एस. से दिल्ली के लिए उड़ान भरी तथा प्रगति की ओर अग्रसर राष्ट्र के सपनों को साकार किया। हवाई परिवहन की श्रेणी में गेम चेंजर के नाम से विख्यात यह अत्याधुनिक विमान हमारे विमान बेड़े में शामिल होने वाले 27 ड्रीमलाइनर्स में सर्वप्रथम शामिल किया गया है। ड्रीमलाइनर्स को ईंधन, अनुरक्षण तथा प्रचालन लागत में किफायती तथा कार्य-निष्पादन में अधिक बेहतर जाना जाता है। प्रचालन की दृष्टि से भी, ड्रीमलाइनर का आकार, उड़ान रेंज युक्तिसंगत है जो न केवल एअर इंडिया के मौजूदा रूटों के लिए अधिक लाभप्रद है बल्कि आस्ट्रेलिया, यूरोप, खाड़ी तथा दक्षिण-पूर्व एशिया के नए बाजारों में विस्तार के लिए भी उपयुक्त है। दिल्ली से फ्रैंकफर्ट के लिए सीधी उड़ान के साथ ही 15 अक्टूबर, 2012 से ड्रीमलाइनर्स से लंबी दूरी की उड़ानें भी आरंभ कर दी गई हैं। हमें इस क्षमता का उपयोग प्रतिस्पर्धा में आगे रहने के लिए करना है तथा इस उद्देश्य को प्राप्त करने के लिए मशीन एवं मानव संसाधन का समुचित समन्वय होना आवश्यक है।

अंत में, पुनः आप और आपके परिवार के लिए आगामी उत्सवों की मंगलकामनाएं।

(रोहित नन्दन)

अध्यक्ष एवं प्रबंध निदेशक

सपना साकार हुआ बी 787 का भारत में आगमन

सितम्बर 08, 2012; 0500 बजे भारत के विमानन इतिहास ने एक नए युग में प्रवेश किया जब विश्व का आधुनिकतम विमान बोइंग-787 ड्रीमलाइनर वीटी-एएनएच, प्रगति की ओर अग्रसर भारत तथा एअर इंडिया के सपनों को साकार करता हुआ चार्लस्टन, यूएसए से दिल्ली पहुंचा।

भारत के बढ़ते घरेलू विमानन क्षेत्र को नया आयाम प्रदान करते हुए एअर इंडिया के लाल व संतरी रंग में सज्जायुक्त 256 सीट का एकदम नया 787 ड्रीमलाइनर दिल्ली के आई.जी.आई.एयरपोर्ट, टर्मिनल-3 पर पहुंचा। यह उन 27 ड्रीमलाइनर्स में से पहला ड्रीमलाइनर है, जो हमें चार्लस्टन, साउथ कैरोलीना, यूएसए में, हमारे विमान बेड़े में सम्मिलित करने के लिए 06 सितम्बर को सुपुर्द किया गया था। इस वर्ष सुपुर्द किए जाने वाले 6 ड्रीमलाइनर्स में से 3 और ड्रीमलाइनर पहुंच चुके हैं।

ड्रीमलाइनर विमान प्राप्त करने की लंबी

प्रतीक्षा पूरी हुई जब यह भव्य विमान दिल्ली एयरपोर्ट पहुंचा। विमान की एक झलक पाने को उत्सुक प्रत्येक व्यक्ति ने उत्साहपूर्वक इसका स्वागत किया। विमान के पायलट थे कप्तान ए एस सोमण तथा कप्तान अमिताभ सिंह और पार्किंग बे पर एअर इंडिया के अध्यक्ष एवं प्रबंध निदेशक रोहित नन्दन द्वारा प्राप्त किए जाने से पूर्व टैक्सी ट्रैक पर विमान का स्वागत पारंपरिक वॉटर-कैनन सैल्यूट से किया गया। विमान के प्रचालन क्रू का स्वागत अन्य वरिष्ठ अधिकारियों तथा विमानन से संबंधित अन्य एजेन्सियों के साथ-साथ अध्यक्ष एवं प्रबंध निदेशक, संयुक्त प्रबंध निदेशक, सैयद नासिर अली, निदेशक इंजीनियरी, विपिन शर्मा, एस बी यू प्रमुख - एमआरओ, के उन्नी, वाणिज्य निदेशक, दीपक बरारा, कार्मिक निदेशक, एस के जैन, कार्यपालक निदेशक (उत्तरी क्षेत्र), विनीता भंडारी ने किया। डूबते सूरज की सिन्ध किरणों से

आलोकित व सुखद वातावरण के बीच इस ऐतिहासिक क्षण को राष्ट्रीय एवं अंतरराष्ट्रीय मीडिया ने अपने कैमरों में कैद कर लिया और लोगों के मन में इसकी अमिट छवि बन गई। अध्यक्ष एवं प्रबंध निदेशक महोदय ने नारियल फोड़ कर पारंपरिक ढंग से पूजा की तथा विमान को फूल माला पहनाई। सभी केबिन कर्मियों का स्वागत गर्मजोशी से किया गया और उन्होंने उड़ान के अपने अनुभव को अन्य लोगों से साझा किया।

तत्पश्चात् 12 सितम्बर, 2012 को आई.जी.आई. एयरपोर्ट टी-3 पर आयोजित लॉन्च इवेंट में माननीय नागर विमानन मंत्री चौ0 अजीत सिंह द्वारा रिबन काटकर इंजन एवं कंपोनेंट ड्रीमलाइनर का विधिवत रूप से अनावरण किया गया। इस अवसर पर पूर्व नागर विमानन मंत्री शाहनवाज़ हुसैन व राजीव प्रताप रुडी, एअर इंडिया के अध्यक्ष एवं प्रबंध निदेशक, सचिव, नागर विमानन,



के एन श्रीवास्तव तथा डीजीसीए, एएआई तथा सम्बद्ध एजेन्सियों के वरिष्ठ अधिकारी उपस्थित थे। मीडिया कर्मियों की बड़ी टीम के साथ सम्माननीय विशिष्ट अतिथिगणों ने विमान में प्रवेश किया और केबिन कर्मियों ने उन्हें विमान की मुख्य विशेषताओं से अवगत करवाया।

इसके पश्चात् नागर विमानन मंत्रालय द्वारा सेन्टॉर होटल में मीडिया कॉन्फरेंस की गई जिसमें चौ० सिंह ने इस बात को पुनः दोहराया कि सरकार एअर इंडिया का टर्न अराउंड करने के लिए प्रतिबद्ध है तथा एयरलाइन को टर्न अराउंड नीति में निर्धारित कार्यनिष्पादन मापदण्डों को पूरा करना होगा। उन्होंने एअर इंडिया द्वारा हाल ही में हासिल किए गए बेहतर कार्य निष्पादन पर प्रकाश डालते हुए विश्वास दिलाया कि एयरलाइन्स का स्वर्णिम युग लौट आएगा।



प्रमुख, के एम उन्नी, कार्यनिदेशक, पश्चिमी क्षेत्र, आर हरिहर तथा अन्य वरिष्ठ अधिकारियों द्वारा हार्दिक स्वागत किया गया।

झीमलाइनर की मुंबई के लिए पहली उड़ान

माननीय नागर विमानन मंत्री द्वारा 12 सितम्बर, 2012 को झीमलाइनर वीटी-एएनएच के दिल्ली में लॉच के पश्चात् के मुंबई में इसके स्वागत की बारी थी। हमारे विमान बेड़े में शामिल होने वाले इस विमान ने उत्साह पूर्ण करतल ध्वनि के बीच 13 सितम्बर, 2012 को दिल्ली से मुंबई के छत्रपति शिवाजी अंतरराष्ट्रीय एयरपोर्ट के लिए उड़ान भरी। विमान के स्वागत के लिए विशेष कार्यक्रम आयोजित किया गया जिसमें विमान को वाटर कैन्नन सैल्यूट दिया गया व पूजा की गई। हमारे अध्यक्ष एवं प्रबंध निदेशक रोहित नन्दन व एअर इंडिया के वरिष्ठ अधिकारियों का ओल्ड एयरपोर्ट परिसर में एमआरओ एसबीयू

बी 787 झीमलाइनर की चेन्नै के लिए पहली कमर्शियल उड़ान

एअर इंडिया ने 19 सितम्बर, 2012 को दिल्ली व चेन्नै के बीच बी-787 की पहली कमर्शियल उड़ान प्रचालित की। विमान में सवार 116 यात्रियों द्वारा खुशी के इजहार के साथ उड़ान निर्धारित समय पर दिल्ली से 0710 बजे प्रचालित की गई। इस उड़ान के कमांडर कप्तान सोमण तथा सेकंड-इन-कमांड कप्तान एन्ड्रयूज थे।

यात्रियों को उड़ान में विशेष भोजन परोसा गया जिसमें ताजे फल, दक्षिण भारतीय भोजन जैसे पालक उपमा, मोलगईपोदी इडली तथा पेसर अट्टू शामिल थे तथा चाय, कॉफी के

साथ ब्रेड बारकेट व चॉकलेट ने जायके को और बढ़ा दिया।

चेन्नै में अवतरण पर विमान का स्वागत वाटर कैन्नन सैल्यूट द्वारा किया गया। तत्पश्चात् कमांडर कप्तान सोमण तथा का. निदेशक, दक्षिणी क्षेत्र (कार्यकारी) द्वारा नारियल फोड़ा गया। उसी दिन शाम को एअर इंडिया का दूसरा बी-787 विमान (वीटी-एएनडी) भी चार्लस्टन से दिल्ली पहुंचा।

.....बेंगलूरु को.....

गणेश चतुर्थी के शुभ दिन झीमलाइनर बेंगलूरु एयरपोर्ट पर उड़ान संख्या एआई 403 के तहत दिल्ली से बेंगलूरु रात्रि 0905 बजे 170 यात्रियों सहित पहुंचा। विमान का स्वागत वाटर कैन्नन सैल्यूट द्वारा किया गया। इस शुभ अवसर पर उड़ान के कमांडर कप्तान अरुलमनी ने स्टेशन प्रबंधक, डी मुरली व सीईओ, बीआईएएल, हरि मरर की उपस्थिति में नारियल फोड़ा। दिल्ली के लिए प्रचालित वापसी उड़ान एआई 404 में 112 यात्री थे।

.....कोलकाता की ओर.....

दुर्गापूजा के अवसर पर एअर इंडिया के बोइंग 787 झीमलाइनर ने 26 सितम्बर, 2012 को दिल्ली से कोलकाता के लिए एआई 022 उड़ान भरी। कोलकाता से दिल्ली के लिए वापसी उड़ान एआई 701 थी जिसमें 242 यात्री सवार थे। फ्लाइट के कमांडर कप्तान डब्ल्यू.एल. रीडेनूर तथा कप्तान जे एम जोसफ सेकंड-इन-कमांडर थे।

टी-3 के तीन सृजनशील कलाकार

कर्मचारियों में झीमलाइनर के आगमन



के प्रति अपार उत्साह था व विशेषकर दिवाकर मनी, सहायक प्रबंधक (वा.), सुश्री नीरजा सोदी, सहायक प्रबंधक (वा.) तथा ए श्रीनिवासन, वरि.यातायात सहायक की तिकड़ी ने तो ड्रीमलाइनर और बधाई संदेश अंकित किए हुए व स्वयं डिज़ाइन तथा प्रिंट किए हुए बुकमार्क भी विमान में आने वाले यात्रियों को स्वागत स्वरूप भेंट किए। इन तीनों की इस पहल की प्रशंसा करते हुए अध्यक्ष एवं प्रबंध निदेशक महोदय ने अपने संदेश में कहा कि यह कदम उनकी योग्यता व कंपनी के प्रति उनकी प्रतिबद्धता को व्यक्त करता है।

सपने को साकार रूप देने के पीछे बी-787 की अंदरूनी कहानी

ड्रीमलाइनर आधुनिकतम सुविधाओं से लैस अगली पीढ़ी की फ्लाईंग मशीन है। यात्रियों के आराम के मद्देनज़र विमान में विस्तृत केबिन तथा ऊंची छत से विमान में पर्याप्त खुलेपन का अहसास होता है। इस आधुनिकतम विमान में 256 सीटें हैं — जिसमें 18 पूर्णतः फ्लैट बिजनेस श्रेणी की सीटें हैं जिन्हें फ्लैट बिस्तर के रूप में घुमाया जा सकता है, व 238 इकॉनोमी श्रेणी की सीटें हैं। खिड़कियों का आकार 60 प्रतिशत बड़ा है (18 इंच — प्रचालित वाणिज्यिक विमानों में सबसे बड़ा आकार) जिससे प्रत्येक यात्री को खुलापन, प्राकृतिक रोशनी व बाहर का बेहतर नज़ारा देखने को मिलता है। इन्हें



इलेक्ट्रॉनिक प्रक्रिया से बंद किया जा सकता है और यात्री बटन को दबाने मात्र से रोशनी को अपनी रुचि के अनुसार हल्का या गहरा कर सकते हैं जिसमें हल्के से गहरा शेड करने में मात्र 60 सैकंड का समय लगता है। केबिन में शोर कम है तथा हाई एफ़ीशियन्सी परटीक्यूलेट एयर फ़िल्टर (एचईपीए) प्रणाली के कारण बोइंग 787 में स्वच्छ हवा है। सभी श्रेणियों में ए वी ओ डी (आडियो वीडियो ऑन डिमांड) समर्थित उड़ानगत मनोरंजन प्रणाली (टॉप सीरीज i8000), थेल्स — यू एस ए द्वारा उपलब्ध करवाई गई है। विशाल

एल सी डी डिस्पले स्क्रीन सहित इस प्रणाली को यात्रियों को आधुनिकतम विशेषताएं व अधिक सुविधाएं उपलब्ध करवाने की दृष्टि से तैयार किया गया है। यात्रियों को नवीनतम आंतरिक क्षमताओं से बेहतर ऑडियो, वीडियो, खेल, मनोरंजन एवं संचार सुविधाएं प्रदान करने के लिए यह नवीनतम औद्योगिक मानकों के अनुरूप बनाया गया है।

ड्रीमलाइनर में अत्याधुनिक विकसित वाणिज्यिक टर्बोमैन विमान इंजन लगा है। मध्यम एवं अत्यधिक क्षमता, लंबी दूरी के विमान के लिए जी.ई.एन.एक्स. इंजन से ईंधन खपत 15 प्रतिशत तक कम होती है व इंजन 75000 पाउंड का अधिकतम थ्रस्ट देता है। इसका नवीनतम ट्विन एन्युलर प्री-स्वर्ल (टैप्स) कम्बस्टर वर्तमान विनियामक द्वारा निर्धारित सीमाओं से 56 प्रतिशत कम एन ओ एक्स गैसों उत्सर्जित करता है। इन विमानों में उपयोग किए जा रहे जीईएन एक्स इंजन सबसे कम शोर करने वाले, सर्वाधिक पर्यावरण हितैषी है, ऐसा वाणिज्यिक इंजन पहली बार बनाया गया है।

प्रचालनात्मक दृष्टिकोण से ड्रीमलाइनर का आकार एवं रेंज युक्तिसंगत है जो एयरलाइन को उसके मौजूदा मार्गों पर अधिक लाभ प्रदान करता है। किसी भी मौजूदा विमान से ईंधन खपत में 20 प्रतिशत की कमी, प्रचालनात्मक लागत में 10 प्रतिशत की कमी तथा अनुरक्षण लागत में 30 प्रतिशत की कमी के साथ यह विमान बेहतर वित्तीय निष्पादन प्रदान करता है।



संसदीय समिति द्वारा मुख्यालय का राजभाषा संबंधी निरीक्षण

संसदीय राजभाषा समिति की दूसरी उप समिति ने 1 नवंबर को एअर इंडिया, मुख्यालय के दिल्ली कार्यालय का राजभाषा संबंधी निरीक्षण किया। समिति की ओर से डॉ निर्मल खत्री, संसद सदस्य एवं संसदीय राजभाषा समिति के उपाध्यक्ष, सत्यव्रत चतुर्वेदी, संसद सदस्य, किशन भाई वी पटेल, संसद सदस्य, रमेश बैस, संसद सदस्य, ब्रजेश पाठक, संसद सदस्य एवं रघुनन्दन शर्मा, संसद सदस्य, ने बैठक में भाग लिया। समिति सचिवालय की ओर से डॉ श्रीप्रकाश शुक्ल, अवर सचिव, बैठक में उपस्थित थे।

एअर इंडिया का प्रतिनिधित्व अध्यक्ष एवं प्रबंध निदेशक रोहित नन्दन ने किया। विपिन शर्मा, एसबीयू प्रमुख, एन के जैन, निदेशक (कार्मिक), दीपक बरारा, निदेशक (वाणिज्य), अनिल सौधी, कार्य निदेशक (सूचना प्रौद्योगिकी), हरप्रीत ए डी सिंह, महाप्रबंधक (ग्राहक सेवाएं) तथा मेखला दत्ता, उप महाप्रबंधक (राजभाषा) ने भी भाग लिया। मंत्रालय की ओर से संयुक्त सचिव डॉ प्रभात कुमार, निदेशक (राजभाषा) मोहिनी हिंगोरानी तथा उप निदेशक (राजभाषा) मंजुला मेहता बैठक में उपस्थित थे।

संसदीय राजभाषा समिति के माननीय सांसदों का अभिनन्दन करते हुए अध्यक्ष एवं प्रबंध निदेशक महोदय ने संगठन में राजभाषा हिंदी के कार्यान्वयन के लिए किए जा रहे प्रयासों का ब्योरा प्रस्तुत किया। उन्होंने कहा कि विलय से पूर्व दोनों एयरलाइन अलग-अलग कार्य प्रणाली से यात्रियों को सेवाएं उपलब्ध करा रही थी। विलय के उपरांत एक समन्वित नीति के तहत कार्य व्यवहार सम्पादित किया जा रहा है। सिंगल कोड के तहत प्रचालन इसका एक उदाहरण है। नागर विमानन क्षेत्र में एअर इंडिया ने इंटरनेट के माध्यम से हिंदी में आरक्षण सुविधा उपलब्ध कराई है। इंटरनेट साइट को भी द्विभाषी कर दिया है जो डिफाल्ट हिंदी में खुलती है। 'सैप' प्रणाली को शीघ्र ही लागू किया जाएगा जो हिंदी में भी होगी। दूसरे शब्दों में, एअर इंडिया राजभाषा हिंदी के प्रचार-प्रसार में सजग है। कहीं-कहीं कमियां अवश्य बनी हुई हैं जिन्हें समिति के मार्गदर्शन से अवश्य दूर किया जाएगा।

संसदीय राजभाषा समिति ने एअर इंडिया को देश-विदेश में भारतीय



संसदीय राजभाषा समिति द्वारा मुख्यालय के राजभाषा निरीक्षण के दौरान अध्यक्ष एवं प्रबंध निदेशक महोदय को राष्ट्रपति आदेशों की प्रति प्रदान करते हुए सांसद श्री सत्यव्रत चतुर्वेदी

संस्कृति का वाहक बताते हुए कहा कि राजभाषा प्रचार-प्रसार में एअर इंडिया की भूमिका कहीं अधिक हो जाती है। एअर इंडिया में हिंदी को अधिकाधिक प्रयोग में लाने के लिए आवश्यक संसाधन उपलब्ध हैं। केवल दृढ़ इच्छाशक्ति से उसे प्रयोग में लाना भर है। माननीय संसदीय समिति ने पायलटों द्वारा उद्घोषणाएं हिंदी में करने, रजिस्ट्रारों में हिंदी में प्रविष्टियां करने, हिंदी के समाचार-पत्र/पत्रिकाएं विमानों पर पर्याप्त मात्रा में उपलब्ध कराने, विज्ञापनों को यथापेक्षित द्विभाषी/त्रिभाषी जारी करना, विमान परिचारिकाओं द्वारा यात्रियों से हिंदी में बातचीत करने, प्रशिक्षण सामग्री हिंदी में उपलब्ध कराने पर विशेष जोर देते हुए कहा कि पर्याप्त मॉनीटरिंग के लिए माह में एक दिन बैठक कर प्रगति की समीक्षा करने से स्थितियों में और सुधार आएगा।

समिति के सदस्यों का धन्यवाद देते हुए अध्यक्ष एवं प्रबंध निदेशक महोदय ने यह विश्वास दिलाया कि बैठक में दिए गए सुझावों को एअर इंडिया में कार्यान्वित करने के पूरे प्रयास किए जाएंगे। समिति के उपाध्यक्ष द्वारा अध्यक्ष एवं प्रबंध निदेशक महोदय को महामहिम राष्ट्रपति द्वारा राजभाषा हिंदी के संबंध में जारी निदेशों की प्रति आवश्यक कार्रवाई के लिए सौंपी।

एलाइंस एयर में हिंदी पखवाड़ा

हर वर्ष की भांति इस वर्ष भी सितम्बर 14 से सितम्बर 28 तक एलाइंस एयर मुख्यालय में हिंदी पखवाड़ा मनाया गया। पखवाड़े का उद्घाटन संयुक्त रूप से एलाइंस एयर के वित्त प्रमुख, कार्मिक प्रमुख व कंपनी सचिव द्वारा किया गया। हिंदी दिवस के अवसर नागर विमानन मंत्री, गृह मंत्री, सचिव, नागर विमानन मंत्रालय, अध्यक्ष एवं प्रबंध निदेशक, एअर इंडिया व एलाइंस एयर के मुख्य प्रचालन अधिकारी द्वारा जारी संदेशों को सभी अधिकारियों व कर्मचारियों के समक्ष पढ़ा गया व इन संदेशों को सभी विभागाध्यक्षों व क्षेत्रीय कार्यालयों को जारी किया गया।

हिंदी पखवाड़े के दौरान विभिन्न प्रतियोगिताएं आयोजित — चित्र अभिव्यक्ति प्रतियोगिता, हिंदी टाइपिंग प्रतियोगिता, और प्रश्नोत्तरी प्रतियोगिता — की गईं जिनमें कर्मचारियों ने बढ़-चढ़ कर भाग लिया

पुरस्कार वितरण समारोह का आयोजन दिनांक अक्टूबर 1 को एलाइंस एयर के लुफ्थांसा हैंगर स्थित प्रशिक्षण कक्ष में किया गया। मुख्य प्रचालन अधिकारी, वी के शर्मा द्वारा दीप प्रज्वलित कर कार्यक्रम की विधिवत शुरुआत की गई। एलाइंस एयर के कर्मचारियों ने मां सरस्वती की वंदना एवं कविता पाठ आदि से कार्यक्रम की शोभा बढ़ाई। मुख्य प्रचालन अधिकारी ने अपने कर्म-कर्मलों से विजेताओं को नगद पुरस्कार, प्रमाण पत्र के अलावा ट्राफियां भी प्रदान की।

मुख्य प्रचालन अधिकारी, वी के शर्मा ने अपने अध्यक्षीय भाषण में कहा कि हमें राजभाषा हिंदी को बढ़ाने के प्रयास करने चाहिए। राजभाषा को बढ़ाने के नैतिक दायित्व को हमें पूरे अन्तर्मन से निभाना है। उन्होंने एलाइंस एयर में किए जा रहे हिंदी के कार्यों की प्रशंसा की और यह भी कहा कि एलाइंस एयर में राजभाषा के प्रति जागरूकता है जो कि सराहनीय है। एलाइंस एयर में हिंदी के प्रति अधिकारियों व कर्मचारियों के रुझान को भी उन्होंने सराहा व हिंदी पखवाड़े की सफलता पर सबको बधाई दी।

विभिन्न स्टेशनों पर हिंदी पखवाड़ा दिवस

पटना:

प्रत्येक वर्ष की भांति इस वर्ष भी पटना स्टेशन द्वारा हिंदी पखवाड़ा मनाया गया। इस दौरान माननीय गृह मंत्री, माननीय नागर विमानन मंत्री, सचिव, नागर विमानन मंत्रालय, एअर इंडिया के अध्यक्ष एवं प्रबंध निदेशक तथा कार्यपालक निदेशक, पूर्वी क्षेत्र द्वारा हिंदी दिवस के अवसर पर जारी किए गए संदेशों का स्टेशन पर व्यापक प्रचार-प्रसार किया गया एवं अधिकारियों/कर्मचारियों के बीच उक्त संदेशों को पढ़ा गया। इस अवसर पर स्टेशन प्रबंधक महोदय ने सभी कर्मचारियों को उपस्थिति रजिस्ट्रारों में हिंदी में हस्ताक्षर करना, रजिस्ट्रारों में प्रविष्टियां किया जाना, कर्मचारियों द्वारा निजी आवेदन आदि हिंदी में लिखना तथा "आज का शब्द" बोर्ड पर प्रतिदिन एक नया शब्द लिखा जाना आदि कार्य अधिक से अधिक हिंदी में करने के लिए प्रेरित किया।

पखवाड़े के दौरान स्टेशन पर हिंदी कविता, भाषण, नोटिंग आदि प्रतियोगिताओं का आयोजन किया गया। तत्पश्चात् प्रतियोगिताओं के विजेताओं कौशिक तलापत्रा, लेखा अधीक्षक, उत्पल गुप्ता, वरिष्ठ लेखा अधीक्षक, अमर सहाय, यातायात अधीक्षक, चन्द्रिका शर्मा, वरिष्ठ लेखा अधीक्षक तथा कमलेश तिवारी, यातायात अधीक्षक को सम्मानित करने के पश्चात् धन्यवाद ज्ञापन के साथ समारोह संपन्न हुआ।

अहमदाबाद:

प्रत्येक वर्ष की भांति इस वर्ष भी एअर इंडिया के अहमदाबाद स्टेशन पर सितंबर 14 को हिंदी दिवस का आयोजन किया गया। मनीषा कर्णिक, ग्राहक सेवा अधिकारी ने इस अवसर पर जारी संदेशों को पढ़ा। सर्वप्रथम पखवाड़े के दौरान विविध कार्यक्रमों/प्रतियोगिताओं का आयोजन आरक्षण कार्यालय में किया गया। अध्यक्ष गगन छाबड़ा ने सभी उपस्थितों का स्वागत किया एवं हिंदी दिवस/पखवाड़े की बधाई दी। पखवाड़े के दौरान निबंध प्रतियोगिता, स्वरचित कविता तथा सुलेख प्रतियोगिताएं आयोजित की गईं।

निबंध प्रतियोगिता में इलियास खान, एआईएटीएसएल, को प्रथम, नितिन डागर, एआईएटीएसएल को द्वितीय पुरस्कार प्रदान किया गया। कविता/स्वरचित कविता में स्वप्ना दत्त, विक्रय व्यवस्थापक, को प्रथम, मनीषा कर्णिक, ग्रा से अधिकारी, को द्वितीय तथा आनंद डोगरा, वरि. अभियंता-11, को तृतीय पुरस्कार प्रदान किया गया।

चेन्नै:

दक्षिणी क्षेत्र, चेन्नै में दिनांक सितम्बर 14 से सितम्बर 28 तक हिंदी पखवाड़ा बड़े ही उत्साह के साथ मनाया गया। माननीय गृह मंत्री, माननीय नागर विमानन मंत्री, सचिव, नागर विमानन मंत्रालय, एअर इंडिया अध्यक्ष एवं प्रबंध निदेशक और कार्यपालक निदेशक (द.क्षे.), से प्राप्त संदेशों का सभी कर्मचारियों के बीच व्यापक प्रचार किया गया।

पखवाड़े के दौरान विभिन्न विभागों के 10 अधिकारियों/15 कर्मचारियों को डेस्क-टू-डेस्क प्रशिक्षण दिया गया जिस दौरान रजिस्ट्रारों में हिंदी में प्रविष्टियां, फार्म आदि हिंदी में भरना, हिंदी में टिप्पण लिखना, हिंदी पत्राचार में वृद्धि करने के लिए कंप्यूटरों में उपलब्ध द्विभाषी मानक मसौदों के प्रयोग पर अधिकारियों और कर्मचारियों का मार्गदर्शन किया गया।

इस दौरान "मोबाइल फोन का उपयोग-वरदान या अभिशाप" विषय पर हिंदी निबंध तथा 'हरियाली बढ़ाओ और भूमंडल बचाओ' विषय पर स्लोगन प्रतियोगिताएं आयोजित की गईं। निबंध प्रतियोगिता में के राजेश, वरि. उड़ान प्रचालन अधिकारी, को प्रथम, एल शंकर राव, चपरासी (हैड), को द्वितीय एवं नहला जेवियर, केबिन क्रू को तृतीय पुरस्कार प्राप्त हुआ तथा स्लोगन प्रतियोगिता में निर्मला पद्मनाभन, गोपनीय आशुलिपिक (चश्रे) ने प्रथम, के राजेश, वरि. उड़ान प्रचालन अधिकारी, ने द्वितीय, एस सुरेश, सुरक्षा अधीक्षक, ने तृतीय तथा वेंकटरमणन, सहायक प्रबंधक (कार्मिक), व गायत्री नायर, अधिकारी (कार्मिक), ने सांत्वना पुरस्कार प्राप्त किए।

इंदौर:

प्रत्येक वर्ष की भांति इस वर्ष भी एअर इंडिया के इंदौर स्टेशन पर सितंबर 14 से 28 तक हिंदी पखवाड़ा आयोजित किया गया। इस अवसर पर काव्य प्रतियोगिता तथा निबंध लेखन प्रतियोगिता का आयोजन किया गया। इन प्रतियोगिताओं में स्टेशन पर कार्यरत अधिकारियों व कर्मचारियों ने बड़े उत्साहपूर्वक भाग लिया। काव्य प्रतियोगिता में अशोक वर्मा, लीड सहायक को प्रथम, पंकज चौराहा, ईडीपी इंजीनियर को द्वितीय तथा मनोज दलाल, कम्प्यूटर सहायक को तृतीय, निलेख सांखरे, यातायात सहायक तथा अनुरूप पांडे को

सांत्वना पुरस्कार प्रदान किए गए।

निबंध लेखन प्रतियोगिता में पंकज चौराहा, ईडीपी इंजीनियर को प्रथम, शिल्पा चौहान को द्वितीय, अशोक वर्मा, लीड सहायक को तृतीय, मनोज दलाल, अंशकालिक आशुलिपिक तथा सुजान सिंह परमार को सांत्वना पुरस्कार से सम्मानित किया गया। इस अवसर पर स्टेशन प्रबंधक डी वी गडगिल ने अधिकाधिक कार्यालय कार्य हिंदी में करने पर बल दिया। इस अवसर पर एन आर राव सुरक्षा अधिकारी भी उपस्थित थे।

वडोदरा:

प्रत्येक वर्ष की भांति इस वर्ष भी एअर इंडिया के वडोदरा स्टेशन पर दिनांक सितंबर 14 से 28 तक हिंदी पखवाड़ा आयोजित किया गया। इस अवसर पर गृह मंत्री, नागर विमानन मंत्री, सचिव नागर विमानन तथा अध्यक्ष एवं प्रबंध निदेशक एअर इंडिया द्वारा जारी किए गए संदेशों को सामूहिक रूप से पढ़ा गया एवं इन्हें नोटिस बोर्ड पर भी लगाया गया। सितंबर 27 को तिमाही बैठक का आयोजन भी किया गया।



अहमदाबाद में हिंदी पखवाड़ा।



राजकोट में हिंदी पखवाड़ा समारोह।

पखवाड़े के दौरान सामान्य ज्ञान, अनुवाद, शब्दार्थ एवं निबंध प्रतियोगिताओं का आयोजन किया गया। जिनमें कार्यालय में कार्यरत कर्मियों ने बड़े उत्साह से भाग लिया।

सामान्य ज्ञान/शब्दार्थ प्रतियोगिता में ललित अध्यारू को प्रथम, राजश्री राव को द्वितीय तथा अजय जोशी को तृतीय पुरस्कार प्रदान किया गया। निबंध प्रतियोगिता में सुनील भट्ट को प्रथम, संजय थीकाड़े को द्वितीय तथा नरेश राठवा को तृतीय पुरस्कार से सम्मानित किया गया। पखवाड़े के दौरान हिंदी में हस्ताक्षर अभियान भी चलाया गया व कार्यालयी कार्य अधिक से अधिक हिंदी में करने पर जोर दिया गया।

हैदराबाद:

एअर इंडिया हैदराबाद में दिनांक 14 सितम्बर से 28 सितम्बर, 2012 तक हिंदी पखवाड़ा मनाया गया। पखवाड़ा आयोजन माननीय गृह मंत्री सुशील कुमार शिंदे, माननीय नागर विमानन मंत्री अजीत सिंह, सचिव, नागर विमानन मंत्रालय के एन श्रीवास्तव एवं अध्यक्ष एवं प्रबंध निदेशक, एअर इंडिया, रोहित नंदन, कार्यपालक निदेशक (दक्षिणी क्षेत्र) ए एन पार्थसारथी एवं महाप्रबंधक (इंजी.) एवं अध्यक्ष, रा.भा.का.स. हैदराबाद, एस सत्यनारायण की हार्दिक शुभकामनाओं एवं संदेशों के पठन से प्रारंभ हुआ। पखवाड़े के दौरान अधिकारियों/कर्मचारियों को राजभाषा हिंदी का अधिकाधिक प्रयोग करने की दिशा में प्रोत्साहित करने तथा राजभाषा हिंदी में मौलिक चिंतन को बढ़ावा देने का प्रयास किया गया। पखवाड़े के दौरान मौलिक हिंदी कविता लेखन, निबंध लेखन, हिंदी भाषा, हिंदी गीत प्रतियोगिता के साथ-साथ हिंदी अंताक्षरी का आयोजन किया गया। माननीय मंत्रिमंडल सचिव अजित सेठ का संदेश सभी विभागों/अनुभागों को पखवाड़े के दौरान पठन-पाठन के लिए भेजा गया। पखवाड़े के दौरान हिंदी हस्ताक्षर दिवस, हिंदी कार्य दिवस, हिंदी सहायक सामग्री वितरण दिवस, डेस्क-टू-डेस्क हिंदी कार्यशाला प्रशिक्षण, राजभाषा निरीक्षण के माध्यम से कार्यालयीन माहौल को पूर्णतः हिंदीमय बनाने का सार्थक प्रयास किया गया।

पखवाड़े के दौरान विविध भाषा-भाषियों द्वारा विभिन्न प्रतियोगिताओं में बढ़-चढ़कर भाग लिया जाना "भारतीय भाषाओं के सौहार्द दिवस के उत्सव को" सही मायनों में चरितार्थ करता प्रतीत हुआ। उल्लेखनीय है कि पखवाड़े में हिंदी भाषियों के अलावा तेलुगू, तमिल, मलयालम, कन्नड़, पंजाबी, मराठी, बंगला, उड़िया भाषी साथियों का विशेष योगदान रहा।

चंडीगढ़:

चंडीगढ़ स्टेशन पर दिनांक 29 सितंबर, 2012 को हिंदी दिवस का आयोजन किया गया। इस अवसर पर विभिन्न कार्यक्रम आयोजित किए गए जिनमें सांस्कृतिक कार्यक्रम तथा कविता पाठ, निबंध, भाषण व हास्य प्रतियोगिताएं प्रमुख थीं। इन प्रतियोगिताओं में स्टेशन पर कार्यरत अधिकारियों तथा कर्मचारियों ने उत्साहपूर्वक भाग लिया। जितेन्द्र सिंह को प्रथम, मनविन्दर नागर को द्वितीय व हरविन्दर पाल को तृतीय पुरस्कार प्रदान किए गए। इस अवसर पर माननीय गृह मंत्री, नागर विमानन मंत्री, नागर विमानन सचिव तथा एअर इंडिया के अध्यक्ष एवं प्रबंध निदेशक द्वारा हिंदी दिवस पर जारी किया गया संदेश पढ़कर सुनाया गया। इस अवसर पर मुख्य अतिथि के रूप में सुरेन्द्र शर्मा (उप निदेशक राजभाषा), सचिव, नगर राजभाषा कार्यान्वयन समिति, चंडीगढ़ मुख्य आयकर आयुक्त कार्यालय को आमंत्रित किया गया था।

राजकोट:

प्रत्येक वर्ष की भांति इस वर्ष भी एअर इंडिया के राजकोट स्टेशन पर दिनांक 14 सितंबर, 2012 से 28 सितंबर, 2012 तक हिंदी पखवाड़ा आयोजित किया गया। इस अवसर पर हिंदी को बढ़ावा देने के लिए जारी किए गए संदेशों को पढ़ा गया।

दिनांक 14.09.2012 को हिंदी दिवस के उपलक्ष में राजकोट स्टेशन पर स्टेशन प्रबंधक के कार्यालय में बैठक का भी आयोजन किया गया। अध्यक्ष एवं स्टेशन प्रबंधक आर के मकवाना ने हिंदी दिवस के अवसर पर सभी कर्मचारियों तथा उपस्थित आगंतुकों को हार्दिक बधाई और शुभकामनाएं दीं।

पखवाड़े के दौरान हिंदी में श्रुतलेखन और सामान्य ज्ञान प्रतियोगिताओं का आयोजन किया गया। जिसमें आर के मकवाना, पिनाकीन खांडेकर, एम आर झाला, जे एन व्यास, हरिओम पी शर्मा, मिलिंद एन काले, हसुभाई आर चोटलिया, सी पी चौहाण, पी जे चौहाण, जे के मनानि, अंकुर श्रीवास्तव, जिग्नेश परमार एवं उमेश झलपटे ने भाग लिया।

अंत में अंताक्षरी प्रतियोगिता आयोजित की गई जिसमें दो गुप बनाए गए थे। गुप अ तथा ब। गुप ब में अंकुर श्रीवास्तव, डी डी तुम्मर, हरिओम पी शर्मा, एन डी माढक, सी पी चौहाण, एम आर झाला ने भाग लिया। अंकुर श्रीवास्तव की इस टीम गुप ब को विजेता घोषित किया गया। विजेता प्रतिभागियों को पुरस्कृत करने के साथ ही हिंदी पखवाड़ा समाप्त हुआ।

जामनगर:

प्रत्येक वर्ष की भांति इस वर्ष भी एअर इंडिया के जामनगर स्टेशन पर दिनांक 14 सितंबर, 2012 से 28 सितंबर, 2012 तक हिंदी पखवाड़ा आयोजित किया गया। इस अवसर पर हिंदी को बढ़ावा देने के लिए जारी किए गए संदेशों को पढ़ा गया।

पखवाड़े के दौरान हिंदी सामान्य ज्ञान, हिंदी गायन, हिंदी सुलेख, हिंदी गायन अंताक्षरी प्रतियोगिता का आयोजन किया गया। जिसमें कार्यालय में कार्यरत कर्मियों ने बड़े उत्साह से भाग लिया।

हिंदी सामान्य ज्ञान प्रतियोगिता में सुबोध कुमार को प्रथम, विश्वास मोरे को द्वितीय तथा राहुल गाड़े को तृतीय पुरस्कार प्रदान किया गया। हिंदी गायन प्रतियोगिता में मावजी जोशी को प्रथम, सतीश चौहान को द्वितीय तथा महेंद्र मेहता को तृतीय पुरस्कार प्रदान किया गया। हिंदी सुलेख प्रतियोगिता में विश्वास मोरे को प्रथम, सुबोध



एअर इंडिया निदेशक (पश्चिम भारत), आर. हरिहर एवं मुंबई स्थित सभी विभागों के विभागीय प्रमुखों के साथ संसदीय राजभाषा समिति के सदस्यगण

कुमार को द्वितीय, सतीश चौहान को तृतीय पुरस्कार प्राप्त हुआ। हिंदी गायन अंताक्षरी प्रतियोगिता में विश्वास मोरे, सतीश चौहान, मावजी जोशी, गोविंद मरमार, जितेंद्र परमार, राहुल गाडे, सुबोध कुमार, अशोक परमार, जयेश वाघेला, चंदूभाई सोलंकी ने भाग लिया। विजेता प्रतिभागियों को पुरस्कृत कर पखवाड़े का समापन किया गया।

गोवा:

प्रत्येक वर्ष की भांति इस वर्ष भी एअर इंडिया के गोवा स्टेशन पर दिनांक 14 सितंबर, 2012 से 28 सितंबर, 2012 तक हिंदी पखवाड़ा आयोजित किया गया। इस अवसर पर माननीय गृहमंत्री, नागर विमानन मंत्री, सचिव नागर विमानन मंत्रालय, एअर इंडिया के अध्यक्ष एवं प्रबंध निदेशक तथा कार्यपालक निदेशक (प.भा.) द्वारा जारी किए गए संदेशों को पढ़ा गया। पखवाड़े के दौरान कविता प्रतियोगिता, स्लोगन प्रतियोगिता का आयोजन किया गया।

कविता प्रतियोगिता में हरेश कालथे, प्रबंधक वित्त को प्रथम, मंजिरी शिरोडकर, सहायक प्रबंधक (वा.) को द्वितीय तथा मर्सियाना डिसिल्वा, यातायात अधीक्षक (च.श्रे.) को तृतीय पुरस्कार प्रदान किया गया। स्लोगन प्रतियोगिता में कंपनी की स्थिति को उजागर करते हुए सकारात्मक दृष्टिकोण को ध्यान में रखते हुए स्लोगन लिखे गए। इस प्रतियोगिता में जून नोरोन्हा, वरि. ग्राहक सेवा पर्यवेक्षक को प्रथम, सुतनिया सिक्वेरा, गोपनीय आशुलिपिक (च.श्रे.) को द्वितीय तथा मंजिरी शिरोडकर को तृतीय पुरस्कार प्रदान किया गया।

मुख्य अतिथि के रूप में राष्ट्रीय समुद्र विज्ञान संस्थान, दोनपावला से डॉ. राकेश शर्मा, हिंदी अधिकारी को आमंत्रित किया गया था। प्रतियोगिता में विजेता प्रतिभागियों को मुख्य अतिथि द्वारा पुरस्कृत कर पखवाड़े का समापन किया गया।

संसदीय राजभाषा समिति द्वारा मुंबई का निरीक्षण:

संसदीय राजभाषा समिति की दूसरी उप समिति द्वारा दिनांक 08.11.2012 को एअर इंडिया लिमिटेड, पश्चिमी क्षेत्र मुंबई का राजभाषा निरीक्षण किया गया। इस सात सदस्यीय निरीक्षण दल में समिति के संयोजक संसद सदस्य (लोकसभा)—डॉ. प्रसन्न कुमार पाटसाणी, संसद सदस्य (लोकसभा)—सत्यव्रत चतुर्वेदी, एवं संसद सदस्य (राज्यसभा)—रघुनंदन शर्मा तथा समिति के सचिव, श्याम सुंदर, अवर सचिव, डॉ. प्रकाश शुक्ला, हिंदी अधिकारी—जी एस रावत एवं

रिपोर्टर—राजेश झा शामिल थे।

एअर इंडिया लिमिटेड, पश्चिमी क्षेत्र का नेतृत्व आर. हरिहर, कार्यपालक निदेशक (पश्चिम भारत) ने किया एवं मुंबई स्थित सभी विभागों के विभागीय प्रमुखों ने इस निरीक्षण बैठक में भाग लिया।

इस निरीक्षण बैठक के दौरान माननीय संसद सदस्यों ने राजभाषा हिन्दी के प्रचार-प्रसार एवं प्रगति हेतु विभिन्न मुद्दों जैसे हिन्दी जानने वाले सभी अधिकारियों एवं कर्मचारियों को अपना अधिक से अधिक काम हिन्दी में करने, शत प्रतिशत हिन्दी में काम करने वालों की संख्या बढ़ाए जाने, मूल हिन्दी पत्राचार में वृद्धि करने, कम्प्यूटर पर अधिक से अधिक काम हिन्दी में करने, प्रशिक्षण पाठ्यक्रमों को अंग्रेजी के साथ-साथ हिन्दी में उपलब्ध कराए जाने, निर्धारित लक्ष्यों को प्राप्त करने के लिए राजभाषा विभाग के आदेशों का पूर्ण रूप से पालन करने, हिन्दी टाइपिंग/आशुलिपि जानने वाले कर्मचारियों से अधिक से अधिक हिन्दी टाइपिंग/आशुलिपि का कार्य करवाने, कार्यालय में रिक्त हिन्दी पदों को भरने, हिन्दी पुस्तकों की खरीद बढ़ाने, नियमित रूप से राजभाषा कार्यान्वयन संबंधी बैठकों का आयोजन करने, हिन्दी एवं अंग्रेजी विज्ञापनों पर समान राशि खर्च करने आदि संबंधी विभिन्न पहलुओं पर चर्चा हुई एवं एअर इंडिया ने समिति द्वारा दिए गए निदेशों का पूर्ण रूप से अनुपालन करने का आश्वासन दिया।

नागपुर:

प्रत्येक वर्ष की भांति इस वर्ष भी एअर इंडिया के नागपुर स्टेशन पर दिनांक 14 सितंबर, 2012 को हिन्दी दिवस का आयोजन किया गया।

पखवाड़े के दौरान निबंध प्रतियोगिता, स्वरचित कविता/रचना तथा सुलेख प्रतियोगिताएं आयोजित की गईं।

निबंध प्रतियोगिता में रविन्द्र भोज, यातायात अधिकारी को प्रथम, विश्वास देवसरकार वरि. यातायात अधीक्षक को द्वितीय तथा मुकेश नारनवरे यातायात अधीक्षक को तृतीय पुरस्कार प्रदान किया गया। स्वरचित कविता/रचना में रविन्द्र भोज तथा नरेन्द्र धोपटे ने अपनी स्वरचित कविता का पठन किया। नरेन्द्र धोपटे को नकद पुरस्कार प्रदान किया गया। सुलेख प्रतियोगिता में कृष्णा दिघोरीकर को प्रथम, रेनुका नेवारे को द्वितीय पुरस्कार प्रदान किया गया।

मुख्य अतिथि के रूप में मुंबई के भुजवाला, दलवी तथा जोगलेकर उपस्थित थे। समारोह का संचालन सदस्य सचिव रविन्द्र भोज द्वारा किया गया।

आगरा उड़ान का शुभारंभ

दिसम्बर 26, 2012, का दिन ताज के ऐतिहासिक शहर आगरा के लिए उत्साह से भरा दिन था। ट्रेवल और टूरिज्म उद्योग से जुड़े सभी लोग खेरिया सिविल एयरपोर्ट पर एअर इंडिया की उड़ान का स्वागत करने के लिए एकत्र हुए। उड़ान के शुभारंभ के लिए एयरपोर्ट पर पंडाल लगाए जाने के साथ हमारे शुभंकर महाराजा के साथ सभी काउंटरों को फूलों से सजाया गया था। इस महत्वपूर्ण आयोजन के लिए, नागर विमानन मंत्री अजित सिंह के साथ स्थानीय संसद सदस्य, हमारे अध्यक्ष एवं प्रबंध निदेशक रोहित नन्दन तथा का. निदेशक उत्तरी क्षेत्र विनीता भंडारी, महाप्रबंधक वाणिज्य अनिल मेहता तथा अन्य वरिष्ठ अधिकारी भी उपस्थित थे।

इस उड़ान का प्रचालन ए-320 विमान से पूर्णतः इकॉनामी श्रेणी की सीटों के साथ सोमवार, बुधवार तथा शुक्रवार को सप्ताह

में तीन बार किया जाएगा। उड़ान संख्या एआई 406, दिल्ली से 1245 बजे आगरा के लिए प्रस्थान कर दोपहर 1400 बजे वाराणसी पहुंचेगी तथा 1435 बजे वाराणसी से प्रस्थान कर 1530 बजे आगरा पहुंचेगी, तत्पश्चात 1605 बजे आगरा से प्रस्थान कर 1645 बजे खजुराहो पहुंचेगी। वापसी उड़ान एआई 405 खजुराहो से 1720 बजे चलकर 1810 बजे वाराणसी पहुंचेगी। फिर वाराणसी से 1845 बजे प्रस्थान कर 1955 बजे दिल्ली में लैंड करेगी। इस उड़ान के शुभारंभ से पर्यटकों के सबसे पंसदीदा तीन स्वर्णिम त्रिकोण गंतव्यों—आगरा, खजुराहो तथा वाराणसी का संपर्क संभव हो गया है।

कप्तान रजनीश धवन द्वारा प्रचालित उड़ान संख्या एआई 406 खेरिया एयरपोर्ट पर 1535 बजे लैंड हुई। यात्रियों के उड़ान से उतरने के लिए एयरपोर्ट बे पर फूलों से सजी

सीढ़ियां लगाई गई तथा उतरने वाले पहले पांच यात्रियों के लिए एक स्वागत उपहार के तौर पर आगरा की होटल एसोसिएशन द्वारा यात्रियों की पंसद के होटल में रहने की सुविधा उपलब्ध कराई गई।

खजुराहो तथा आगे वाराणसी के लिए प्रस्थान करने वाली उड़ान एआई 405 को नागर विमानन मंत्री अजित सिंह ने आगरा में हरी-झंडी दिखाई। सभी यात्रियों को गुलाब के फूल के साथ एक छोटा सा स्मृति चिह्न भेंट किया गया। इस आयोजन के लिए विशेष रूप से पैक की गई चॉकलेट के साथ यात्रियों को भोजन परोसा गया। इससे पूर्व वाराणसी से उड़ान लेने वाले यात्रियों का भी गुलाब के फूल व मिठाई से स्वागत किया गया।

इस अवसर पर अजित सिंह जी ने देश के भीतर टू टायर सिटीस के लिए वायु संपर्क में वृद्धि करने के एअर इंडिया के प्रयासों की सराहना करते हुए इस बात पर जोर दिया कि यह प्रयास न केवल होटल उद्योग को प्रोत्साहित करेंगे बल्कि पर्यटन को बढ़ावा देते हुए वैडर्स के लिए भी लाभदायक होंगे। उन्होंने देश के भीतर एयरपोर्ट के आधारभूत ढांचे को सशक्त करने का भी उल्लेख किया।

स्वागत भाषण देते हुए हमारे अध्यक्ष एवं प्रबंध निदेशक रोहित नन्दन ने ट्रेवल व टूरिज्म को बढ़ावा देने के लिए पर्यटन की दृष्टि से महत्वपूर्ण शहरों को आसान संपर्क प्रदान करने के एअर इंडिया के प्रयासों की भी चर्चा की। इस अवसर पर अन्य संसद सदस्यों ने भी अपना संबोधन दिया।



एअर इंडिया द्वारा प्रकाशित हिन्दी पत्रिका 'विमानिका' पुरस्कृत

मुंबई महानगर की सुप्रसिद्ध साहित्यिक, सामाजिक तथा सांस्कृतिक संस्था "आशीर्वाद" द्वारा विगत 20 वर्षों से महानगर मुंबई स्थित सभी केन्द्रीय सरकार के कार्यालयों, सार्वजनिक उपक्रमों एवं राष्ट्रीयकृत बैंकों आदि में किए जा रहे हिन्दी कामकाज के आधार पर उन्हें आशीर्वाद स्मृति चिह्न एवं आशीर्वाद चल वैजयंती पुरस्कार से सम्मानित किया जाता है। एअर इंडिया को भी इस संस्था द्वारा कई बार पुरस्कृत किया गया है। इसके अलावा पिछले 10 वर्षों से आशीर्वाद द्वारा केन्द्र सरकार के कार्यालयों, सार्वजनिक उपक्रमों एवं राष्ट्रीयकृत बैंकों द्वारा प्रकाशित की जाने वाली हिन्दी गृह-पत्रिकाओं में से श्रेष्ठ गृह-पत्रिकाओं को पुरस्कृत किया जाता है।

इस वर्ष श्रेष्ठ गृह-पत्रिका का यह पुरस्कार एअर इंडिया की गृह-पत्रिका विमानिका को प्रदान किया गया। यह पुरस्कार 9 नवंबर, 2012 को राष्ट्रीय फिल्म विकास निगम, नेहरू प्लैनिटेरियम, नेहरू सेंटर, वरली, मुंबई के प्रिव्यू थियेटर में आयोजित 21वें आशीर्वाद राजभाषा पुरस्कार समारोह के अवसर पर एअर इंडिया को प्रदान किया गया, जिसे एअर इंडिया की ओर से अनिल सोंधी, निदेशक-सामग्री प्रबंधन एवं सूचना प्रौद्योगिकी ने ग्रहण किया।



समारोह के विशेष अतिथि श्री एस.के. अग्रवाल, महाप्रबंधक-मानव संसाधन सामग्री प्रबंधन, एनपीसीआईएल से १०वां आशीर्वाद श्रेष्ठ गृह-पत्रिका पुरस्कार प्राप्त करते हुए श्री अनिल कुमार सोंधी, निदेशक-सामग्री प्रबंधन एवं सूचना प्रौद्योगिकी एवं हिन्दी अनुभाग के स्टाफ-सदस्य बीच में दिखाई दे रहे हैं श्री बृजेन्द्र कुमार मिश्र, अध्यक्ष एवं प्रबंध निदेशक, भारतीय कपास निगम एवं आशीर्वाद संस्था के चेयरमैन श्री बृजमोहन अग्रवाल।



This DC-3 (Dakota), manufactured in 1942 made a non-scheduled landing in Kolkata on September 25 at 1410 hrs from Ahmedabad and departed on September 26 at 1000 hrs for Thailand, hours before the arrival of the world's most advanced aircraft B787 Dreamliner. Its crew comprised three Canadian and a US national. Air India extended all ground handling support to the aircraft.



Saina Nehwal proudly displays the Air India boarding card for her flight back home after winning a medal at the London Olympics.



The All India Public Sector Sports Promotion Board organised the AIPS Cultural Competition for Group dance, singing, instrumental music and acting on July 13 and 14 in Pune. Thirteen PSUs participated in this competition, where Air India won the Cultural Championship, winning prizes in group dance and singing. Seen are our 'champion employees' Shyam Kale from Control Cell at Sahar, CSI Airport, Sneha Kale, daughter of Shyam Kale, from Air India Express, Dhanraj Sartape, from the Security Department, among others.



The Air India Football team which won the prestigious Durand Cup, 3-2 in the tiebreaker by defeating Dodsai FC, Mumbai. The finals were played on September 1, 2012 in New Delhi.



Capt Sangita Kabra Bangar, DGM, who has logged over 15500 flying hours as on date, has been accorded approval by the DGCA as the first woman instructor on Airbus 320 fleet in India. She is also the Hon. Secretary of the Indian Women Pilots' Association.



Team members at the MRO 2012 meet.