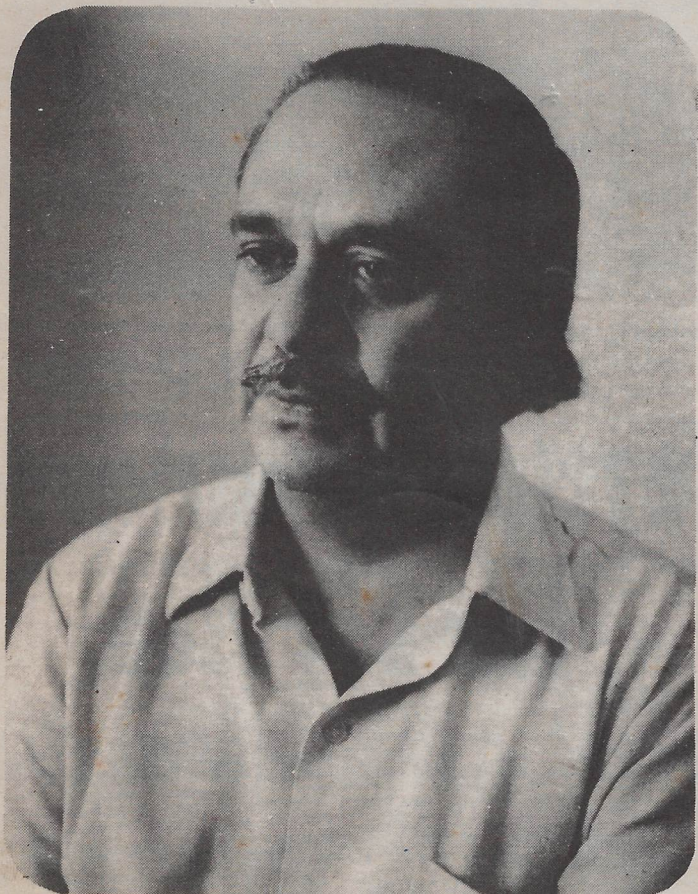


Magic Carpet

VOL 23, NO. 7

JULY 1979



Our New MD

BORN on December 15, 1925, Mr Brijbir Saran Das completed his M.A. in Political Science from Allahabad University before joining the Indian Police Service in 1948.

Early in 1961, he moved over to the Ministry of External Affairs and a few months later was appointed First Secretary in Moscow; this assignment entailed amongst other things, looking after Indo-Soviet projects.

In 1964, he proceeded to London on promotion as Counsellor for a period of three years. After a short spell in the Northern Division in the Ministry of External Affairs, he was deputed to

Bhutan in early 1968 as India's first envoy to that country. From March 1972, he was Commissioner of the Delhi Municipal Corporation for one year before being appointed Chief Executive of Sikkim in April 1973.

Mr Das was appointed wholtime member of the International Airports Authority of India on October 1, 1974 and Chairman of that organisation on June 1, 1977. He took over as our Managing Director on June 7, 1979.

Interested in golf, bridge, reading and writing, Mr Das is married and has two children -- a son and a daughter -- both of whom are married.

"A Privilege and Honour"

I am happy to have joined the Air-India family. Though I have been associated with the airline indirectly as Chairman of the International Airports Authority for the last five years, my new assignment gives me an opportunity to serve directly an organisation which has been India's flag carrier in the International aviation field for more than two decades. It is a privilege and honour for me to work with this distinguished family and serve the country through it.

Perhaps no other Public Undertaking has such a role to play as Air-India. It projects the image of the country abroad through its services spread over several continents. We have heavy responsibility on our shoulders. Efficient service and dedication will always be the key factors determining our success. And for the sake of the country, we cannot afford to fail.

This is the only message I can give - assuring you that I shall devote all my energies towards achieving this national objective.

B. S. Das

Air-India is Best Airline

The Big Apple Award

AIR-INDIA was recently awarded the 1979 Airline Award instituted by the New York City Junior Chamber of Commerce.

At a special banquet, the award was received by Air-India's Regional Director for USA & Canada, Mr Peter Mahta.

The Chamber gives the award, known as the "Big Apple Award" consisting of a scroll and a lead-crystal apple, each year for outstanding performance in various business spheres including television, entertainment, Government, airline and insurance.

While Air-India got the award for Best Airline, Saturday Night Live won the award for the Best TV show and CITIBANK for the Best in banking.

Among the others who were honoured were two other Indians, Mr S.C. Dutt, an engineering consultant and Indian Businessman, Mr P. Giriraj, who was declared the most outstanding New Yorker.



Mr Peter Mahta, Air-India's Regional Director for USA & Canada, saying 'thank you' after receiving the Big Apple Award.

ATW Survey Puts Air-India Cargo

ON THE TOP

AIR CARGO is indeed a major factor in the success of Air-India. AIR TRANSPORT WORLD's 1979 world air cargo survey places Air-India almost on top in the category of combination carriers and the percent of their revenues derived from the transport of air cargo.

With an estimated \$ 80 million in cargo revenues for 1978, Air-India reported, cargo accounted for 24% of the world carrier's overall revenues. Air-India officials have predicted this figure

would rise to 30% over the next five years.

Revenues from air cargo increased 175% over the past five years and it was estimated Air-India will enjoy a 150% increase in the U.S.A. and Canada area over the next five years.

Only a handful of major carriers according to Air Transport World, expressed such optimism -- no less presented as outstanding a record, as Air-India. Fifty-two carriers participated in the survey.

RANDOM JOTTINGS

by
Philosophical Mind

HAVE you ever noticed that Life is like a wheel? Not a stationary wheel but one that is in perpetual motion. Going round and round, on a surface that is sometimes smooth, sometimes stony and rough, and sometimes downright slushy and dirty.

And each and every one of us will find that sometime or other Life is going lovely and smoothly, and everything is fine. You have a good boss, you have cooperative colleagues, you have job satisfaction and you come to work -- and go home, not at 5.15 p.m., but at six, seven or eight -- with a sense of conscientiousness, contentment and a job well done. Maybe, even, a promotion is in the offing. But, poor mortal that you are, little do you realise that you are at the top, or the upper half of the wheel. And the wheel must turn full circle. It is the unwritten law. And sometime, if not sooner than you think, there is the likelihood that you are going to be at the bottom of that wheel. And you will be crushed against stone or, what is worse, have your face pressed into slime and muck before you start the rise again. For such is Life. It does not permit you ever to be on top for ever. For the wheel is not an inanimate object, but is composed of human beings, such as you and I.

I remember, many years ago, working on a midnight project somewhere in Maharashtra. It was just before the monsoon and I was sitting working at the dining table. On the table was a jug of water. And every few seconds, attracted by the lonely light, a big black beetle came buzzing into the room from the still night outside. At first, I was irritated, preoccupied as I was with my work which had an 8 a.m. deadline. Then I discovered a simple expedient. Everytime a beetle buzzed in; on my bare shoulders (for it was a warm night), or on the table, I picked it up and popped it into the half-filled water jug, where its buzzing promptly subsided into silence.

By the time I had completed my work, which must have been at maybe 3 a.m., there were perhaps 60 or 70 of the poor creatures in the jug. Curiously, I looked at them. And I discovered a peculiar phenomenon: They had formed themselves into a huge clinging ball of beetledom, one half under the level of the water and the other half above. The ones drowning were kicking away for dear life, the ones on top complacent. The result was a revolving ball. A ball of perpetual motion; because none of them wanted to die.

With the callousness of youth, I left beetlemania to its antics, switched off the light; and went to bed. And when I entered the dining room at 6.30 a.m., I went to look at the jug of water fully expecting to find those nauseous creatures drowned and dead. But no. The ball of perpetual motion was still in motion; those under water were still kicking away for dear life to push the ones breathing pure air underneath. And, with a sudden surge of sympathy, I said to them: Fellers, you deserve to live. And I took the jug full of life into the garden and emptied it into a flowerbed.

Then there is the story of a guy called Joe who was always cheerful, never complained, and, whenever confronted with bad news, invariably came up with the reply: "Well, it could have been worse." One evening Joe was sitting in a bar with his pint of beer, when an acquaintance rushed in with the alarming news that Roger had gone home early from the office, found his wife and Narayanswamy making love, and had promptly shot Narayanswamy dead. And Joe, staring philosophically into his pint, said, "Well, it could have been worse!" When asked to explain this ridiculous remark, he said: "Well, if Roger had come home early last night, Narayanswamy would have been alive. I would have been dead!"

Life is like a wheel. A man is on top and everything is going smoothly on the domestic front, he is happy. The wife is contented, the kids doing well at school, and he doesn't have a care in the world. But, suddenly the wheel goes full circle and stony or slushy ground awaits him. All of a sudden, life collapses below his feet. He finds out that his wife is playing around or develops an incurable disease, his son is taking drugs, or his daughter is involved in an accident. And he thinks it is the end of the world.

But no. Man's instinct for survival is greater, far greater, than our friends, the beetles. And he will kick and struggle and fight for his survival and that of his near and dear ones. There will be outside influences, more powerful than he is, who will, nonchalantly, thrust him into a jug of water thereby hoping to consign him into a limbo of disrepute, immobility and possibly, in the figurative sense, death.

But truth and courage will ultimately prevail. Like the beetles, he must fight. And, I assure you, like the beetles, he will one day emerge into the garden free and unscathed.

Honest Employee



Suresh Talekar who joined Air-India in 1973 as a Peon in the Accounts Department and later joined the Ground Handling Department as Cleaner was recently given a letter of appreciation by Mr K.K. Gadgil, Sr Dy Controller - Ground Handling. In the letter Mr Gadgil mentions: "I am pleased to note that on March 13, 1979, when you were cleaning the 11 passenger tender near the arrival hall you found a ladies wrist-watch lying inside the coach. You promptly handed over the watch to the Office of the Assistant Controller, Ramp Operations Section. Please accept my sincere congratulations for your sincerity and honesty. I am sure this act on your part has brought credit to our Organisation."

Air-India is indeed proud of this act of honesty and congratulates Mr Talekar.

Setting standards for service

Services by airlines for disabled and handicapped persons are to be improved, passengers will be encouraged to take no more than one piece of hand luggage on board aircraft, and new procedures will be introduced to facilitate the tracing of misdirected baggage.

These decisions were taken by the IATA Passenger Traffic Procedures Committee, which deals with passenger and baggage services worldwide, at a meeting held in Geneva, Switzerland recently.

Specific actions approved by the Committee were:

Improvement of the airlines' ability to meet the special needs of passengers who are disabled or handicapped by adoption of standard procedures for medical clearance, ground and in-flight handling.

Adoption of a recommendation that baggage carried in aircraft cabins should be limited to one piece per passenger to speed up security checks and improve in-flight safety.

Adoption of a recommended practice covering standard procedures for handling

items removed from passengers for security reasons.

Adoption of a standard format for a flight interruption manifest to speed the handling of passengers who are transferred from a delayed or cancelled flight to another airline's flight.

Adoption of a recommended practice for a special code to identify unaccompanied young passengers between 12 and 16 years of age, which fills a proven need, particularly on long-haul international flights.

The meetings were attended by 35 IATA Member airlines. Commenting on the results, the Chairman, Mr Greg Mitkevich, said the meetings had contributed significantly to maintaining an integrated world air transport system. He also emphasised the importance of uniformity and standardisation so as to ensure the efficient and rapid handling and processing of passengers and baggage and thus improve service to the travelling public, particularly for inter-line transportation. Air-India was represented at the Committee by Mr L.H. Vaney, Asst Manager, Tariffs Regulations.



Housing for Low Paid AI Employees

Although over 4 crores have been advanced as housing loans to employees by Air-India, not a single employee in the Low Income Group has been a beneficiary as member of a Co-operative Society. Therefore, it is significant that 72 employees recently got together, started a Society and have obtained land from the Maharashtra Housing Board at Gorai Road, Borivli, Bombay.

The Bhoomi Pooja of the two Schemes, one for 72 employees of Low Income Group and the second

for 16 employees of Middle Income Group was performed by their Chief Promoters Mr S.N. Meshram and Mr R.V. Desai respectively. The independent blocks of Low Income Group and Middle Income Group will cost the employees around Rs.18,000/- and Rs. 45,000/- respectively, including the cost of land. The members of Low Income Group society are mostly from the categories of Peons, Loaders, Cleaners, etc. The construction will start shortly.

New LA Office

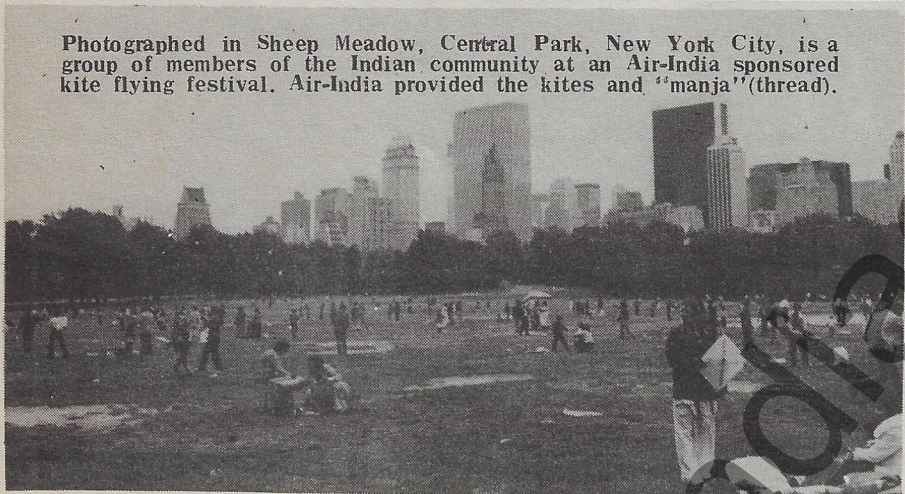


The sparkling new Los Angeles office, located just two blocks from the India Tourist Bureau, will serve the interests of Air-India's cargo as well as tourist patrons in the Los Angeles area.

Mr Peter Mahta, Air-India's U.S.A. and Canada Regional Director recently presided over a formal ribbon cutting ceremony. The inaugural gathering was attended by over 100 interline, travel agent and industry officials.

Photograph shows from left to right: Ms Astra Arzerounian, Ticket Agent; Mr Firoze Dordi, Assistant to the Director and area Sales Manager-designate; Mr Chuck Johnston, Interline Manager; Mr David Grover, President; Ms Mary Held-Manley, Sr Sales Secretary; Mr Roger Khoury, Sales Representative; Mr Brij Mehra, Area Sales Manager.

Photographed in Sheep Meadow, Central Park, New York City, is a group of members of the Indian community at an Air-India sponsored kite flying festival. Air-India provided the kites and "manja" (thread).



GONG FOR FOOD

JAKARTA FESTIVAL

An Indian Food Festival was held for the first time in Jakarta recently. The festival was organised at Jakarta's deluxe Sari Pacific Hotel in cooperation with Air-India, Jakarta and the Centaur Hotel, Bombay.

Four cooks specialising in Indian cuisine were flown in on Air-India by the Centaur Hotel specially to prepare both Indian vegetarian and non-vegetarian dishes. Several hundred

people attended the festival which was inaugurated by the Ambassador of India, Mr B.C. Mishra, by striking a gong in the traditional Indonesian style (see photo). For ten days Sari Pacific Hotel wore an Indian, rather an Air-Indian look. Air-India posters and paintings were arranged in the restaurants and the lobby area, while the exterior of the hotel lifts were specially modified to give the appearance of a Boeing 747.

For your approval....

For your information
Don't blame me later about not keeping you informed. It's up to you to retain it in your memory.

Please handle

Passing the buck under garb of authority.

Please take up with me
So that I can pick your brains.

Please despatch

Let some other recipient sweat out this problem.

Some offices have a system of slips which very conveniently list out the action to be taken on the piece of communication attached to them. This set us wondering about what could really be in the mind of the writer when he ticks off one of the alternatives.

Here's our interpretation of the various phrases:

For your comments

I will have to maintain a semblance of communication/teamwork whether or not I consider your comments.

For your signature

So that you can be held responsible

For your approval

I am hedging myself against possible mistakes.

For circulation

It will be out of my hands for several days.

Please file

In the waste paper basket, if possible

Please return

I want to cling on to it as my personal treasure!

Pat For Varma

NAIROBI: The International Air Transport Association recently presented a Certificate of Gratitude to Mr Shyam Verma, Regional Manager, Africa, in appreciation of the contribution he has made to world airline cooperation by serving as a member of the IATA Airport Handling Committee from 1973 to 1978 and subsequently as Chairman in the same year.

Mr A. Groenewege, Administrator of Traffic Services, IATA, in his note to Mr Verma said: "I should like to thank you personally for your interest and valuable advice in the important work of the Airport Handling Committee. It is evident that the Airport Handling Committee has made very considerable progress in recent years since it was re-constituted by the Traffic Committee in 1974."

PEOPLE PLACES FACES EVENT



TORONTO: At the Miss New Delhi Ball in Toronto organized by the Indian Immigrant Aid Services, and attended by a large and distinguished gathering including the Indian High Commissioner in Canada, General T.N. Raina and Mrs Raina, Miss Ezmin Merani was crowned 'Miss New Delhi' and declared winner of an Air-India ticket to New Delhi. She will be the official hostess at the 'New Delhi Pavilion' of the Metro Caravan, an annual multicultural event. Photograph from left to right shows Mr T.K. Rao, our Manager-Canada, Ms P.K. Sinha, Ms Ezmin Merani, Ms T.K. Rao and Mr P.K. Sinha, our sales representative in Toronto.

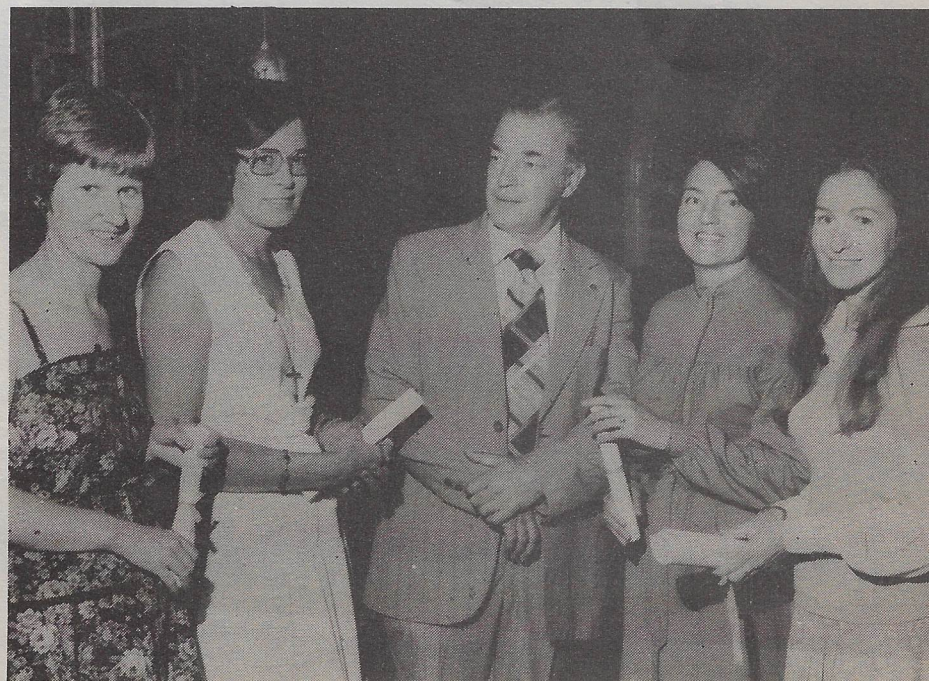


PERTH: Air-India's Traffic Assistant Kalpana Parikh recently gave a Bharat Natyam performance to a capacity crowd of 650 people at the Octagon theatre in Perth. The concert was organised by the Indian Society of West Australia as contribution to the 150th Anniversary Celebrations of Perth. A trained traditional dancer, Ms Parikh was flown in from India specially for the concert, which reports indicate, was completely sold out.

Stations are requested to send in photographs and newsreports of "happenings" in their regions to The Editor, Magic Carpet, Bombay. You owe it to your staff.



LONDON: Dolores Grey of international fame in the theatre world travelled on our services recently and she is seen here in our Maharajah Lounge at London Heathrow Airport with Douglas Singh from Traffic - LHR.



PERTH: Ms June Strange, Secretary to Air-India's Manager, Perth, recently stood first place in Economics in Australia and was awarded a diploma at the Presentation Night of the Institute of Private Secretaries. The diploma was presented to (l to r) Ms Iryna Burrough, Ms Colleen Asphar, Ms Fay Schipperheijn and Ms June Strange. Mr Gerry Brennan, Principal of the Perth Technical College gave away the diplomas.

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'S DOINGS GOINGS COMINGS



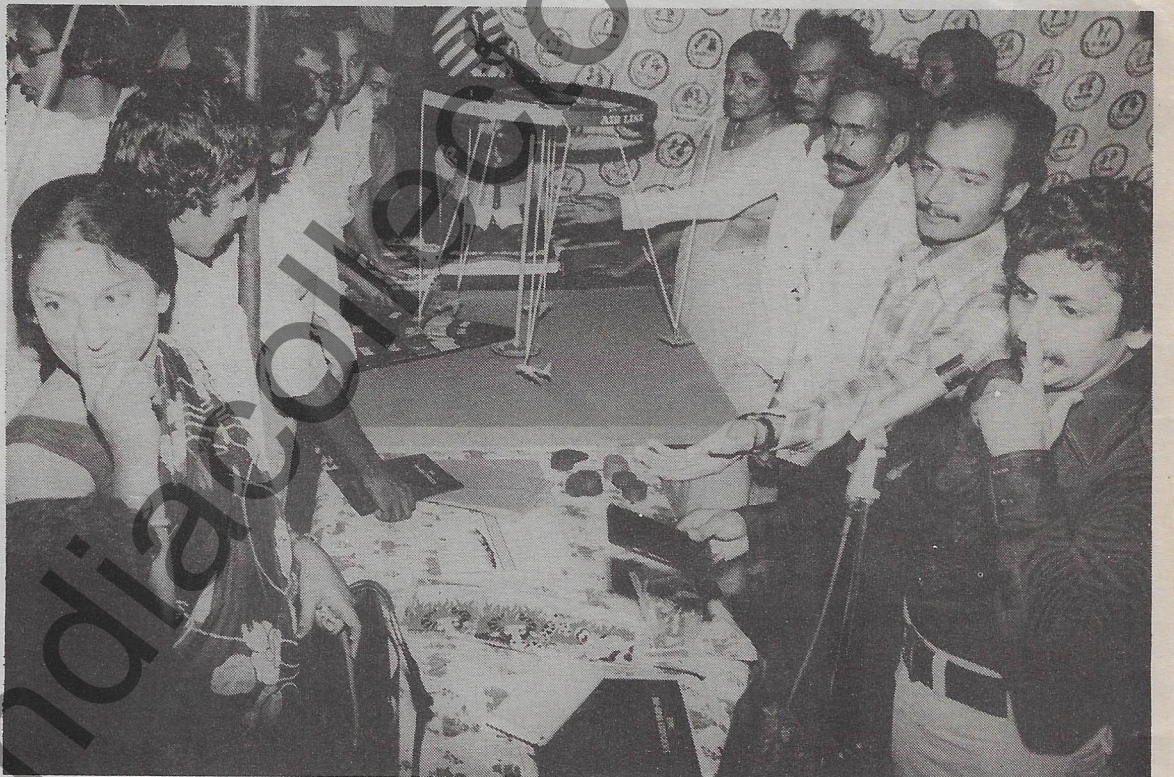
LONDON: Ronnie Corbet, well-known to British television viewers as our leading entertainers, recently travelled on our services from Heathrow to Sydney with his wife and three daughters, for an eight month work-lay.



NEW YORK: Seen leaving JFK Airport on our services is the Larry P. Dance Company which had been invited to India for the time by the Indian National Theatre.



LONDON: Over seventy people from the U.K. travelled out to India in January to attend the 150th Anniversary Celebrations of the Royal Calcutta Golf Club. These golf enthusiasts who were looking forward to playing on sunnier greens than the U.K. can offer, were representatives from a number of big and well-known golf clubs in England and Scotland.



MADRAS: An International Evening of Music, Song and Dance was held at Rajarathnam Stadium, Madras, recently and once again Air-India was in the fore.

The Evening, organised by the Guild of Central Service, was to assist sick children. The Air-India stall drew a large crowd as visitors tried their hand at a novel game put up by the Air-India staff. Those who visited the stall had to select one of the five aircraft landing at a choice of three different destinations. Air-India give aways were offered as prizes against coupons sold. Photograph shows the Air-India staff handling participants in this new game.



HONG KONG: Golfers from all over the world, converged at Calcutta recently to assist the Royal Calcutta Golf Club celebrate its 150th anniversary. The RCGC is the oldest Golf club in the world, outside of UK. Hong Kong sent a large contingent, including several ladies many of whom are ex-RCGC members. Air-India's Area Sales Manager Mr Lincoln Linn (extreme left) and the Asst Passenger Sales Manager Mr Frank Fung (on his haunches), were present at Kai Tak airport to see off the members of the team.

APRIL SPORTS

Mr V.M. Bhagwat, Officer-in-charge (Sports), has sent us a complete list of sports activities conducted by the Sports Control Board in April this year.

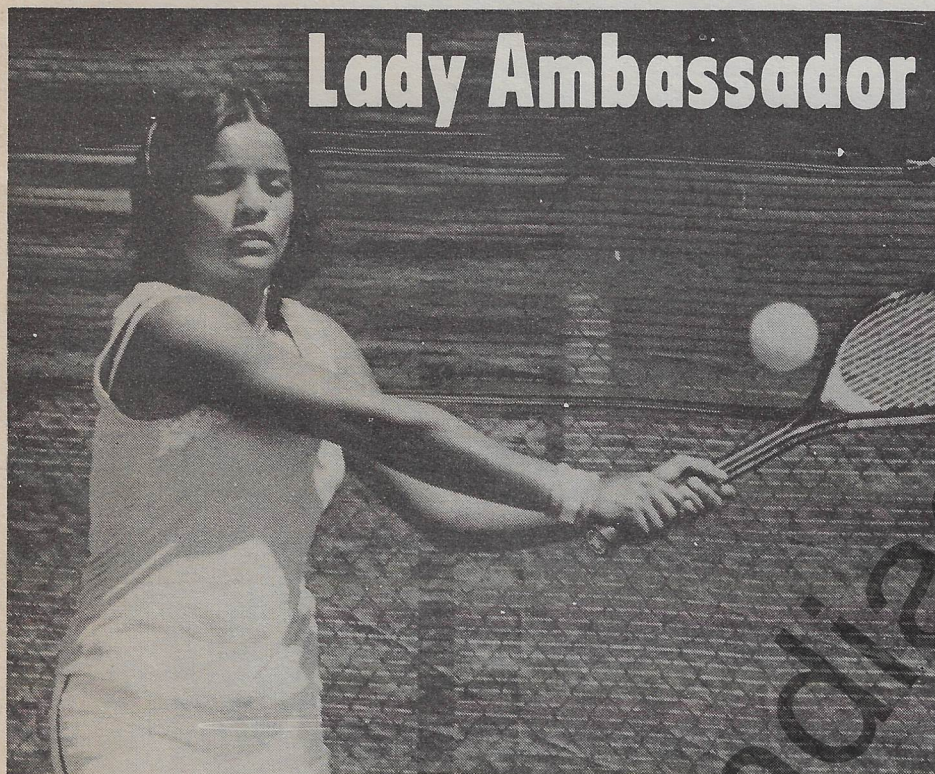
The First Inter Public Sector Cricket Tournament was conducted at Madras. In the first round we defeated Madras Refineries Team, while in the second round Neyveli Lignite Team was defeated by us. In the semi-finals Indian Airlines lost to the Air-India Team. But in the finals, the Air-India Team lost to Indian Telephone Industries and won the Runners-up Trophy. However, Mr A.S. Rane won the special prize for his bowling performance.

The Inter-offices Athletic Meet was held at the University Sports Stadium in Bombay. L. Simoes stood

second in the 200 metres and 400 metres run respectively. In the Relay race too the Air-India Team was placed second.

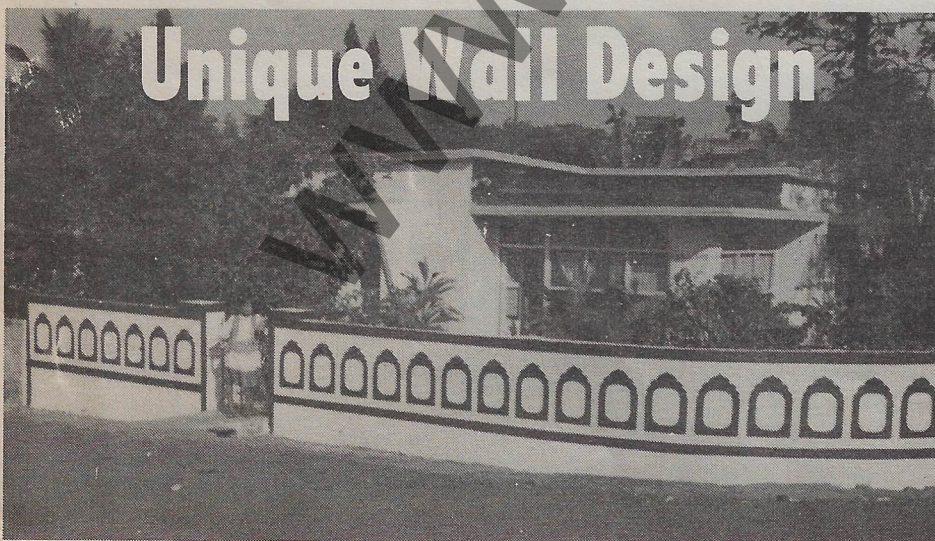
In the Women's events Ms K. Shinge stood first in the Javelin and Discus Throw and second in the Shot Put event, while Ms J. Mendonza was placed third throughout in the 100 and 200 metres run and the 100 metres Hurdles.

In the 2nd Jt Air-India/Indian Airlines Carrom Tournament held in Bangalore, our Team beat the Indian Airlines, Calcutta Team three to nil and the Indian Airlines, Bombay, two to one but lost to the Madras and Delhi teams. However, in the individual events, we were a lot luckier. Ms Barve was the winner both in the Women's Singles and in the Mixed Doubles, with Mr S.N. Sane.



Currently ranked in India as Number three and in Maharashtra as Number one tennis champ in the 'Girls' category, 17 year-old Christabelle Fernandes, daughter of Inflight Supervisor Austin Fernandes, recently won the Louisiana State Open Championship for Girls under 18 years of age. She won again in Morgan City in the Shrimp and Petroleum Tennis Tournament and reached the semi-finals in the Lake Charles Junior Tennis Tournament.

In Miami at the Sonesta Beach Tennis Tournament, Christabelle was a runner-up. Her winning streak was as a consequence of a period of three weeks training in Deerfield Mass, where she was awarded a special trophy for the best Sportsman on and off the courts. Sponsored by the Air-India Sports Control Board, Christy has been an unofficial "lady ambassador" for Air-India.



Air-India staff have always been enthusiastic about the symbols of the Corporation whether it is the Maharajah or the Centaur, these emblems have from time to time been displayed on the mantle-piece or in show cases. This photograph shows

the boundary wall of the house of Mr Agha Iqbal Hyder, Sr Engineer (Technical Services) in the Boeing 747 jharokha window design style. His daughter Sheeba can be seen standing at the door.

TALKING SHOP

With K. S. MHATRE

R.R. Powered 747 for Qantas

Qantas Airways has chosen Rolls Royce RB211-524 turbofan engines to power its two new Boeing 747s now on order. Its earlier 17 Boeing 747s are all powered by Pratt & Whitney engines.

The 50,000 lb. thrust RB211-524 Bs with their low specific fuel consumption could enable Qantas to operate one-stop Sydney-London service. Later aircraft will be powered by a higher thrust D4 version of the RB-211 which will have a thrust of 53,000 lb.

Air France which has 21 Boeing 747-100s (15 with 383 seats, three 747 combi versions with 281 seats, and three freighters) plans to acquire three more 747s, including two with 500 seats, scheduled to be delivered this year. The airline is also likely to order five more Boeing 727-200s. It already has 20 Boeing 727s.

Air France has announced that its revenue for 1978 had risen to US \$ 2.6 billion from 2.3 billion in 1977 and that net profits for the year amounted to \$ 60 million.

PAN AM RESULTS

Pan America recorded a spectacular 264 per cent increase in its net income which went up to \$ 118.8 million.

AIR LANKA

Air Lanka, the newly formed successor to Air Ceylon plans to start services next September. The

However, Pan Am's \$ 2.31 per



Designed as the most modern airliner cockpit in commercial aviation, the Boeing 767 flight deck is shown in mockup form with Tom Edmonds, 767 project pilot, at the controls. More spacious than any previous Boeing airliner cockpit, it has better outside visibility and is designed to help the pilots fly the airliner with the maximum safety and fuel efficiency. It features digital electronic equipment, cathode ray tubes (like television pictures) to communicate flight and systems information in alpha-numerics and colour, re-designed control wheel for better instrument panel visibility, zone air-conditioning and lower noise levels. Seats are covered with sheared lambskin. The metal balls in the upper right and left corners provide eye-level reference during pilot evaluations of the cockpit layout.

new airline with an initial capital of approximately US \$ 15 million will be headed by Capt Rakitta Wickramanayake, who is on secondment from Singapore Airlines. He is a former pilot of Air Ceylon.

Air Lanka will start scheduled services to Europe, Middle East and South East Asia including Hong Kong. The airline is negotiating an agreement with SIA for wetlease of one or more Boeing 707s and also for providing Management services and training facilities for staff.

AIR FRANCE FLEET PLANS

Air France is to order 37 new aircraft within the next three years. Under the plan the airlines' fleet of Airbus will grow to more than 40, which will include both A300s and A310s.

share income on operating revenues of \$ 2.2. billion was softened by a fourth quarter loss of \$ 4.6 million compared with a loss in the same quarter of 1977 of \$ 9.5 million.

LUFTHANSA 1978 RESULTS

Lufthansa has announced its provisional results for 1978. The number of passengers carried in the year rose from 11.7 million in 1977 to 12.58 million; freight increased from 327,581 tonnes to 351,513 tonnes while the mail carried dropped from 45,484 tonnes to 35,189 tonnes. The passenger load factor was 59.4 per cent for the year as against 58.9 per cent the previous year. Lufthansa's fleet at the end of the year comprised: nine Boeing 747s; 11 DC-10s; seven A. 300s; two Boeing 707s; 30 Boeing 727s and 28 Boeing 737s.

High Traditions

This is to thank Air-India for all the assistance and cooperation that was extended to me during my brief visit to New York. It is heartening to find that Air-India's high traditions of human relations are being properly maintained and developed by the Staff.

Thanking Air-India again for the concern and help of the staff in making my programme successful.

Ramlal Parikh
Member of Parliament
Rajya Sabha

Incentive

I was happy to read Mr Abdul Rub Amrohi's suggestion about printing good photographs from staff.

The house magazine in every industry plays a vital role. For developing the personality of the staff, the house magazine must be presented in an attractive way. The Magic Carpet plays a very vital role in the lives of the staff and it can be said that it is a 'very good communication system'. The staff in general are really ignorant about what is happening in Air-India and Magic Carpet plays a great role in presenting facts and figures and other news.

I have a few suggestions to offer:

1) You might like to keep a page available for staff to write his/her views on any subject, which is of common interest. This will help the staff to express themselves.

2) The staff of the airline also act as full time representatives of the airline. There are so many staff who have persuaded their friends to travel

on Air-India. If any incentive is given to the staff; some sort of monetary benefit and if that is credited to the Provident Fund or converted to National Saving Certificates, I am sure the staff will be encouraged to persuade their friends to fly Air-India.

Shreeram Halbe
Dy Manager-Crew
Scheduling
(Operations)

Photo Contest

As one of the readers of the Magic Carpet and an employee of Air-India, I appreciate the suggestion made by Mr Abdul Rub Amrohi of Commercial Cargo. As he suggested, the Editor of Magic Carpet should invite photographs from amateur photographers either on a selected or a general topic.

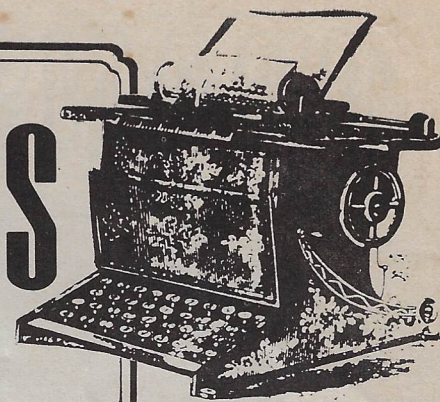
Air-India should invite photographs from amateurs and the best photograph of the year should be sent to a world photographic exhibition.

Ashok S. Waghmare
Special Executive
Magistrate
Stationery &
Publicity Stores

Perfection of Service

During the course of my tour abroad last month, I had an occasion to travel on three different airlines including Air-India. On my return journey, I travelled by flight AI-838 from Dubai to Bombay. I write to say, though very much belatedly, that the service on the Air-India flight was much superior to the service offered by other airlines. Air-India crew were not only courteous but also very helpful and obliging. I and the other members of the delegation, Dr N.D. Joshi, General Manager and Mr M.P. Tejwani, Manager, were very warmly received

LETTERS



by the crew. I, therefore, felt I should write to say how very happy and grateful we are for the excellent manner in which the Air-India crew behaved and conducted themselves. I would appreciate if you could convey to them our sincere appreciation of their service and assistance.

With the perfection and further sophistication in the Air-India service, one may have no doubt in one's mind that Air-India would turn out to be one of the best airlines in this part of the world.

S.A. Naik
Legal Adviser
I.D.B.I.

Encouraging Talent

I endorse the view expressed by Mr Abdul Rub Amrohi (Magic Carpet March/April). It would be a novel idea to invite photographs from Amateur Photographers (employees) and publish selected ones in the Magic Carpet from time to time. This would certainly give an opportunity for amateur photographers to show their skill and interest in photography. Similar encouragement may also be given to our talented Journalists, Writers, Dramatic Groups, Singers, etc.

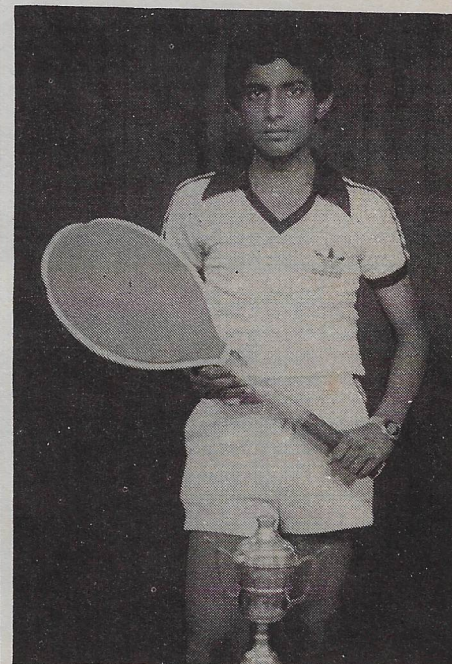
V.R. Harshan
Engineering Dept.
(Insp. Records)
Santa Cruz.

YOUNG TALENT



Best Girl Athlete

MONICA BIJLANI, daughter of Air-India's Regional Flight Despatch Manager, B.C. Bijlani, was recently adjudged Best Girl Athlete of the Jamnabai Narsee School where she is studying in Standard eight. She won six cups and a medal in the recently held School Annual Athletics Meet.



Rohan's Feat

ROHAN KAILASAM, son of Capt H. Kailasam, a promising young Tennis player, recently won a Tennis tournament in the doubles for boys under twelve. Rohan had accomplished a similar feat last year. He is studying at the Cathedral & John Cannon High School in the tenth grade.

ON THE MOVE....UP AND AROUND

The following staff have been promoted:

ACCOUNTS DEPARTMENT:

Messrs V.R. Kulkarni, K.V. Gopalakrishnan, K.P. Patel and G.S. Telang as Asst Accounts Officers.

COMMERCIAL DEPARTMENT:

Mr S.V.N. Ranga Rao as Commercial Manager-Traffic & Marketing.

INFLIGHT SERVICE DEPARTMENT:

Messrs C.M. Jhangiani, M.K. Karayi, V.B. Keluskar, V.R. Kapur, A.M. Deane and D.D. Arethna as Inflight Supervisors.

OPERATIONS DEPARTMENT:

Messrs A.V. Khare, A. Vijayakumar, J.S.P. Rao and G. Venkataraman as Sr Technical Officers (Instructor).

PERSONNEL DEPARTMENT:

Mr S.M. Puri as Dy Industrial Relations Manager.

The following staff have been posted:

COMMERCIAL DEPARTMENT:

Messrs S. Ramachandran as Sales Manager, Bangalore; N.J. Mathews as Dy Manager-Cargo, Santa Cruz; V. Mani as Sales Manager-EI, Calcutta; A. Barman as Asst Manager, Mauritius; N.S. Chadha as Asst Manager, Kuwait; S. Parthasarathy as Sr Cargo Sales Representative, New York; T.K. Kannan as Asst Manager, Hong Kong; B.R. Satyanarayana Rao as Area Sales Manager, Washington; G.S. Shamrao as Airport Manager, Dubai; T.K. Vasudevan as Manager-Ghana, Accra; M. Pais as Manager-System Reservations, Bombay; R. Radhakrishnan as Asst-

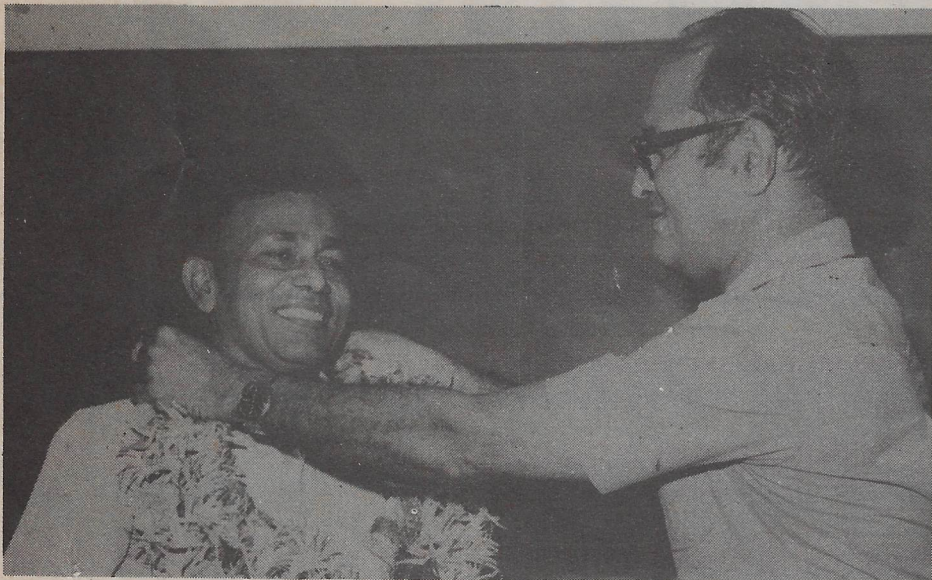
cum-Airport Manager, Moscow; P. Bhandari as Asst-cum-Airport Manager, Dhahran; A.K. Advani as Dist Sales Manager-Libya, Tripoli; S.L. Oberoi as Area Sales Manager, Toronto; W. D'Lima as Reservations Manager, New York; M.S. Warier as Dy Manager-SI, Madras; G. Creado as Asst Reservations Manager, New York; A. Joseph as Asst Manager-Palam, Delhi Airport; T.K. Pal as Sales Manager, Cochin; and P.K. Gavankar as Asst Manager-Space Control, Bombay.

Mr T.A. Lavingia has been designated as Manager-USA & Canada.

OBITUARY

We regret to record the death of J.M. Lad, Loader, Ground Services Department. Joined: June 26, 1978.

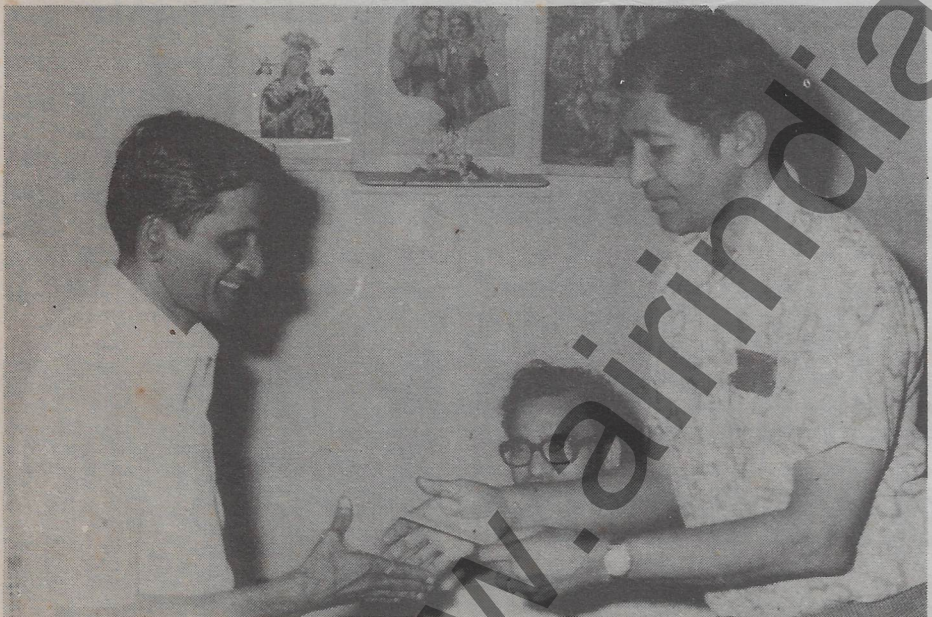
TRANSITION



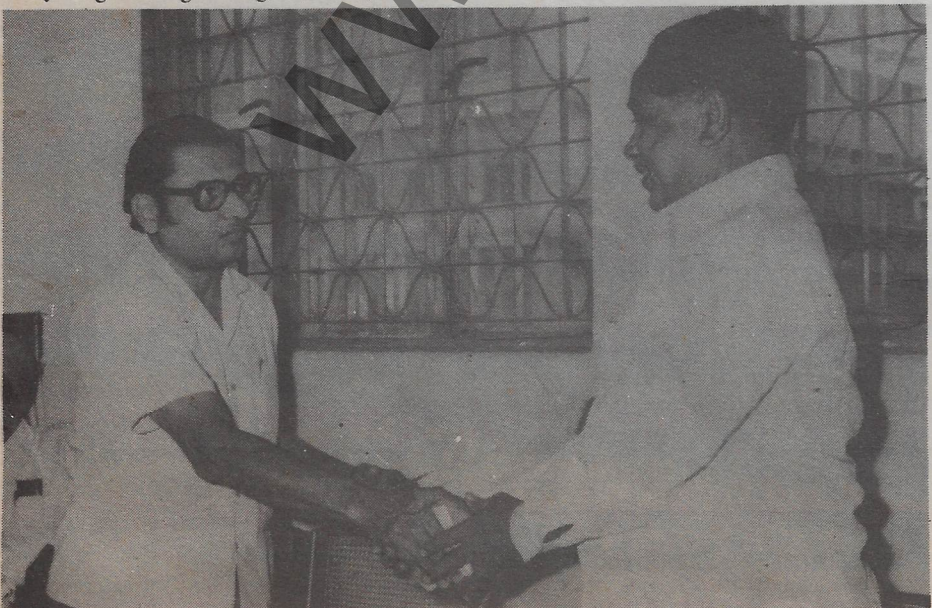
Brig M.P. Joseph, Controller of Civil Works & Properties, retired recently from the Corporation. Here he is seen being garlanded by his successor, Mr P.G. Bhandarkar.



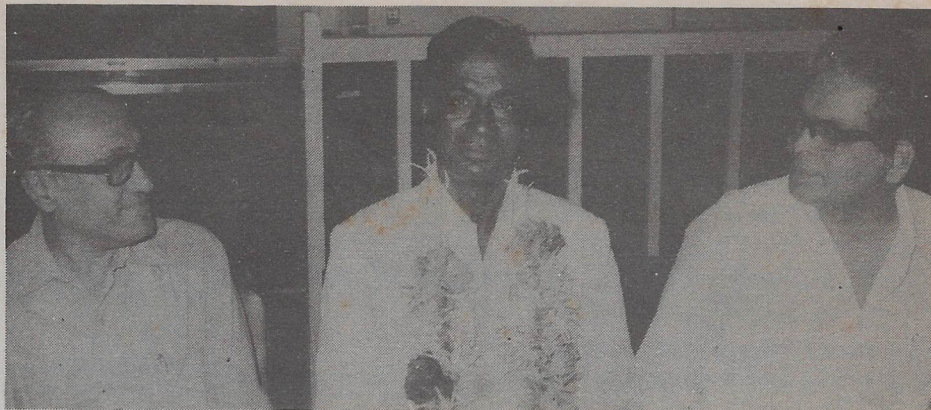
Mr E. Mendonca, Asst Superintendent, Accessories Overhaul Division, being presented a farewell memento by Mr D.K. Billimoria, Dy Engineering Manager (AOD).



Mr M.A. Wairkar, Sr Technician (Painter), receiving a farewell memento from Mr A.J. D'Souza, Asst Engineering Manager (COD), while Mr H.C. Kapoor, Dy Engineering Manager (COD), looks on.



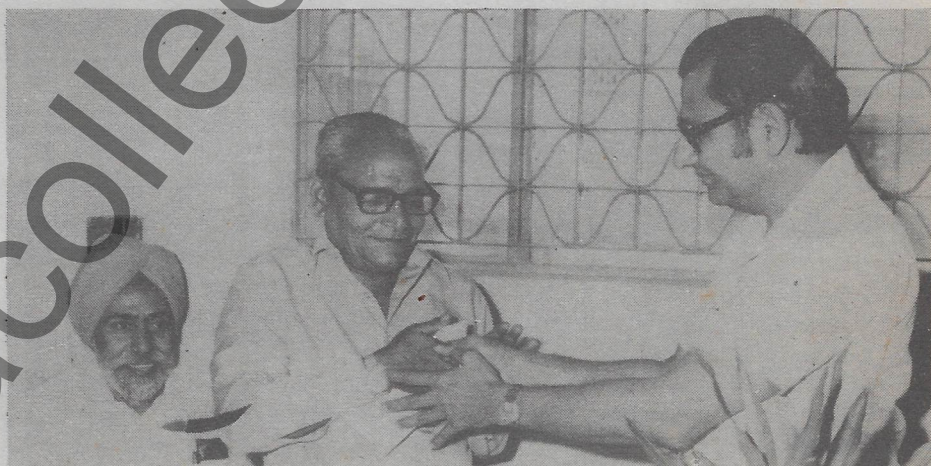
Mr D.K. Billimoria, Dy Engineering Manager (AOD), bidding farewell to Mr B.B. Patel, Chargehand. Mr Patel retired recently after over 37 years service.



Mr A.K. Muthu, Sr Aircraft Technician, Powerplant Overhaul Division, retired after over 24 years of service with us. The photograph taken at the farewell party shows (L to R) Mr T.S. Srinivasan, Dy Engineering Manager (POD); Mr Muthu and Mr S.R. Shenai, Dy Director of Engineering (O & CR).



Mr J.C. Lobo, Sr Aircraft Technician, Powerplant Overhaul Division, being garlanded by Mr T.S. Srinivasan, Dy Engineering Manager (POD), at a farewell party held in his honour recently.



Mr D.K. Billimoria, Dy Engineering Manager, Accessories Overhaul Division, presenting a farewell gift to Mr G.B. Palande, Sr Aircraft Technician, who retired recently after 29 years service, while N.R. Hooglan, Asst EM (AOD) (extreme left), is seen smiling.



Mr R.N. Chackerbutty, Asst Engineering Manager, Piston Engine Overhaul Division, garlanding Mr P.S. Sankaran, Foreman, who retired after nearly 33 years service.



Mr S.N. Bakshi, Manager Catering/Cabin Service, making a farewell presentation to Mr N.C. Patil, Head Cleaner, on behalf of the staff of Catering/Cabin Service.